

Resource Guide



open your doors to everyone

Guide to Accessibility and Universal Design for your:

- ✓ home
- ✓ community
- ✓ business
- ✓ organization

Edmonton

Resources have been arranged to mirror the five sections of the toolkit with the addition of three sections: General, Indigenous and Funding. Each section has further been arranged to follow a municipal, provincial, federal, American and then international order based on the origin of the listing.

★ is used before a listing throughout the guide to indicate what the City of Edmonton believes to be an example of best practice.

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Section 1: Access to Information

1. Format of Information

A) Universal Signage and Way Finding

★ **CNIB Clearing Our Path – Accessibility Recommendations for the Built Environment**

<https://www.clearingourpath.ca/>

This CNIB publication provides valuable information on how to create an accessible environment for people who are blind or partially sighted.

Guide to Universal Access Symbols from Ryerson University

<https://www.ryerson.ca/accessibility/guides-resources/communications/universal-symbols/>

Graphics Arts Guild Disability Access Symbols

<https://graphicartistsguild.org/downloadable-disability-access-symbols/>

Access symbols available for download.

Wayfinding Design: Hidden Barriers to Universal Access

https://kipdf.com/implications-access-to-communities-and-activities-is-of-vital-importance-to-all-_5ad40fd87f8b9a5d228b45e5.html

B) Plain Language

Plain Language Association International

www.plainlanguagenetwork.org

Plain language is an international language that everyone can easily understand. Clear writing in plain language saves time, money, and lives.

Clear Language and Design (CLAD)

<https://clad.tccltd.org/>

Phone: 416-968-2236

CLAD provides clear or plain language and design training, editing, and consulting. Also included is a plain language thesaurus and a readability and usability assessment service.

Using People First Language

<https://www.disabilityisnatural.com/people-first-language.html>

An excellent resource for using and understanding People First Language, including information on awareness, negative connotations, insults, and apologizing.

C) Multiple Formats

★ CNIB Clear Print Accessibility Guidelines

<https://www.cnib.ca/sites/default/files/2020-08/Clear%20Print%20Guidelines%202020.pdf>

This CNIB publication contains information on proper contrast, colour, size, font, spacing and paper finishing details for clear print and accessible documents.

Web Accessibility Initiative (WAI)

www.w3.org/WAI

WAI works with organizations around the world to develop strategies, guidelines, and resources to help make the Web accessible to people with disabilities. The World Wide Web Consortium includes information on accessibility guidelines, techniques and evaluation.

Digital Accessible Information System (DAISY)

www.daisy.org

The DAISY vision is that all published information is available to people with print disabilities, at the same time and at no greater cost, in an accessible, feature-rich, navigable format.

Communication Access Realtime Translation (CART)

<https://www.chs.ca/service/cart-communication-access-realtime-translation>

The site provides information of use to people employing or in need of Communication Access Realtime Translation (CART) services, also known as Realtime Captioning.

Voiceprint

<https://www.voiceprintcanada.com/>

Phone: 1-800-567-6755

VoicePrint is a 24-hour service which provides information through the reading of newspaper and magazine articles. It is a non-profit organization serving the needs of those with restricted vision, learning disabilities, mobility impairments, literacy issues, as well as English language learners and those who are aging.

See also Funding Sources

2. Provision of Information

A) Advocacy and Awareness

Alberta Association for Community Living (AACL)

<https://inclusionalberta.org/>

Phone: 1-800-252-7556

AACL seeks to involve families in leadership and advocacy so that adults and children with disabilities can live fully inclusive lives.

Alberta Association for Community Living – Pocket Guide to Advocacy

<http://inclusionalberta.org/clientuploads/documents/2010%20PocketGuide%20to%20Advocacy.pdf>

Phone: 780-451-3055

The purpose of AACL's guide is to provide parents with easily accessible information to help with advocacy.

SKILLS Society of Edmonton

<https://skillssociety.ca/>

Phone: 780-496-9686

SKILLS assists adults and children with developmental disabilities and acquired brain injury to build good lives by providing support and advocacy information.

Lo-Se-Ca Foundation

<https://loseca.ca/>

Phone: 780-460-1400

Lo-Se-Ca is dedicated to advocating for and improving the quality of life of persons with disabilities and their support networks by providing responsive support services that enhance community participation and human well being.

Voice of Albertans with Disabilities

<https://vadsociety.ca/>

Phone: 780-488-9088

Fax: 780-488-3757

Voice of Albertans with Disabilities is a collaboration of Alberta based non-profit organizations. They use their collective voice to influence the creation of an inclusive and accessible Alberta.

Council of Canadians with Disabilities (CCD)

www.ccdonline.ca/en

Phone: 204-947-0303

TDD: 204-943-4757

CCD is a national human rights organization of people with disabilities working for an inclusive and accessible Canada.

Canadian Deaf Blind Association (CDBA)

<https://www.cdbanational.com/>

The CDBA site contains information, research and advocacy for DeafBlind Canadians.

Inclusion Canada

<https://inclusioncanada.ca/>

Inclusion Canada, formerly the Canadian Association for Community Living (CACL), is the national federation working to advance the full inclusion and human rights of people with an intellectual disability and their families. Inclusion Canada leads the way in building an inclusive Canada by strengthening families, defending rights, and transforming communities into places where everyone belongs.

B) Accurate Portrayals

★ Government of Canada Way with Words booklet

<https://www.canada.ca/en/employment-social-development/programs/disability/arc/words-images.html>

This booklet promotes a fair and accurate portrayal of people with disabilities. It recommends current and appropriate terminology and is a useful and concise resource for talking to, interviewing and writing about people with disabilities.

★ Active Living Alliance Words with Dignity

<https://ala.ca/sites/default/files/wp-content/uploads/Words-with-Dignity.pdf>

The booklet contains the preferred terms for describing people with disabilities.

People First of Canada

www.peoplefirstofcanada.ca

Phone: 204-784-7362

People First is an organization directed and controlled by people who have been labelled with an intellectual or developmental disability.

Myths and Facts about People with Disabilities

<http://www.easterseals.com/explore-resources/facts-about-disability/myths-facts.html>

Canadian Mental Health Association – Understanding Mental Illness

<https://edmonton.cmha.ca>

With 330 community locations, CMHA is a nationwide organization that promotes mental health and supports people recovering from mental illness. Diversity and Media Toolbox

<https://mediasmarts.ca/diversity-and-media-toolbox-portal-page>

The *Diversity and Media Toolbox* is a comprehensive suite of resources for teachers, students, law enforcement representatives and the general public, that explores issues relating to stereotyping, bias and hate in mainstream media and on the Internet.

World Health Organization (WHO) International Classification of Functioning, Disability and Health (ICF)

www.who.int/classifications/icf/en/

The ICF is WHO's framework for measuring health and disability at both individual and population levels. The classifications provide standardized language and a framework to refer to when discussing disability and functioning.

International Labour Organization Media Guidelines for the Portrayal of Disability

www.ilo.org/wcmsp5/groups/public/---ed_emp/---ifp_skills/documents/publication/wcms_127002.pdf

C) Learning, Education and Training

Alberta Education – Inclusive Education

<https://www.alberta.ca/inclusive-education.aspx>

The site provides information on assistive technology for learning, programming, resources, funding, legislation and standards, and coding criteria for Alberta students with disabilities.

Learning Disabilities Association of Alberta (LDAA)

<https://ldalberta.ca/>

Phone: 780-448-0360

The LDAA site provides information on financial aid, scholarships, resources, learning disabilities and ADHD.

Inclusive Education Canada

www.inclusiveeducation.ca

Phone: 416-661-9611

The organization supports the inclusion of students with intellectual and other disabilities in schools.

Elves Special Needs Society

<http://www.elves-society.org/>

Phone: 780-454-5310

Elves is a centre which provides an educational program that promotes maximum development and enhances the quality of life for students and their families within a supportive and caring environment. Elves has programs for children and adults.

Getting Ready for Inclusion Today (GRIT)

www.gritprogram.com

Phone: 780-454-9910

The GRIT program is for children with disabilities. It focuses on parental involvement, work within the community, and the development of IPPs.

Alberta Learning Information Service Planning for Post Secondary – Information for Students with Disabilities

<http://alis.alberta.ca/ec/ep/pps/planning/disability.html>

Accommodating Learners with Disabilities in Post-Secondary Education in Alberta: A Review of Policies, Programs and Support Services

<https://open.alberta.ca/publications/3166807>

University of Alberta Accessibility to Campus Life

<https://www.ualberta.ca/current-students/academic-success-centre/accessibility-resources/index.html>

Video Relay Service 780-492-7269 or IP 129.128.187.84

Norquest Disability Support Services

<https://www.norquest.ca/resources-services/student-services/accessibility-services.aspx>

Phone: 780-644-6055

TTY: 780-644-6066

NAIT Services for Students with Disabilities

www.nait.ca/Ssd.htm

Phone: 780-378-6133

TTY: 780-474-5883

National Educational Association of Disabled Students (NEADS)

www.neads.ca

Phone: 613-380-8065 Toll free: 1-877-670-1256

NEADS provides students with disabilities with province by province contacts at post-secondary institutions, as well as provides information on disabilities within a school setting.

Bridges Support Services

<http://www.bridgessupport.com/>

Bridges Support Services specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

The Canadian Hard of Hearing Association Edmonton Branch

<http://www.chha-ed.com/>

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.

