



## **New City facility access procedures and requirement for a Move Learn Play account**

As of January 2026, this new facility access procedure applies to Coronation Park Sports and Recreation Centre and Kinsmen Sports Centre, as well as After-school Youth Passes. Other City recreation and leisure centres will eventually transition to this system.

All City of Edmonton facilities are valued community and social hubs for Edmontonians and we are committed to adapting our processes to best serve everyone.

These accounts strive to provide quicker access for patrons and contribute to a safe environment at our Recreation Centres. Checking in through user accounts ensures we know who is using the facility and ensures a comfortable experience for all of our users. Public areas, such as the lobby, are accessible for everyone and do not require registration. Accounts also provide users with online options like registering for classes, and ensures facility staff know who to reach out to in the event of an emergency.

The mandatory nature of the accounts is justified by these tangible benefits - convenience, streamlined access, and service enhancement - as advised by our Privacy Office.

Please be assured that the management of your personal information strictly adheres to the Protection of Privacy Act (POPA) and the City's comprehensive privacy framework, including Directive A1433A (Privacy) and Policy A1473A (Cybersecurity Program). Our data informed decisions are guided by City Policy A1477 (Data and Information Management).

We are committed to providing an improved experience for all our facility users. If you have any questions or feedback, please call 311 or email [myaccount@edmonton.ca](mailto:myaccount@edmonton.ca).