



Monday, September 30th, 2019
 5:15 p.m. to 7:45 p.m Board Meeting
 Edmonton Tower, 3rd floor Meeting Center

Agenda

1. Call to order at 5:30 pm	C. Kelly	1 min	
2. Presentations a. ETS Customer Journey Mapping project	L. Petryshyn	60 min	Information
3. Agenda review and Approval of previous minutes a. Agenda b. Aug 26 th Meeting Minutes	C. Kelly	5 min	Decision
4. For Approval: a. Cancellation of Integrating Land Use and Transit Policy Sub-Committee	C. Kelly	5 min	Decision
5. New Business/Updates: a. Member selection for Nov 10-13 CUTA b. ETSAB Fare Policy Response Report status update c. Transit Talk Vol. 39 (Edmonton Trolley Coalition) d. ETS Revenue Management Audit Report Q&A	C. Kelly M. Lachance	10 min 10 min	Information
6. Sub-Committee Updates: a. Transit Innovation b. Safety & Security c. ETS' Marketing Strategy d. Standing Item Updates (see p. 2)	C. Kelly P. Reid/ J. Arango G. General C. Kelly	15 min	Information
7. External Updates a. ATU 569 b. DATS Advisory Group (DAG) c. ETS Branch Highlights Report d. Councillor Emerging Issues Update e. Edmonton Arts Council - EAC f. Accessibility Advisory Committee - AAC	M. Tetterington B. Macklon M. Lachance A. Knack J. Arango C. Kelly	20 min	Information
8. Transit Experience (omitted from the minutes)	C. Kelly	5 min	Information
9. Topics of the Night	I. Hubert	4 min	Decision

Following the meeting: Board Process (Draft next agenda)
 Vice Chair, ETSAB Admin, and two board members: Phil and Jarret

Standing Items / Liaisons	Follow-up Items
Edmonton Arts Council (EAC) Liaison: Jorge	Past Reports Recommendations & Actions Matrix Phil and Charlie
Accessibility Advisory Committee (AAC) Liaison: Charlie	New Member Orientation Bob, Giselle and Jorge
Transit Innovation Sub-Committee Maurice	Internal Process Updates Charlie and Bob
Budget (Capital, 10 year rolling, adjustments) Liaison: Phil (June to Nov)	BRT Charlie and Stewart
DATS Advisory Group (DAG) Liaison: Bob	Route 747 Izzy