See also Funding Sources

See also Indigenous Resources

Section 2: Safety And Support Services

1. Personal Supports

Alberta Health Services – I Can Centre for Assistive Technology (ICCAT)

<https://www.albertahealthservices.ca/grh/page14504.aspx>

Phone: 1-866-408-LINK

The goal of ICCAT is to help people find the right tools and strategies to do the job, and to help clients, their families, and community members learn how to use the tools in their daily lives.

Alberta Health Services – Seating Service

<https://www.albertahealthservices.ca/findhealth/Service.aspx?id=1079358&serviceAtFacilityID=1126838>

Phone: 780-735-7937, Ext. 1

The team assesses people with complex seating needs and provides them with a seating system that accommodates individual problems and improves the quality of their lives.

Red Cross Health Equipment Loan Program

<https://www.redcross.ca/how-we-help/community-health-services-in-canada/alberta-health-equipment-loan-program>

Phone: 780-342-8588

Fax: 780-342-8750

Loans are in place to assist those financially unable to rent or purchase equipment to improve comfort or mobility. In Edmonton it is called the short term equipment loan program (STELP).

Easter Seals Equipment and Support Services

<https://easterseals.ab.ca/accessibility-supports/>

Toll Free: 1-877-732-7837

Accessibility Supports aims to provide critically needed equipment and support to enable Albertans to remain independent and active members of their community. This includes the Equipment and Support Services, Home Automation, Phyllis Davidson Easter Seals Scholarship, Disability Travel Card and the Give a Kid a Lift program.

Association of Translators Interpreters of Alberta (ATIA)

www.atia.ab.ca

The aim of ATIA is to meet the needs of clients by ensuring, through its standards and certification procedures, that their interests are protected, and by facilitating their contacts with professional translators and interpreters.

Alberta College of Speech and Language Pathologists

www.acslpa.ab.ca

Phone: 780-944-1609

Toll free: 1-800-537-0589

The site contains information on speech and language pathology, audiology, their assistive capacity and how to contact these services.

Alberta Health Services - Augmentative Communication and Educational Technology Service (ACETS)

<https://www.albertahealthservices.ca/findhealth/service.aspx?Id=1063661>

Service Dogs for Albertans with Disabilities

<https://vadsociety.ca/pdf/adf-service-dog-working-group-discussion-paper-final.pdf>

Phone: 780-427-9136; toll free within Alberta, dial 310-0000 followed by 780-427-9136.

Dogs with Wings

www.dogswithwings.ca

Phone: 780-944-8011

The organization provides highly trained service, guide and autism dogs to foster independence and integration for Albertans with disabilities.

Guide Dogs

www.guidedogs.ca

Phone: 613-692-7777

The organization assists visually-impaired Canadians with their mobility by providing and training them in the use of professionally trained guide dogs.

Alberta Aids to Daily Living

<https://www.alberta.ca/aadl-benefits-covered.aspx>

AADL helps Albertans with a long-term disability, chronic or terminal illness to pay for basic medical equipment and supplies. Learn what benefits, equipment and supplies are covered.

Canadian Association of Sign Language Interpreters

<https://www.casli.ca/>

Phone/Text: 604-617-8502

The Canadian Association of Sign Language Interpreters is a non-profit, professional association for interpreters whose working languages include a sign language.

Bridges Support Services

<http://www.bridgessupport.com/>

Bridges Support Services specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

The Canadian Hard of Hearing Association Edmonton Branch

<http://www.chha-ed.com/>

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.

See Also Funding

2. Personal Safety

Gateway Association for Community Living – Crisis Contact List

<https://gatewayassociation.ca/>

Phone: 780-454-0701;

Toll-free 1-888-754-0701

The site contains a listing of key services to contact in case of physical or emotional emergency.

Government of Alberta Office of the Public Guardian

<https://www.alberta.ca/office-public-guardian-trustee.aspx>

Phone: 780-427-0017

This office provides decision-making mechanisms for individuals who are unable to make personal, non-financial decisions for themselves. The OPG does this through the Personal Directives Act, the Adult Guardianship and Trusteeship Act, and the Mental Health Act.

Government of Alberta Abuse of Persons with Disability Information

<http://www.humanservices.alberta.ca/documents/PFVB0541-abuse-of-persons-with-disabilities-booklet.pdf>

Spinal Cord Injury Canada Fire Safety for People with Disabilities Kit

<https://sci-can.ca/>

Phone: 613-723-1033

Available to order for a fee from the CPA, the kit focuses on the needs, abilities and limitations of people with disabilities in emergency situations.

United States Fire Administration – Fire Safety for People with Disability

https://www.usfa.fema.gov/downloads/pdf/publications/fire_safety_disabilities_flyer.pdf

This US site contains a number of fire safety tips, links, and a fire-safe checklist for people with disabilities to use.

United States Fire Administration – Fire Safety Fact Sheet for People with Disabilities and their Caregivers

www.usfa.fema.gov/citizens/disability/fswy22.shtm

3. Disaster and Emergency Preparedness

City of Edmonton – Office of Emergency Preparedness Emergency Guide

https://www.edmonton.ca/programs_services/emergency_preparedness/emergency-guide

Phone: 780-496-8266

Government of Canada Family Emergency Plans

www.getprepared.gc.ca

Ontario Emergency Preparedness Guide for People with Disabilities/Special Needs

<https://www.getprepared.gc.ca/cnt/rsrscs/pblctns/pplwthdsblts/index-en.aspx>

National Organization on Disability Disaster Readiness Tips – United States

<https://www.ready.gov/disability>

Federal Emergency Management Agency (FEMA) – Individuals with Special Needs Special Plans – United States

<https://www.fema.gov/about/offices/disability>

Section 3: Employment And Services

1. Employment

Government of Alberta Disability Related Employment Supports (DRES)

<https://www.alberta.ca/disability-related-employment-supports.aspx>

Provides supports to help people with disabilities succeed in school and find rewarding careers.

EmployAbilities Alberta

www.employabilities.ab.ca

EmployAbilities provides Skill Development, Education, Employment Programs and Support Services to Adults and Youth with Disabilities, Medical Conditions, Mental Health Challenges, Permanent Injuries, and Other Employment Barriers.

Goodwill Industries Alberta

www.goodwill.ab.ca

Phone: 780-944-1414

Goodwill is a social enterprise providing individuals with disabilities the opportunity to enhance their lives through meaningful employment.

Selections Career Support Services

www.selectionscareer.com

Phone: 780-461-5270

Specialized career support services for adult individuals with developmental disabilities and their employers.

Alberta Human Rights – Information on Building an Inclusive Workplace

https://albertahumanrights.ab.ca/employment/employer_info/partnerships/Pages/building_inclusive_workplace.aspx

In Alberta, the Alberta Human Rights Act protects Albertans from discrimination in certain areas based on specified grounds. The purpose of the *Alberta Human Rights Act* is to ensure that all Albertans are offered an equal opportunity to earn a living, find a place to live, and enjoy services customarily available to the public without discrimination.

WORKink

www.workink.com

WORKink™ provides a dedicated space for job postings by equity employers* offering inclusive employment.

Whether you are a job-seeker, employer or Career Practitioner, WORKink™ is for you!

Disability Policy Blog

www.disabilitypolicy.ca/groups/employment/edocs.php

The site contains resource listings and employment documents.

Canadian Council on Social Development – Disability in the Labour Market: Barriers and Solutions

www.ccsd.ca

For over 100 years, CCSD was at the heart of Canada's social policy landscape — from establishing the concepts of employment insurance, disability and old age pension to using evidence to shape social and economic policy.

This website is a reflection of many of the historic and still relevant contributions from generations of advocates, researchers, community builders and collaborators at CCSD who placed the well-being of all Canadians at the centre of their work.

Tapping the Talents of People with Disabilities

<https://www.conferenceboard.ca/e-library/abstract.aspx?did=85>

Making your Business Accessible for People with Disabilities:

https://www.conferenceboard.ca/docs/default-source/public-pdfs/19187_accessibilityguide_en_pac.pdf

Information on why organizations should include people with disabilities in their business and hiring strategies.

Canadian Human Rights Commission – A Place for All: A Guide to Creating an Inclusive Workplace

<http://dsp-psd.pwgsc.gc.ca/Collection/HR21-55-2001E.pdf>

Select from a range of options to view our publication lists organized in a variety of ways.

Canadian Hearing Society – Breaking the Sound Barriers: Employing People Who are Deaf, Deafened or Hard of Hearing. A Guide for Employers

https://www.chs.ca/sites/default/files/uploads/breaking_the_sound_barriers.pdf

National Institute of Disability Management and Research (NIDMAR)

<https://www.nidmar.ca/index.asp>

Phone: 778-421-0821

Committed to reducing the human, social and economic cost of disability to workers, employers and society through education, research, policy development and implementation resources to promote workplace based reintegration programs.

National Organization on Disability (NOD) – United States

www.nod.org

The National Organization on Disability (NOD) increases employment opportunities for Americans with disabilities. Our programs and services enable companies to realize the competitive advantages of hiring people with disabilities.

Business Disability Forum – United Kingdom

<https://businessdisabilityforum.org.uk/>

We are the leading business membership organisation in disability inclusion. We work in partnership with business, Government, and disabled people to remove barriers to inclusion. Our nearly 500 members employ over 20% of the UK workforce and an estimated 8 million people worldwide.

