



Scheduled Intake

Cat admission is now by appointment.

Scheduled Intake Guidelines

It is important to determine which cats require priority intake into ACCC versus those that are currently thriving and can either be left where it was found or be put on the waitlist and scheduled an appointment.

Priority intake

- Obviously ill (thin, weak, not mobile, any discharge from eyes or nose)
- Injured (wounds, limping, bleeding)
- Under-age kittens that have no mother and the finder cannot care for them
- Very pregnant (imminent birth)
- Below -20C with windchill where the finder is unable to bring inside and they feel the cat is in distress

If you have found an animal that fits the priority intake description, please call 311 to talk to an animal care representative.

Appointments

Appointments can be made by calling 311.

If you need a trap, please call 311 to make an appointment.

For more information, visit edmonton.ca/scheduledintake or call 311.



Animal Care &
Control Centre

Edmonton

Starting November 2019,

We are asking citizens to make an appointment before they bring us healthy lost, stray or feral cats.



Why is the City moving to this method?

As animal lovers, our staff at the Animal Care & Control Centre (ACCC) care for each animal at the Centre as if they are their own. ACCC is committed to being a safe harbour for sick, injured and lost cats as well as victims of animal neglect, cruelty and abandonment. But, consistent overcrowding conditions and the goal to provide the best, humane care possible has prompted us to make changes.

Having a scheduled intake approach will allow for the shelter to match incoming cats with outgoing placement into rescue and other feral cat programs, and assist us greatly in managing the overall health of animals within our shelter. Scheduled intake is a best practice that has been adopted by shelters throughout North America with great success.

Cat overcrowding has become an unfortunate reality at ACCC. When too many cats are in the shelter, we are unable to provide the level of humane care they need. Overcrowded conditions lead to increased illness, more stress on cats and staff, higher euthanasia rates and result in fewer animals being transferred out for adoption.

A Scheduled Intake model improves the chances cats will find permanent homes, ensures each cat is well cared for and gives every cat in our care the adequate space they need to live in the shelter in comfort.

Alternatives to intake

Is an animal shelter always the best option for a lost or stray cat? **Not always.**

While there will always be a need to care for cats at the ACCC, most cats do not need to be sheltered. In fact, there are almost always better alternatives to intake that can provide humane, long-lasting solutions that helps free up shelter capacity to better serve the animals truly in need of admission.

Our future going forward at Animal Care & Control will be to work with the public to find alternatives to intake.

Shelter admission may not serve every cat well in every situation.

(source: Million Cat Challenge)