

We're All in this Together

Do Your Part for a Safe and Enjoyable Recreation Experience

The City of Edmonton operates many public recreation facilities across the city, and each is unique in the amenities, programs and services it provides.

We take great pride in our clean and safe buildings, and in our friendly and qualified staff. We want to ensure that you have the best possible experience while you visit, but we need your cooperation.

Help us keep a safe, fun and healthy environment for everyone by following facility guidelines, and respecting other visitors and staff. Your courtesy and cooperation will encourage others to do the same.

Everyone plays a part, and together, we can make our facilities some of the best around.

Thank you for your assistance. We hope that you enjoy your visit to our facility

Arena Guidelines

The following guidelines apply at all City of Edmonton indoor ice arenas, however, some facilities may have more specific rules for their amenities.



Entry to Facility

- Orientations to the facility are available if requested.
- All drop-in program participants must present their admission pass to staff prior to entering the change rooms, ice arena or other amenities.
- Persons under the influence of intoxicants will not be allowed into the facility. Consumption of alcohol or illegal drugs on the premises is not permitted.
- Alert staff if you have any medical problems such as a heart condition, epilepsy, etc.
- Animals are not allowed inside the building, unless they are a Certified Assistive Animal, or they are participating in a designated pet therapy program.
- No skateboarding, in-line skating or cycling allowed within the facility.
- Smoking is not permitted in any City of Edmonton building.
- Use of cell phones, PDAs, cameras, and other recording devices is restricted in City of Edmonton Recreation Facilities. With staff permission, these devices are permitted for taking photos in public areas such as the pool, lobby, arena, gymnasium, courts, class rooms, and party rooms. You must also have the permission of those who may be recognizable in the photos.

Change Rooms, Washrooms and Other Arena Areas

- Finish eating and drinking before you enter the change room. Please use the garbage bins provided.
- No glass containers are allowed in the change rooms or other arena areas.
- No food or beverages are allowed on the ice at any time.
- No spitting.
- Excessive amounts of scented hygiene products, perfumes or colognes can trigger allergies in other patrons. Please be considerate of other users when practicing your personal hygiene.

- Protect your belongings by securing them in a locker. Small lockers are available in the lobby of facilities for your wallet, keys or jewellery. We recommend that you do not bring any valuables into the facility.
- If your group is using a change room, please lock the door when you leave for the ice surface, and keep the key with you at all times. Keys to change rooms are available from the arena attendant. Do not leave sports bags or equipment unattended.
- Torches, heat guns and portable skate sharpeners are not allowed in the facility. If you are using a saw to shorten a hockey stick, please avoid damaging table, bench or garbage bin that you may be sawing over.
- If the arena attendant is cleaning the ice with the ice resurfacer machine, do not open gates or come out onto the ice until the machine is off the ice and the attendant is finished. Please wait for the arena attendant to give you permission before going out onto the ice.
- Do not climb onto rink boards, glass or spectator safety netting.
- Damaged ice can be dangerous to skaters. If possible, vary your skating routines to prevent damaging the ice surface with ruts or gouges. Chips or holes should be patched immediately.
- Any kind of debris left on the ice can be dangerous to skaters. Please keep garbage off the ice, and pick up all pieces of broken hockey or ringette sticks.
- Please report any vandalism, faulty equipment or problems with ice surface to staff.
- Please turn off and store cell phones, PDAs, cameras, and other recording devices when using change rooms or washrooms. Taking pictures within change rooms or washrooms is against the law.



Ice Arena Guidelines



Public Skating

- Helmets are recommended for all skaters.
- Only participants wearing skates can go out onto the ice surface.
- A maximum of 100 skaters are allowed on the ice during public skate.
- To avoid collisions, skaters should travel in the same direction around the ice. Beginners and slower skaters should skate around the centre of the ice, faster skaters should travel along the boards. Excessive speeding is not allowed. Please do not skate backwards.
- You may practice figure skating routines in the centre ice area with staff permission.
- Please do not block skaters by loitering along the boards or near ice gates. For safety reasons, do not sit on the boards. Officials' boxes are closed during public skate.
- Personal music players with headphones are not permitted as users may not be able to hear others skating around them, or be able to respond to emergencies.
- No sticks or pucks allowed during public skate. Please get permission from staff before starting any games or activities on the ice.
- Skating aids must be approved by staff prior to being used on the ice. Skating aids must not have any sharp edges or points. Walking sticks, wagons, toboggans, sleighs, snow racers, child car seats, baby strollers, baby carriers or snuglies are not allowed.
- Carrying a baby or child while skating is extremely dangerous and is not permitted.
- Wheelchairs are allowed on the ice so long as the user is capable of controlling the chair. Attendants may escort the wheelchair user if they are wearing ice cleats or if they are wearing skates.
- No fooling around, wrestling or rough play on the ice as it could result in a serious injury.

Drop-in Shinny Hockey

- Full hockey equipment is required for all players.
- No body checking or fighting is allowed.
- A maximum of 28 players are allowed per shinny hockey session.
- All play must be stopped when staff blows whistle.
- Hockey nets must be properly set in place with their pins. Gates must be closed when not in use.
- Children or youth must play in their respective age division.

Emergencies

- If someone needs your help, please assist if it is safe to do so.
- If you witness a dangerous situation or an emergency, notify a staff member immediately.
- In the event of a major emergency, an alarm may be sounded and the area evacuated. Please follow staff direction and assist if asked.
- Be prepared to provide a statement if you were a witness. It will help staff and emergency responders deal with the situation, and prevent it from happening in the future.
- First aid assistance is always available.

Respect for People and Property

The City of Edmonton values the safety and security of visitors and staff, and the protection of personal and public property at City recreation facilities.

City staff, corporate security and the Edmonton Police Service work together to prevent, monitor and react to any potential risks.

Inappropriate, abusive, undesirable, dangerous or criminal behaviour will not be tolerated. Anyone not following facility guidelines will be asked to leave, and may have facility privileges suspended or terminated through the Abusive Patrons Policy. Individuals may be charged by the Edmonton Police Service under the Canadian Criminal Code.

Please do your part by showing respect for people and property at City recreation facilities, and reporting any suspicious persons or activities to staff immediately.



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is a public safety program for City of Edmonton recreation facilities. For more information, please contact the facility supervisor.

www.edmonton.ca

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