See also Funding Sources

2. Employment Skills Development

Government of Alberta – What Works: Career Building Strategies for Diverse Groups

<https://open.alberta.ca/publications/9780778588368>

What Works is a career resource with client-focused, strength-based approaches for those who counsel or work with diverse groups. Statistics, terminology, history and legislation related to the specific groups are also included. An endnote section with links to online references is also in each chapter.

Government of Alberta – Tip Sheet: Job Interviews for Persons with Disabilities

<http://alis.alberta.ca/ep/eps/tips/tips.html?EK=164>

Career, learning and employment information for Albertans

On Site Placement Services (OSP)

www.osp.ab.ca

We are a not-for-profit organization that is dedicated to building an inclusive community through employment-related services

Government of Canada Human Resources' Work Readiness Program

<https://www.canada.ca/en/employment-social-development/news/2020/02/skilled-trades-awareness-and-readiness-program.html>

Budget 2018 announced the Skilled Trades Awareness and Readiness program to encourage Canadians—including those who face barriers, such as women, Indigenous people, racialized persons, newcomers, people with disabilities and youth—to explore and prepare for careers in the skilled trades.

Canadian Society for Social Development (CSSD)

www.cssd-web.org

CCSD is a not-for-profit organization that partners and collaborates with all sectors (not-for-profit, philanthropic, government and business) and communities to advance solutions to today's toughest social challenges.

We are neutral, non-partisan, non-governmental and independent.

We provide an evidence-based “safe space” that facilitates open and honest dialogue among the many sectors and the public. This safe space leads to innovative and active problem solving to address a wide variety of the issues and challenges we face in our society today.

The Neil Squire Society

www.neilsquire.ca

Phone: 604-473-9363

We use technology, knowledge and passion to empower Canadians with disabilities.

Bridges Support Services

<http://www.bridgessupport.com/>

Bridges Psychological and Rehabilitation Support Services is committed to providing general support, guidance and psychological services for all individuals.

Bridges Support Services specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

We believe in empowering people, advocating for those facing barriers and discrimination based on hearing and communication, improving accessibility, promoting positive attitudes, exploring capabilities, and fostering the study of solutions.

The Canadian Hard of Hearing Association Edmonton Branch

<http://www.chha-ed.com/>

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.

3. Business Development

Community Futures Network Alberta (CFNA)

<https://albertacf.com/>

Phone: 403-851-9995

Guidance, support, and financial help for small businesses

Community Futures has been helping rural Alberta entrepreneurs for over 30 years with guidance, business loans, training, and free resources.

Get everything you need to succeed with our flexible loans, business tools, and support. Our experienced team will give you expert guidance on how to improve your business plan or marketing strategy so that you're ready for success.

★ **Guide to Planning Inclusive Meetings – Knowing your Participants**

<https://www.canada.ca/en/employment-social-development/programs/disability/arc/inclusive-meetings.html>

Employment and Social Development Canada (ESDC) works to improve the standard of living and quality of life for all Canadians. We do this by promoting a labour force that is highly skilled. We also promote an efficient and inclusive labour market.

Western Economic Diversification Canada

www.wd.gc.ca

This program works to strengthen western **innovation, business development and entrepreneurship**, and **community economic development**.

Western Economic Diversification Canada (WD) is the federal department that promotes economic growth in Western Canada. Its programs and services help businesses, not-for-profits and communities grow stronger.

Mandate: Promote the development and diversification of Western Canada's economy and advance the interests of the West in national economic policy, programs and projects

Association of Canadian Professionals with Disabilities

www.canadianprofessionals.org

Phone: 250-361-9697

The Canadian Association of Professionals with Disabilities is a federally incorporated non-profit dedicated to maximizing the inclusion, job retention, and advancement of current and future professionals with disabilities.

Our non-profit is solely and permanently committed to meeting the complex and emerging concerns of professionals with disabilities.

We are a cross-disabilities based organisation and are controlled by professionals with disabilities for professionals with disabilities.

Canadian Society for Social Development – Business Abilities

www.businessabilities.ca

The website gives those who self-identify as living with a disability the opportunity to receive employment and self-employment assistance from the convenience of home. Apply online to gain access to valuable resources and your own personal coach.

Government of Canada — Entrepreneurs with Disabilities

<https://albertacf.com/services/entrepreneurs-with-disabilities-program>

Community Futures Entrepreneurs with Disability Program (EDP) is an innovative program that helps people working with barriers or health conditions start and grow businesses. We offer training, mentoring, loans and other financial support, and we're here to help you every step of the way.

As part of the program, you'll have access to one-on-one business coaching, access to loans, technology training, and mental wellness resources.

Canada Business Services for Entrepreneurs

https://www.ey.com/en_ca/entrepreneur-of-the-year-canada?WT.mc_id=10816256&AA.tsrc=paidsearch&gclid=CjwKCAjwquWVBhBrEiwAt1KmwtyscmZEIn46XTE1V56rRySPDJ302BUJyKINj1Dd8wmETUabAr9gnBoCY3IQAvD_BwE

Phone: 1-888-576-4444

TTY: 1-800-457-8466

At EY, our purpose is *Building a better working world*. The insights and quality services we provide help build trust and confidence in the capital markets and in economies the world over. We develop outstanding leaders who team to deliver on our promises to all our stakeholders. In so doing, we play a critical role in building a better working world for our people, for our clients and for our communities.

Bridges Support Services

<http://www.bridgessupport.com/>

Bridges Support Services specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

4. Marketing Products and Services

Government of Canada Accessible Procurement Toolkit

<https://www.tpsgc-pwgsc.gc.ca/app-acq/ma-bb/proacces-accespro-eng.html>

Phone: 1-800-328-6189

The toolkit is a web-based application that delivers accessibility requirements and standards to apply to the purchase of mainstream products and services. Applying these standards will ensure that products meet universal design principles and help the procuring organization meet its mandated obligation to purchase more accessible goods and services.

Canadian Standards Association (CSA) – Customer Service Standard for People with Disabilities

<https://www.csagroup.org/store/product/B480-02/>

This Standard is for use by organizations that intend to provide people with disabilities with customer service that is equivalent to the quality of service provided to the population at large.

The objectives of this Standard are to assist individuals and organizations in planning and implementing good service delivery, verifying the service performance of the organization, and ensuring that the quality of service is continuously improved.

Canadian Hearing Society (CHS) – Employment and Employability Needs

<https://www.chs.ca/employment-services-for-job-seekers>

Phone: 1-877-347-3427

Specialized job-related services to support the deaf and hard of hearing with employment goals ASL

Employment Services at Canadian Hearing Services (CHS) offer free supports to Deaf and hard of hearing individuals, ages 16 and over, to find a job and succeed by working with employees and employers to put the right supports in place. Employment Services focuses on people who are Deaf and hard of hearing and their unique employment challenges. Our network of employers is familiar with the needs of the Deaf and hard of hearing. Other services for people with disabilities may not have our knowledge base and expertise working with a wide range of hearing loss in the workplace, including fluency in ASL, technology applications, workplace communication, and safety strategies for Deaf and hard of hearing employees. We can also address the needs of people with literacy challenges and deaf immigrants whose first language is not English, French, ASL or LSQ

The Institute for Human Centered Design (IHCD) – United States

<http://www.humancentereddesign.org/>

We are committed to advancing the role of design in expanding opportunity and enhancing experience for people of all ages, abilities and cultures through excellence in design.

Bank of Canada – Making Bank Notes Accessible for Canadians Living with Blindness or Low Vision

www.bankofcanada.ca/wp-content/uploads/2011/08/samuel.pdf

The Bank of Canada believes that providing Canadians with barrier-free access to currency is important and is necessary for currency to be most effective as a means of payment. The Bank recognizes the special needs of those who are blind and partially sighted and is committed to working proactively to make bank notes accessible to this growing subset of the population.

The Institute for Human Centered Design (IHCD) – United States

<http://www.humancentereddesign.org/>

We are committed to advancing the role of design in expanding opportunity and enhancing experience for people of all ages, abilities and cultures through excellence in design.

Gateway Association

<https://gatewayassociation.ca/who-we-are/>

Gateway Association emerged as the “Gateway to a better life” they envisioned for people with disabilities and their families. Gateway is a Family Resource Centre (FRC) and an Employment Resource (ERC) Centre that provides education, family support, mentorship and inclusive employment. It is our mission to assist the community to understand disabilities.

Inclusion Alberta

<https://inclusionalberta.org/>

Supporting Children and Adults with Developmental Disabilities for 60+ Years

Inclusion Alberta is a family-based non-profit federation that advocates on behalf of children and adults with developmental disabilities and their families. Together, we share a dream of meaningful family life and community inclusion for individuals with developmental disabilities.

As an advocacy organization we support families and individuals in their desire to be fully included in community life.

EmployAbilities

<https://employabilities.ab.ca/>

EmployAbilities provides Skill Development, Education, Employment Programs and Support Services to Adults and Youth with Disabilities, Medical Conditions, Mental Health Challenges, Permanent Injuries, and Other Employment Barriers.

Chrysalis

<https://chrysalis.ca/>

An Alberta Society for Citizens with Disabilities.

Chrysalis offers personalized services designed to meet the needs of individuals with disabilities while providing meaningful opportunities for growth and community inclusion. With services in Edmonton and Calgary, Chrysalis celebrated its 50th anniversary in 2018. Our Innovative organization uses Human Centered Design as a service delivery model to create opportunities for people by designing programs and services based on individual needs and goals.

Autism CanTech: Norquest College

<https://autismcantech.ca/home.aspx>

Employment for Autistic Professionals

By working with both Autistic youth and employer-partners, the Autism CanTech! program supports the development of inclusive and accessible workplaces and removes barriers for Autistic professionals to get employed. Successful applicants will be enrolled in a 6-month program that will prepare them to perform data processing roles for a variety of businesses in the digital economy including those in education, finance, government, artificial intelligence, or health business.

Section 4: Infrastructure and Transportation

1. Fully Accessible and Inclusive Built Environment

Accessible Standards and Guides in Canada

<https://accessibilitycanada.ca/resources/>

Complete Streets

https://www.edmonton.ca/sites/default/files/public-files/documents/PDF/CompleteStreets_DesignStandards_2021.pdf

★ **City of Edmonton Accessibility of City Facilities**

https://www.edmonton.ca/programs_services/for_people_with_special_needs/accessibility-city-facilities

★ **City of Edmonton – Checklist for Accessibility and Universal Design in Architecture**

<https://www.edmonton.ca/sites/default/files/public-files/assets/PDF/ChecklistAccessibilityUniversalDesign.pdf?cb=1661189126>

City of Edmonton Access Design Guide

<https://www.edmonton.ca/public-files/assets/document?path=PDF/AFE-AccessDesignGuide.pdf>

★ **Barrier-Free Design Guide 2017**

https://ebs.safetycodes.ab.ca/documents/webdocs/PI/Barrier-Free-Design-Guide_WEB-Aug2019.pdf

The Barrier-Free Council of the Safety Codes Council, in partnership with Alberta Municipal Affairs has developed the Barrier-Free Design Guide to provide further interpretation and understanding of accessibility requirements in the Alberta Building Code. The Guide also makes recommendations for best practice design solutions including residential living.

City of Calgary Access Design Standards

<https://www.calgary.ca/development/accessible-design.html>

These standards enhance accessibility by mandating design measures that exceed the Alberta Building Code requirements.

★ **Plan and Design for Choice: Universal Design Guidelines for Outdoor Space – British Columbia**

https://www.mapleridge.ca/DocumentCenter/View/3057/Universal_Design_Guidelines?bidId=

This document outlines the seven key principles of universal design and how they can be applied to the design of outdoor spaces to make them accessible to everyone. This project was part of British Columbia's Measuring Up project in the areas of Maple Ridge and Pitt Meadows.

Measuring Up the North – Accessible Urban Space: A Facilitated Discussion on Inclusive Communities

<https://www.sparc.bc.ca/wp-content/uploads/2017/01/accessibleurbanspace.pdf>

Information on how to develop and promote accessible and inclusive communities.

Province of Ontario’s Municipal Accessibility Toolkit

https://ocasi.org/sites/default/files/accessibility-kit_0.pdf

Accessible built environment standards for customer service, transportation, information and communications, employment, environment, elections and planning in Ontario municipalities.

★ CNIB Clearing Our Path – Accessibility Recommendations for the Built Environment

<https://cnib.ca/en/sight-loss-info/clearing-our-path?region=ab>

This CNIB publication provides valuable information on how to create an accessible environment for persons living with visibility loss.

Canadian Human Rights Commission – International Best Practices in Universal Design: A Global Review

https://www.chrc-ccdp.gc.ca/sites/default/files/publication-pdfs/bestpractices_en.pdf

The goal of this document is to compare accessibility codes and standards from around the world to provide a compendium of research data and insight into the latest trends in accessible design.

Council of Canadians with Disabilities and Canadian Association of Community Living – Building an Inclusive and Accessible Canada: Supporting People with Disabilities

<http://www.ccdonline.ca/en/>

Americans with Disabilities Act (ADA) Accessibility Guidelines for Buildings and Facilities – United States

<https://www.access-board.gov/ada/guides/>

American federal legislation to ensure access through accessible design, construction and alteration of buildings, facilities, and transit vehicles.

United States Access Board

www.access-board.gov

An American federal agency committed to accessible design.

National Centre on Accessibility (NCA) – United States

www.ncaonline.org

The NCA promotes access and inclusion for people with disabilities in parks, recreation and tourism.

Centre for Universal Design – University of North Carolina – United States

www.design.ncsu.edu/cud

- ★ The CUD is a national information, technical assistance, and research center that evaluates, develops, and promotes accessible and universal design in housing, commercial and public facilities, outdoor environments, and products.

Centre for Inclusive Design and Environmental Access – United States

https://projects.ncsu.edu/ncsu/design/cud/about_ud/udprinciples.htm

The IDEA Center is dedicated to making environments and products more usable, safer, and healthier in response to the needs of an increasingly diverse population.

United Nations Enable Design Manual

www.un.org/esa/socdev/enable/designm/index.html

Accessibility for the Disabled: A Design Manual for a Barrier Free Environment containing information on signage, ramps, curbs, entrances, and stairs.

Design for All Europe

www.design-for-all.org

Design for All is design for human diversity, social inclusion and equality. The site contains great but simple examples of existing design for all, like egg cartons, single taps and talking books.

Sweden's National Property Board – Accessibility, A Process

http://www.accessibletourism.org/resources/12_the_national_property_board_accessibility_en.pdf

The Property Board is committed to increased accessibility in cultural environments, cultural buildings and in its own operations. Their work includes making historic properties accessible to all and planning for things like evacuation safety.

Project “Easy Access” Stockholm – A City for All – Sweden

https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.549

Information on Stockholm's goal to be the most accessible capital city in the world.

Australian Heritage Commission – Improving Access to Heritage Buildings: A Practical Guide to Meeting the Needs of People with Disabilities – Australia

<https://catalogue.nla.gov.au/Record/1600488>

See also Funding Sources

2. Transportation

City of Edmonton – ETS and DATS Accessibility

<https://www.edmonton.ca/ets/disabled-adult-transit-service>

Information on Edmonton’s Disabled Adult Transit Service and the accessibility features of the Edmonton Transit System.

City of Edmonton – Accessible Parking

https://www.edmonton.ca/transportation/driving_carpooling/accessible-parking

Edmonton International Airport Accessibility

<http://www.flyeia.com/prepare/accessibility>

Information on accessibility services and a link to the airport’s “Access for All Barrier Free Guide.”

Service Alberta – Parking Placard for Persons with Disabilities

<https://www.alberta.ca/parking-placard-disabilities.aspx>

To apply for a placard, individuals must obtain the application from this site, have their physician complete it, and submit it to a registry office.

★ **BC Transit Infrastructure Design Summary**

<https://www.bctransit.com/documents/1507213895398>

An example of best practice in the design of transit stops by BC Transit.

Transport Canada: Accessible Transportation

<http://www.tc.gc.ca/eng/policy/acc-accf-menu.htm>

The Canadian Transportation Agency is responsible for ensuring that undue obstacles to the mobility of persons with disabilities are removed from federally-regulated transportation services and facilities.

Canadian Transportation Agency – Taking Charge of Your Travel: A Guide for Persons with Disabilities

www.tc.gc.ca/eng/policy/acc-accf-menu.htm

Information on accessible travel using various forms of transportation in Canada.

Accessibility for All – Eliminating Barriers Across Europe

https://www.researchgate.net/publication/232635282_Accessibility_for_All_-_eliminating_barriers_across_Europe

Information on working to achieve barrier-free transportation across Europe.

3. Housing

Capital Region Housing Corporation (CRHC)

<https://civida.ca/>

Phone: 780-420-6161

CRHC is the largest provider of social and affordable housing in the Edmonton area including low rent and rent subsidy programs.

Edmonton Area Community Plan on Housing and Supports: 2011 – 2015

https://www.edmonton.ca/public-files/assets/document?path=PDF/Edmonton_and_Area_Community_Plan_on_Housing_and_Supports_2011-2015.pdf

Edmonton Joint Planning Committee on Housing.

Easter Seals McQueen Residence

<https://easterseals.ab.ca/mcqueen-home/>

Phone: 780-455-1050

The residence is Canada's first accessible community-based group home for adults with a physical disability.

Innovative Housing Society (IHS)

www.innovativehousing.ca

Phone: 780-451-1114

IHS offers affordable and accessible housing with supported independence for a variety of assisted living needs including: aging in place for seniors, persons with disabilities, and dementia care.

CMHC Flex Housing

<https://www.cmhc-schl.gc.ca/en/professionals/industry-innovation-and-leadership/industry-expertise/accessible-adaptable-housing/universal-design-adaptable-housing-models>

Flex Housing is a practical approach to designing and building housing that allows residents to convert space to meet their changing needs based on the principles of adaptability, accessibility, affordability and healthy housing.

Creating a Lifetime Home: Design Solutions – United Kingdom

www.homebuilding.co.uk/feature/lifetime-home-design-solutions

The Building Regulations of the United Kingdom by 2013 will incorporate standards to ensure all new homes are inclusive; however, self-builders can go further by considering the design ideas on this website.

Independent Living Institute (ILI) – United Kingdom

www.independentliving.org

ILI is a policy development center specializing in consumer-driven policies for disabled peoples' freedom of choice, self-determination, self-respect and dignity. They provide information, training materials and develop solutions for services for persons with extensive disabilities in Sweden and internationally.

Right at Home Housing

<https://rightathomehousing.com/housing/>

See also Funding Sources

VISITABILITY

Visitable Housing Canada

<http://visitablehousingcanada.com/>

Phone: 204-475-6223

TTY: 204-287-8411

The purpose and long-term outcome of this project is to determine the impact of visitability on communities. This project will be a major step forward in creating inclusive and livable communities.

Centre for Inclusive Design and Environmental Access – Visitability Initiative Project – United States

<https://idea.ap.buffalo.edu/projects/visitability/>

The American initiative includes training, awareness, and research to develop visitability demonstration projects and promote this innovative initiative. This site contains numerous visitability links and publications.

Concrete Change Visitability – United States

<https://visitability.org/about-concrete-change/>

Phone: 404-378-7455

This American website contains construction and design guides; and information on advocating for change.

AGE FRIENDLY DESIGN

Housing for Seniors

https://www.edmonton.ca/programs_services/for_seniors/seniors-housing

Information about available housing resources and support for seniors to access.

City of Edmonton: Aging in Place – A Neighbourhood Strategy

<https://www.seniorscouncil.net/uploads/files/Issues/Aging%20in%20Place%2017%20December%202007.pdf>

A study of the needs of Edmonton's seniors over the age of 80 to identify needs, review current services, and offer recommendations for the future.

City of Edmonton – Aging in Place: Edmonton’s Approach

www.seniorscouncil.net/uploads/files/ESCC_Publications/IFA%20Aging%20in%20Place%20final.pdf

Information on Edmonton’s senior demographic and their needs.

★ The WHO Age-friendly Cities Framework

<https://extranet.who.int/agefriendlyworld/age-friendly-cities-framework/>

The purpose of this guide is to engage cities to become more age-friendly, in adapting their structures and services to be accessible to and inclusive of older people with varying needs and capacities. An age-friendly city encourages active ageing by optimizing opportunities for health, participation, and security in order to enhance quality of life as people age.

See also Funding Sources

Section 5: Leisure, Sports And Tourism

1. Social and Cultural Contribution

SOCIAL

Adaptabilities

www.adaptabilities.ca

Phone: 780-431-8446

Adaptabilities provides programming for children with special needs, including summer camps.

Gateway Association for Community Living

<https://gatewayassociation.ca/>

Phone: 780-454-0701

Toll free: 1-888-754-0701

The goal of Gateway is a community where people with developmental disabilities have the power and resources to access the same opportunities and experiences as their neighbours. Gateway offers a variety of services and a resource list.

Excel Society

www.excelsociety.org

Phone: 780-455-2601 ext. 221

The purpose of Excel's service division is to enable individuals with disabilities to live as independently as possible in their community. They work in partnership with the individual's family, social and professional support network to achieve the goals determined by the individual with a disability.

Winnifred Stewart Association

<https://www.winnifredstewart.com/>

Phone: 780-453-6707

The Association helps to facilitate meaningful relationships in order to build natural supports in an individual's chosen community. They support individuals with disabilities to realize their goals and help to make the resources available and accessible for them.

Elizabeth Fry Society of Edmonton

www.efryedmonton.ab.ca

Phone: 780-421-1175

The society fosters the dignity and worth of all women and girls who are or are at risk of becoming criminalized. They offer employment information; community and legal resources; and indigenous and literary programs.

Robin Hood Association – Sherwood Park and Fort Saskatchewan

www.robinhoodassoc.com

Phone: 780-467-7140

The Association is committed to excellence in assisting individuals with disabilities to achieve their personal best and experience a quality lifestyle.

McMan Youth, Family and Community Services

<https://www.mcman.ca/>

Phone: 780-482-4461

McMan Services offer children, youth and adults information, outreach programs, and various levels of support.

Catholic Social Services Alberta Supports for Children & Adults with Disabilities

<https://www.cssalberta.ca/Our-Services/Supports-for-Children-Adults-with-Disabilities>

Catholic Social Services is committed to increasing the independence and improving the quality of life for persons with developmental disabilities or brain injuries. The Agency has a vast range of residential, outreach and vocational programs.

Inclusion Canada

<https://inclusioncanada.ca/>

Phone: 416-661-9611

Inclusion Canada, formerly the Canadian Association for Community Living (CACL), is the national federation working to advance the full inclusion and human rights of people with an intellectual disability and their families. Inclusion Canada leads the way in building an inclusive Canada by strengthening families, defending rights, and transforming communities into places where everyone belongs.

Planned Lifetime Advocacy Network (PLAN)

www.plan.ca

Phone: 604-439-9566

PLAN is a family-led organization founded to secure the future for people with disabilities. As a Canadian organization, PLAN provides information for parents and guardians on planning for the future of their child with a disability.

The Canadian Abilities Foundation

<https://www.canadianabilities.org/>

Phone: 416-421-7944 Toll free: 1-888-700-4476

The Foundation's site provides an opportunity for people with disabilities and the broader community to engage in dialogue and find information on issues of importance to them like employment, travel, access to learning, publications and social policy.

GeriActors

<https://geriactors.ca>

Independent Living Canada

www.ilcanada.ca

Phone: 613-563-2581

TTY: 613-563-4215

Independent Living Centres are run by and for people with disabilities who promote the Independent Living philosophy. The Independent Living Movement believes that the attitudinal and environmental barriers in society create disabling conditions and are the result of living in a society designed by and for non-disabled persons.

DisAbled Women's Network (DAWN)

www.dawncanada.net

Phone: 1-866-396-0074

DAWN Canada is a national feminist organization controlled by and comprised of women who self-identify as women with disabilities, working to end the stereotype that labels them dependent burdens on society.

Canadian Centre on Disability Studies (CCDS)

www.disabilitystudies.ca

Phone: 204-287-8411

TTY: 204-475-6223

CCDS is dedicated to research, education and information dissemination on disability issues. They are guided by the philosophies of independent living and community living, emphasizing human rights, self-determination, interdependence, equality, a cross-disability focus, and full and valued participation of all citizens in the community.

Philia Dialogue on Caring Citizenship

www.philia.ca

Phone: 604-439-9566

Philia was founded on the simple belief that the health, well-being and strength of our society require the presence and participation of all citizens.

CULTURAL

Chrysalis Alberta Society for Citizens with Disabilities Art Program

<https://chrysalis.ca/programs-and-services/>

Phone: 780-454-9656

The Program capitalizes on the healing therapy of art as a means for self expression.

Nina Haggerty Centre for the Arts

www.thenina.ca

Phone: 780-474-7611

The Centre believes in the importance of the creation and exhibition of art by those who face barriers to artistic expression.

Rapid Fire Theatre

www.rapidfiretheatre.com

2010 winner of one of the City of Edmonton Mayor's Awards, the theatre accepts people of all abilities and previously included people with disabilities.

Choral Morphosis

www.choralmorphosis.com

Phone: 780-964-4860

Using movement, dance and various percussion instruments, Choral Morphosis is able to adapt all activities to include all abilities.

Edmonton Musical Theatre

www.edmontonmusicaltheatre.ca

Phone: 780-452-8046 or 780-475-8053

Edmonton Musical Theatre provides the 'Stepping Out' program for young adults with Down Syndrome.

See also Funding Sources

2. Recreation and Sport Contribution

City of Edmonton – Accessibility for People with Disabilities

https://www.edmonton.ca/programs_services/people-with-disabilities

Phone: 780-496-4917

TTY: 780-944-5555 code: DISREC

A comprehensive guide to the leisure and recreation opportunities offered by disability organizations as well as City of Edmonton facilities and programs

City of Edmonton – Play Area Accessibility

https://www.edmonton.ca/programs_services/for_people_with_special_needs/accessibility-play-area

Phone: 780-496-4917

Edmonton leads the country in its commitment to accessible playgrounds. City policy states that new playgrounds and retrofits must meet accessibility standards. The site contains a link to listings of currently accessible playgrounds in Edmonton.

Freedom Concepts – Custom Mobility Devices

www.freedomconcepts.com

Phone: 1-800-661-9915

Freedom Concepts custom designs tricycles, walkers and chairs to provide mobility and therapeutic benefits for individuals with special needs.

Alberta Therapeutic Recreation Association

<https://www.alberta-tr.ca/>

Phone: 1-888-258-2520

Therapeutic recreation is a health profession which acknowledges the significance of leisure and recreation as integral components of optimal health and well-being of individuals with illnesses and disabling conditions.

Healthy U Alberta – Physical Activity for People with Disabilities

<https://www.ualberta.ca/kinesiology-sport-recreation/news/2020/may/helping-people-living-with-disabilities-to-keep-moving.html>

This article outlines the benefits of physical activity for people with disabilities and ways to adapt various activities to meet special needs.

Alberta Amputee Sports and Recreation Association (AASRA)

www.aasra.ab.ca

Phone: 1-888-501-0507

AASRA believes that the quality of life for all amputees is enhanced through participation and interaction with other amputees, as this improves one's social, emotional and physical well being.

Active Living Alliance for Canadians with a Disability (ALACD)

www.ala.ca

Phone: 1-800-771-0663;

TTY: 1-888-771-0663

ALACD promotes supports and enables Canadians with disabilities to lead active, healthy lives. They provide nationally coordinated leadership, support, encouragement, promotion and information to facilitate healthy, active living opportunities for Canadians of all abilities across all settings and environments.

★ **Recreation Your Way – A Resource Guide Designed to Help Facilitate Inclusive Recreation in Your Community**

<https://www.wellnessnb.ca/wp-content/uploads/2015/11/Recreation-Your-Way-%E2%80%93-Inclusive-Recreation-Guide.pdf>

Phone: 506-459-1929

This is New Brunswick's one-day event which highlights the many recreation opportunities available to people with disabilities in their own communities. The event works to show how adaptive equipment can allow people to continue to keep active with friends and family.

All Abilities Welcome (AAW)

www.allabilitieswelcome.ca

Phone: 1-800-771-0663

AAW aims to encourage an attitude of openness and cooperation around inclusive physical activity at the community level. They hope to create public awareness; build a knowledge base; train and support community organizations; and keep people of all ages and abilities informed about the message that active living is for everyone.

The National Centre on Physical Activity and Disability

<http://www.nchpad.org/Programs/15/Canada>

Phone: 1-800-900-8086 (Voice and TTY)

The site provides a province by province listing of disabilities activities, sport, leisure and fun opportunities, as well as exercise and health tips.

Canadian Deaf Sports Association (CDSA)

<https://assc-cdsa.com/en/>

(Provincial association: <http://www.albertadeafsports.ca/>)

Phone: 1-514-321-2937 (Voice and TTY)

The goal of the CDSA is to promote and facilitate amateur and high performance sport for Deaf athletes, and encourage the affiliation of Deaf sports organizations provincially and nationally.

See also Funding Sources

Tourism

Alberta Abilities Lodges Society (AALS)

www.aals.ca

The Society aims to lessen the isolation and barriers that people with disabilities and seniors face, and find mechanisms to make more outdoor facilities accessible using universal design principles and practice.

Vacation Without Limits

<https://rddcf.ca/vacation-without-limits-subsidy-program/>

Phone: 1-800-363-2807

A holiday location for families with special needs, the site provides information on a custom-built home on Gull Lake in Alberta available to rent for a per night fee.

Easter Seals Disability Travel Cards

<https://easterseals.ab.ca/community-access/>

Phone: 1-877-732-7837

The Travel Cards allow people with disabilities to apply for lower travel costs by allowing their attendants to travel for free.

Government of Canada: A guide for Travellers with Disabilities Change

<https://otc-cta.gc.ca/eng/publication/take-charge-your-travel-a-guide-travellers-disabilities>

Phone: 1-800-665-6478

TTY: 1-800-823-3823

This site provides information on accessible transportation and travel across Canada with the aim of making accessible travel an easier and more enjoyable experience for Canadians with disabilities and seniors, as well as for their families and caregivers. There is information on air, rail, and transit, as well as provincial tourism and service standards.

Access Guide Canada

<https://accessibilitycanada.ca/resources/>

Phone: 1-416-421-7944

A guide to accessible places in Canada, listed by province and city/town.

Vacation Home Swapping for People with Disabilities

www.independentliving.org/vacaswap.html

Information on home swapping for persons with similar needs to enable lower-cost and practical travel options.

Society for Accessible Travel and Hospitality — United States

www.sath.org

Phone: 212-447-7284

The Society's mission is to raise awareness of the needs of all travelers with disabilities, remove physical and attitudinal barriers to free access, and expand travel opportunities in the United States and abroad.

European Network for Accessible Tourism

www.accessibletourism.org

Phone: 0030-210-614-8380

The mission of ENAT is to make European tourism destinations, products and services accessible to all travellers and to promote accessible tourism around the world. They promote awareness, discussion and the development of good accessible practice.

★ **Lacko Castle: A More Accessible 17th Century – Sweden**

<https://www.accessibilite-patrimoine.fr/chateau-de-lacko/?lang=en>

The castle is example of how accessible features can be incorporated into the design or re-design of almost any building.

Additional Information

1. City of Edmonton

City of Edmonton Accessible Election

https://www.edmonton.ca/city_government/municipal_elections/accessible-election

Accessibility for People with Disabilities

<http://edmonton.ca/accessibility>

<https://www.edmonton.ca/sites/default/files/public-files/assets/PoliciesDirectives/C602.pdf>

Phone: 780-496-4917

Information on the City's boards, committees, services and resources dedicated to people with special needs.

Accessibility Advisory Committee

https://www.edmonton.ca/city_government/city_organization/accessibility-advisory-committee

Phone: 780-442-5311

TTY: 780-944-5555

Diversity & Inclusion Framework and Implementation Plan

www.edmonton.ca/city_government/documents/Final_Diversity__Inclusion_Framework__Implementation_Plan.pdf

Phone: 780-496-5779

The City developed this plan to address inclusion and diversity internally, as well as in all policy, planning, communication, and program development for the City.

Elections Canada Voters with Special Needs

Phone Toll free: 1-800-463-6868; TTY: 1-800-361-8935

<http://www.elections.ca/content.aspx?section=vot&dir=spe&document=index&lang=e>

Elections Canada's goal is to ensure that all electors have access to information on the products and services available to help them exercise their right to vote.

Elections Canada “Persons with Disability and Canada’s Electoral Systems: Gradually Advancing the Right to Vote”

<https://www.elections.ca/content.aspx?section=res&dir=eim/issue10&document=p2&lang=e>

This document discusses the accessibility of the Canadian electoral system and associated reforms to electoral law.

2. Government of Alberta

Resource Listing for Albertans with Disabilities

<https://alis.alberta.ca/tools-and-resources/content/additional-resources-for/persons-with-disabilities/>

Premiers Council on the Status of Persons with Disability

<https://www.alberta.ca/premiers-council-status-of-persons-with-disabilities.aspx>

Phone: 780-422-1095

The Premier's Council aims to improve the lives of persons with disabilities by listening to the issues of the disability community and communicating these issues to government.

Family Support for Children with Disabilities (FSCD)

<https://www.alberta.ca/fscd.aspx>

Phone: 780-427-4354

The FSCD program provides a range of supports and services for children with disabilities and their families, including information on the Family Support for Children with Disabilities Act.

Alberta Health Services Glenrose Hospital Rehabilitation Programs and Services

<https://www.albertahealthservices.ca/grh/grh.aspx>

Continuing Care Standards

<https://www.albertahealthservices.ca/cc/Page15596.aspx#:~:text=Alberta%20Health%20Continuing%20Care%20Standards,related%20services%20to%20their%20residents>.
Information, documentation and checklists related to supportive living, long term and continuing care in Alberta.

Blind Persons' Rights Act 2004

<https://open.alberta.ca/dataset/4d761153-d195-4cd4-a536-bb0452c6446e>

Service Dog Act 2009

www.qp.alberta.ca/574.cfm?page=S07P5.cfm&leg_type=Acts&isbncln=9780779737895

3. Government of Canada

Disability Benefits

<https://www.canada.ca/en/services/benefits/disability.html>

Phone: 1-800-O-CANADA

The federal site links to numerous government resources including information on housing, transport, health, employment, accessibility and advocacy.

2011 Federal Disability Report – Advancing the Inclusion of People with Disabilities

https://www.canada.ca/content/dam/esdc-edsc/migration/documents/eng/disability/arc/federal_report2009/fdr_2009.pdf

Canadian Human Rights Commission Duty to Accommodate

<https://www.chrc-ccdp.gc.ca/en/about-human-rights/what-the-duty-accommodate>

Phone: 1-888-214-1090

TTY: 1-888-643-3304

The duty to accommodate is an obligation to meaningfully incorporate diversity into the workplace. This involves changing or eliminating rules, policies, and behaviours that discriminate against persons for a number of reasons, including disabilities.

Veterans Affairs Canada

<http://www.veterans.gc.ca/eng>

Phone: 1-866-522-2122

Veterans Affairs provides pensions for disability or death, economic support in the form of allowances, health care benefits and services to veterans.

Employment Equity Act (1995)

<https://laws-lois.justice.gc.ca/eng/acts/e-5.401/>

Federal legislation on the employment of people with disabilities.

4. Disability Organizations

Alberta Alliance on Mental Illness and Mental Health (AAMIMH)

www.aamimh.ca

Phone: 780-482-4993

AAMIMH does not provide direct service but rather works with this diverse group to develop a common position on issues around mental health and mental illness. They attempt to work with service providers including government to identify gaps in services and also identify opportunities and promote research.

Brain Injury supports

<https://www.alberta.ca/brain-injury-supports.aspx>

Phone: 780-479-1757

ABBIN aims to support individuals experiencing effects of an acquired brain injury to achieve and/or maintain an optimal quality of life in the community of their choice while respecting their individual rights and dignity.

Alberta Paraplegic Foundation (APF)

www.paraplegicfoundation.org

Phone: 780-424-6466

APF funds medical research related to spinal cord injury and the development of rehabilitation, wheelchair sports and awareness programs.

Alzheimer Society of Alberta

www.alzheimer.ab.ca

Phone: 780-488-2266

The Society exists to heighten awareness about Alzheimer's disease and related dementia; provide support services; and, support research into the cause and a cure for the disease.

Arthritis Society of Canada

<https://arthritis.ca/>

Phone: 1-800-321-1433

The Society encourages all people living with arthritis to be informed and involved in their treatment process and to be an active participant when it comes to leading as healthful a life as possible.

Autism Society of Edmonton Area (ASEA)

www.autismedmonton.org

Phone: 780-453-3971

The ASEA site provides information on the disorder, summer programs, parent groups, resources and how to tell if your child has autism.

Brain Care Centre (BBC)

www.braincarecentre.com

Phone: 780-477-7575

Brain Care Centre is the amalgamation of two brain injury service providers, Northern Alberta Brain Injury Society (NABIS) and Edmonton Brain Injury Relearning Society (EBIRS). BCC provides a continuum of services to individuals, families and community partners affected by acquired brain injury including: cognitive rehabilitation, service coordination, information, referral and advocacy.

Brain Care Injury Canada

<https://braininjurycanada.ca/en>

Phone: 1-888-533-5355

BIAC is dedicated to offering a wide range of services and information to organizations and individuals servicing the brain injury community. Their focus is on advocacy, education and prevention.

Bridges Support Services

<http://www.bridgessupport.com/>

Bridges Support Services specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

The Canadian Hard of Hearing Association Edmonton Branch

<http://www.chha-ed.com/>

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.

Canadian Mental Health Association Edmonton Region

<https://edmonton.cmha.ca/>

Phone: 780-414-6300

The goal of the CMHA is to increase awareness and education about mental health by promoting mental health and supporting those with mental illness.

CNIB

www.cnib.ca

Phone: 1-800-563-2642

CNIB is the primary source of support, information and most importantly, hope, for all Canadians affected by vision loss. They provide information for living with sight loss, programs, publications, and general eye health resources.

Connect Society of Edmonton

www.connectsociety.org

Phone: 780-454-9581 (Voice and TTY)

The Society's purpose is to help and support Deaf and hard of hearing individuals and their families to become full participants in society.

Deaf and Hard of Hearing Society – Alberta (DHHS)

<https://deafandhearalberta.ca/>

Main Phone: 780-451-9999

TTY: 780-429-1939

DHHS supports the Deaf and hard of hearing communities in Alberta through the provision of programs, classes, equipment and services to address the needs of children, adults and their families.

Edmonton and Area Fetal Alcohol Syndrome Network

<https://edmontonfetalalcoholnetwork.org/>

Phone: 780-378-2450

Working in Edmonton and the surrounding area, the network promotes collaborative efforts to build community capacity to promote FASD awareness, prevention and services for families.

Edmonton Down Syndrome Society (EDSS)

www.edss.ca

Phone: 780-944-4224

EDSS is committed to supporting persons and families with persons with Down syndrome. They provide information and resources, and work to connect members with each other.

Edmonton Epilepsy Association

<https://edmontonepilepsy.org/>

Phone: 780-488-9600

Toll free: 1-866-374-5377

Their mission is to assure the well being of persons with epilepsy through increased public awareness and education, and further, to address specific concerns, both personal and social, that these individuals experience.

Centre for Autism Services Alberta Formerly: Family Linkages-Centre for Autism Services Alberta

<https://centreforautism.ab.ca/programs/>

Phone: 780-488-6600

The Centre provides comprehensive, innovative services to children, youth and families affected by Autism Spectrum Disorders through consultation, collaboration, intervention, education and support.

The Amputee Coalition of Canada partnership from Franklin-Northern Alberta Amputee Program (NAAP)

<https://amputeecoalitioncanada.org/>

Phone: 780-735-8870

NAAP provides an opportunity for patients and healthcare providers to work together to enhance community support, education, research and clinical advancement in amputation rehabilitation and recovery.

Multiple Sclerosis Society of Canada

www.mssociety.ca

Phone: 1-800-268-7582

The Society's goal is to be a leader in finding a cure for Multiple Sclerosis and enabling people affected by MS to enhance their quality of life.

Muscular Dystrophy Canada – Western

<https://muscle.ca/>

Phone: 780-489-6322

Toll-free 1-800-661-9312

Their goals are to fund research to find a cure, improve the quality of life of people with neuromuscular disorders, assist people to participate in the decisions that affect them, and collaborate with others for social change.

Persons with Developmental Disabilities Edmonton (PDD)

<https://www.alberta.ca/persons-with-developmental-disabilities-pdd.aspx>

Phone: 780-427-2817

PDD provides supports to people with developmental disabilities by funding family managed supports through a network of PDD-approved community service providers located in the Edmonton PDD region.

Spina Bifida and Hydrocephalus Association of Northern Alberta (SBHANA)

<http://www.sbhana.org/>

Phone: 780-451-6921

Toll free: 1-888-881-7172

SBHANA's goal is to improve the quality of life for people affected by spina bifida and hydrocephalus through advocacy, research, education and support.

Spinal Cord Injury Treatment Centre (Northern Alberta) Society

<https://scitcs.org/>

Phone: 780-435-5933

SCITCS provides support, research and education on spinal cord injury, while running an exercise clinic and neurological unit.

Wavefront Centre

<https://www.wavefrontcentre.ca>

Phone: 604-736-7391

TTY (TDD): 604-736-2527

WIDHH strives to offer high quality services to Deaf, deafened and hard of hearing individuals through innovative products, services, and programs that help to promote accessibility equal to that of the hearing public.

5. Other Information

Vancouver's Legacies Now Measuring Up

<https://www.vancouverfoundation.ca/file/1828>

Vancouver's Measuring Up program to help communities improve accessibility served as the starting point for this Edmonton project.

Measuring up the North – British Columbia

<https://planh.ca/resources/links/measuring-north>

Phone: 250-564-6585

A number of Northern BC communities joined the Legacies Now Measuring Up project to create livable, age-friendly, disability-friendly, universally designed, inclusive communities that benefit all citizens and visitors.

Accessibility for Ontarians with Disability Act (2005)

www.e-laws.gov.on.ca/html/statutes/english/elaws_statutes_05a11_e.htm

This Act is the first of its kind in Canada as Ontario is the only province to have a separate disability act.

Ontario Ministry of Community and Social Services – About the Accessibility for Ontarians for Disabilities Act

<https://www.ontario.ca/page/ministry-community-and-social-services-2016-accessibility-report>

Resource Guide on Disability, Medical & Health Information on the Internet

<https://www.canada.ca/en/employment-social-development/programs/disability/arc/reference-guide.html>

A collection of links from around the world pertaining to the disability community.

The Americans with Disabilities Act

<https://beta.ada.gov/>

This US site is a centralized government resource to connect the American disability community to information and opportunities.

Mobility International USA (MIUSA) – United States

www.miusa.org

MIUSA's is a cross-disability organization which aims to empower people with disabilities around the world to achieve their human rights through international exchange and international development.

Living Made Easy – United Kingdom

www.livingmadeeasy.org.uk

Living made easy is an impartial advice and information website about daily living equipment and other aspects of independent living.

Swedish Disability Policy Fact Sheet

www.sweden.se/society/swedens-disability-policy/

Information on disability and disability policy in Sweden relating to the 2000 action plan, “From Patient to Citizen.”

Disability Services Commission – Australia

<https://www.disability.wa.gov.au/>

The site is a comprehensive information and resource listing for those with disabilities in Western Australia.

See also Funding Sources

Indigenous Resources

Indigenous Edmonton Directory

<https://www.edmonton.ca/sites/default/files/public-files/assets/PDF/IRO-Directory.pdf>

Guide to Indigenous Organizations and Services in Alberta

<https://open.alberta.ca/publications/guide-to-indigenous-organizations-and-services-in-alberta>

Funding Sources

Edmonton

City of Edmonton List of Grants and Funding

https://www.edmonton.ca/programs_services/funding-grants

Phone: 780-496-4933

The City offers a broad range of grants and funding opportunities each year. The information provided connects communities, individuals, non-profit organizations and community leagues to these grants and conference/event organizers to corporate sponsorship

City of Edmonton Community Investment Operating Grant

https://www.edmonton.ca/programs_services/funding_grants/community-investment-operating-grant

Phone: 780-496-4933

This grant program provides operating assistance to Edmonton's non-profit organizations whose activities benefit the citizens of Edmonton.

Edmonton Community Foundation Grants

<http://ecfoundation.org>

Phone: 780-426-0015

The Community Grants support requests from arts, culture and heritage; education and learning; human and social services; health and wellness; recreation and leisure; and the environment and conservation.

The Edmonton Community Play Space Program works to enhance recreational and community building opportunities for children and their families. The program supports the creation or redevelopment of public use community playgrounds and parks in greater Edmonton.

CTV/CFRN Good Neighbour Fund

www.goodneighbourfund.ca

Phone: 780-486-9215

The Fund considers assistance to those individuals or families requiring support in exceptional cases not covered by other funding.

Alberta

Assured Income for the Severely Handicapped (AISH)

<https://www.alberta.ca/aish.aspx>

Phone: 780-644-9992; Toll free: 1-877-644-9992

The provincial program provides financial and health-related assistance to eligible adults with a disability.

Government of Alberta Community Spirit Grant

<https://open.alberta.ca/publications/building-the-community-spirit-program-your-input-is-important>

Phone: 780-644-8604

The grant is based on total annual cash donations from individual Albertans that have been received by an eligible organization over a 12-month fiscal period. A minimum total of \$1,000 in eligible cash donations needs to be received prior to applying for a grant.

Government of Alberta Community Initiatives Program

<https://www.alberta.ca/community-initiatives-program.aspx>

Project-Based Grants — maximum \$75,000. Community Operating Grants — maximum \$75,000. International Development Grants — maximum \$25,000.

Alberta SCI Solutions Fund

www.paraplegicfoundation.org

Geared towards individuals with a spinal cord injury or organizations serving people with spinal cord injuries. Grants available for Individuals up to \$5,000 and organizations up to \$30,000.

Alberta Gaming, Liquor and Cannabis

<https://aglc.ca/>

Alberta has adopted the charitable gaming model for casinos, bingo, raffles and pull tickets. These gaming activities may only occur when eligible charitable or religious groups apply for and receive licenses to conduct the gaming activities.

Easter Seals

<https://easterseals.ca/en/about-us-2/programs-and-services-2/>

The Equipment and Support Services Program provides equipment through our loan pool program for people who qualify physically and financially.

Muttart Foundation Bursary

<https://muttart.org/granting-programs/bursary-program/>

Phone: 780-425-9616; Toll-free: 1-877-788-5437

Foundation awards grants to pay for tuition or registration costs for short-term courses, workshops or other formal training opportunities. Social service organizations and early childhood education and care organizations in Alberta are eligible for up to \$1,000.

Government of Alberta Residential Access Modification Program (RAMP)

<https://www.alberta.ca/residential-access-modification-program.aspx>

Phone: 780-427-5760; Toll-free 1-877-427-5760

RAMP is a program available to eligible wheelchair users to modify their home to be more wheelchair accessible.

Alberta Learning Information Services Disability Information Sheet on Funding

<https://studentaid.alberta.ca/media/o3qmufdy/funding-for-students-with-disabilities-guide.pdf>

Government of Alberta funding information for students with permanent disabilities who plan to attend post-secondary schools.

Alberta Blue Cross Scholarships

<https://www.community.ab.bluecross.ca/programs/post-secondary-scholarships.php>

Phone: 780-498-8000; Toll free: 1-800-661-6995

Listed by post-secondary institution, Alberta Blue Cross has a number of scholarships for students with disabilities.

SBHANA Undergraduate Scholarships

<http://www.sbhana.org/resources/students/>

Phone: 780-451-6921; Toll free: 1-888-881-7172

SBHANA offers two post-secondary scholarships each year to students who have spina bifida and/or hydrocephalus.

KidSport Alberta

<https://kidsportcanada.ca/alberta/>

Phone: 780-644-1815

KidSport provides registration fees for sport programs so that no child is left out and all kids have the chance to participate and be physically active

Alberta Sport Recreation Parks and Wildlife Foundation

<http://www.ce-alberta.ca/pages/albertasport.php>

The Sport Participation Initiative Program provides support for the development and operation of programs for under-represented groups such as girls and women, Indigenous people, persons with a disability, and economically disadvantaged persons.

The Development Initiatives Program provides support to Albertans working in the areas of sport, recreation, parks and wildlife for project and program related endeavors.

Alberta Aids to Daily Living

<https://www.alberta.ca/alberta-aids-to-daily-living.aspx>

Phone: 780-427-0731

The program helps Albertans with a long-term disability, chronic illness or terminal illness to maintain their independence at home, in lodges, or group homes by providing financial assistance to buy medical equipment and supplies.

Community Facility Enhancement Program

<https://www.alberta.ca/community-facility-enhancement-program.aspx#jumplinks-2>

The Community Facility Enhancement Program aims to foster healthy, vibrant communities across Alberta. The program has been designed to support the efforts of organizations that contribute to their communities and to create opportunities for Albertans to engage with their communities. The program responds to local facility enhancement needs and works in partnership with eligible nonprofit organizations to assist communities with acquisition, construction, upgrade, or redevelopment of public-use community facilities.

Community Initiatives Program – Alberta Lottery Fund

<https://communityeconomicdevelopment.alberta.ca/grants-funding/alberta-lottery-fund/>

Phone: 1-800-642-3855

This fund will support project-based initiatives in areas such as community services, seniors' services, libraries, arts and culture, sports, education, health and recreation.

Alberta Culture and Community Spirit – Other Initiative Program

<https://www.alberta.ca/community-initiatives-program.aspx>

Phone: 780-422-9574; Toll free: 1-800-642-3855

This program provides support to worthy Alberta projects which cannot be funded under the criteria or existing funding levels of other Alberta Lottery Fund grant programs.

Alberta Paraplegic Association – Spinal Cord Injury (SCI) Active Living Fund, and Solutions Fund

<https://sci-ab.ca/>

The goal of the Active Living Fund and the Solutions Fund is to respond to the priority unmet needs of people with spinal cord injuries by providing active living type solutions and solutions to improve the quality of life for persons with SCI.

SBHANA Support Fund

<http://www.sbhana.org/programs/support-fund/>

This fund is designed to assist persons with spina bifida and/or hydrocephalus with the cost of specialized leisure and recreational equipment, medical equipment, and services such as specialized lessons or camps and emergency personal expenses.

Voice of Albertans with Disabilities (ACCD) Bursaries

<https://vadsociety.ca/support/bursaries>

Phone: 780-488-9088; Toll free: 1-800-387-2514

TDD/TTY: 780-488-9090

ACCD funds two scholarships, the Education for Life Bursary and the Council of Canadians with Disabilities Award.

Canada

Government of Canada Tax Assistance and Deduction

www.cra-arc.gc.ca/tx/ndvdl/tpcs/ncm-tx/rtrn/cmpltng/ddctns/menu-eng.html

Information on all federal tax credits, deductions, expenses and benefits.

Registered Disability Savings Plan (RDSP)

<https://www.canada.ca/en/revenue-agency/services/tax/registered-plans-administrators/registered-disability-savings-plans-rdsps.html>

The Government of Canada created the RDSP as a long-term savings plan to help Canadians with disabilities and their families save for the future.

Canada Disability Savings Grant and Bond

<https://www.canada.ca/en/employment-social-development/programs/disability/savings/grants-bonds.html>

The Government of Canada can deposit money into RDSPs to help Canadians with disabilities and their families save for the future.

Canada Pension Plan (CPP) Disability Benefits

<https://www.canada.ca/en/services/benefits/publicpensions.html>

CPP provides a monthly taxable benefit to contributors who are disabled and to their dependent children.

Government of Canada Enabling Accessibility Fund

<https://www.canada.ca/en/employment-social-development/programs/enabling-accessibility-fund.html>

Phone: 1-866-268-2502

This fund supports community-based projects across Canada that improve accessibility, reduce barriers, and enable Canadians, regardless of physical ability, to participate in and contribute to their community and the economy.

Service Canada – Opportunities Fund for Persons with Disabilities

www.servicecanada.gc.ca/eng/of

This fund provides funding for national, regional and local projects that assist people with disabilities in preparing for and finding employment or self-employment, as well as acquiring the skills necessary to maintain that new employment.

Social Development Partnership Program Disability Component

http://www.esdc.gc.ca/eng/disability/social_development/index.shtml

The Government of Canada program supports innovative ways of removing barriers through improved access to programs and services and encourages a wide range of community-based initiatives to address social issues and barriers that people with disabilities face.

Enabling Accessibility Fund

<https://www.canada.ca/en/employment-social-development/programs/enabling-accessibility-fund.html>

Small and major project funding available.

Canada Summer Jobs

<https://www.canada.ca/en/employment-social-development/services/funding/canada-summer-jobs.html>

Canada Summer Jobs provides funding to help employers create summer job opportunities for students.

The Children's Ability Fund (funding is not just limited to children, despite what the name applies).

<https://www.childrensabilityfund.ca/>

Phone: 780-454-9191 Ext. 225

The Children's Ability Fund's goal is to create awareness and the enhance independence by providing specialized equipment for children with disabilities.

Campbell McLaurin Foundation

<https://burnsfund.com/programs/childrens-fund/>

CMHC Home Adaptations for Seniors' Independence

<http://www.cmhc.ca/en/co/acho/masein/index.cfm>

The HASI program offers financial assistance for minor home adaptations that will help low-income seniors to perform daily activities in their home independently and safely.

CMHC Residential Rehabilitation Assistance Program for Persons with Disability

<https://www.cmhc-schl.gc.ca/en/professionals/project-funding-and-mortgage-financing/funding-programs/all-funding-programs/residential-rehabilitation-assistance-program>

Phone: 1-800-668-2642

First Nations or individual First Nation members, with disabilities, that require repairs to their homes may be eligible for financial assistance from the CMHC to pay for modifications to make their property more accessible. These modifications are intended to eliminate physical barriers, imminent safety risks and improve the ability to meet the demands of daily living within the home.

Canadian Heritage Athlete Assistance Program

<https://www.canada.ca/en/canadian-heritage/services/funding.html>

Phone: 1-866-811-0055

TTY Toll free: 1-888-997-3123

This sport funding program pursues excellence through its contribution to improve Canadian athlete performances at major international sporting events, enabling athletes to combine their sport and academic or working careers while training intensively in pursuit of world-class performances.

National Education Association of Disabled Students Funding Opportunities (NEADS)

www.neads.ca/en/norc/funding

Listed by province and institution, NEADS links to numerous scholarships for students with disabilities at post-secondary institutions across Canada.

President's Choice Children's Charity (PCCC)

<https://www.pcchildrenscharity.ca/>

Phone: 1-800-525-4762

PCCC is dedicated to helping children who are physically or developmentally challenged. Our aim is to remove some of the obstacles that make everyday living extremely difficult and to provide these young people with a renewed sense of dignity, independence and freedom.

Canadian Tire Jumpstart

<https://jumpstart.canadiantire.ca/>

Phone: 1-877-616-6600

Jumpstart is a charitable program that helps kids in financial need participate in organized sports and recreation such as hockey, dance, soccer and swimming. The program covers costs such as registration fees, transportation and equipment.

**Ronald McDonald House Charities (RMHC) —
Helping Hands Grant Program**

www.rmhc.ca

Phone: 416-446-3493; Toll Free: 1-800-387-8808

This grant assists registered Canadian children’s charities whose programs are community-oriented, and focus on improving the quality of life for children and families of children with serious and/or life — threatening illnesses or disabilities.

Edmonton Oilers Community Foundation

<https://www.nhl.com/oilers/eocf/funding-requests>

See webpage for more information.

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