

AGENCY INFORMATION	PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVCES (FCSS)	2011 FCSS Funding
AbbottsfieldYouth Project(AYP) Society #246 3210 118 Avenue Edmonton AB T5W 4W1	Community Outreach & Living Skills The Abbottsfield Youth Project (AYP) is a unique organization in northeast Edmonton that provides at-risk children with preventative life skills & leadership programming before they reach an age where social pressures may lead them to make unhealthy life choices. All of our programs are free and participants receive a healthy snack.	\$169,203
ABC Head Start Society #103, 5104-82 Avenue Edmonton, AB T6B 0E6	Family Services ABC Head Start's Family Services Program provides home support and weekly parent support and education groups. The goal of this program is to support low-income parents in building their knowledge, skill and confidence as parents. Parents develop a better understanding of their child's needs and development, learn and connect with resources in their community and are better able to advocate for their child in the school system and with other professionals.	\$289,575
Aboriginal Consulting Services Association of Alberta #204, 10010 – 105 Street Edmonton, AB T5J 1C4	Circle of Safety – Family Violence Program The Circle of Safety Family Violence Program provides support and education to Aboriginal families experiencing family violence. The program strives to prevent further abusive incidences from occurring while teaching children and their families how to remain safe and break the cycle of abuse. The program offers Teaching Circles for men, women and children. Included in these Circles is a family violence specific parenting component as well as parent-child Circles which focus on promoting positive parent/child relationships. Elder support and ceremony are integral parts of all aspects of the Circles.	\$55,378
Action for Healthy Communities Society of Edmonton #208, 10010-107A Avenue Edmonton, AB T5H 4H8	Community Capacities The Community Capacities Program focuses on building both individual and small group capacity to create and sustain Community Initiatives (CI) that improves community health and well-being. The process includes one-on-one and group/community dialogues, leadership and community building training, multicultural gatherings/events, on-going advice/mentoring, and community connections/referrals. The process facilitates for participants to get empowered, enhancing their confidence levels, building skills, and providing experiences that helps people become and remain active and engaged in their communities and greater society while participants grow in their experience and ability to analyze and respond to community needs and aspirations. The process also facilitates an increase of grass-roots programming designed for and by community members.	\$122,781



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Alberta Caregivers Association 14220-109 Avenue Edmonton, AB T5N 4B3	Caregivers Connections Caregivers are family members or friends who provide unpaid care for a loved one living with challenges due to illness, disability or aging. Their valuable contributions are often not recognized and they receive little support for what they do. Caregivers Connections provides caregivers with what they need to establish social connections with their peers, learn skills and attitudes that promote self-care, and benefit from community support for their critical work.	\$53,441
	The Caregiver Embassy Program builds the capacity of agencies and the community at large to support caregivers in immigrant communities. Working closely with primary care and immigrant serving organizations, the Alberta Caregivers Association employs a participatory approach to mobilize immigrant communities to recognize and support their caregivers, prepare professionals to help them better understand caregiver issues and how to address them, and foster cross-sector and cross cultural connections to improve the well-being of caregivers in Edmonton.	\$50,754
Assist Community Services Centre 9653-105A Avenue Edmonton, AB T5H 0M3	Family Services – Towards a New Generation (T.A.N.G.) is a preventative Family Services Program at ASSIST that is open to immigrant and Canadian-born youth aged eleven to fifteen of Asian descent. The goal of the program is to foster personal growth, positive identity and values, knowledge & understanding of cultural heritage, a sense of community, and an awareness of resources in a safe environment through the use of interactive & youth focused activities that support at risk individuals. Youth growing up in precarious circumstances are more susceptible to negative influences and more liable to engage in behaviors that can harm themselves and others. The program provides the guidance, role modeling & mentorship that is fundamental in facilitating a new generation of youth to grow up as healthy, caring and responsible individuals and citizens in their community.	\$71,133
Association for Evergreen Youth #38 Evergreen Community Edmonton, AB T5Y 4M2	Drop-In & Learning Resource Centre The Association for Evergreen Youth provides after school/out of school/summer programming to children and youth ages 6-17 years who reside in Evergreen Mobile Home Community and the surrounding agricultural area.	\$77,417



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Association for Multicultural Coalition in Edmonton 10867 – 97 Street Edmonton, AB T5H 2M6	All Together Now The All Together Now Program is an intercultural and intersectoral initiative that brings together members and leaders from emerging ethno-cultural communities to strengthen their capacities to participate actively and meaningfully in the civic life of their neighbourhoods and communities. The program has three main components: first is training and nurturing a pool of culturally indigenous community animators who serve as linguistic and cultural bridges between their community and mainstream organizations; second is a community leadership program to build the organizational capacity of ethno-cultural organizations in the area of governance, organizational development and resource mobilization; and third is engaging community leaders and members in a continuing documentation of community needs and issues and their own learning experience using community research methods. The program also provides educational opportunities for staff and workers from mainstream institutions to develop their skills in creating and nurturing collaborations with groups and communities from different cultural backgrounds (cultural competency). The ultimate goal of the initiative is that leaders and members from ethnocultural communities are able to exercise the rights and responsibilities as active citizens in their new homeland and interact with the larger society in positive and productive ways.	\$90,275
Ben Calf Robe Society	Youth Intervention The Youth Intervention Program is a cultural based after school program that is a safe place for children & youth to enjoy a wide variety of activities from cultural teachings, arts & crafts, games, sports & help with homework. We strive to teach children about the Aboriginal cultural and to support them in becoming leaders in the community. This program is open to all children & youth who wish to attend.	\$128,249
12046-77 Street Edmonton, AB T5B 2G7	Traditional Parenting The Traditional Parenting Program is an Aboriginal Parenting Program delivered in a culturally sensitive way involving parents & children working together. Parents learn positive parenting skills, child development information, nutrition, cooking safety, child safety and have the opportunity to practice their skills with their children in a caring & supportive environment. Parents also receive continued support on completing the program by remaining connected through the parent liaison, other program staff and/or attending other groups offered at the Ben Calf Robe Society.	\$103,764



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Bent Arrow Traditional Healing Society 2nd Floor, 10117-150 Street Edmonton, AB T5P 1P2	Aboriginal Community Connections Centre (ACCC) The Resource Centre is designed to assist Aboriginal People, who are new to the city of Edmonton and/or living in the West end, in connecting with cultural and community supports. The Centre provides on site and outreach support to families who are seeking assistance. The supports can be advocacy, mediation, referrals, gathering information, assistance in navigating formal systems, assistance in filling out applications, or to provide skill development. There are many resources and applications available to assist people in continuing with their education, finding and applying for housing, connecting with children's or youth's recreational programs, and in seeking cultural supports and programs.	\$86,446
Beverly Day Care Society &	<u>ACCESS</u>	
Family Res. Centre 11809-48 Street Edmonton, AB T5W 2Y4	The ACCESS program promotes the well-being and healthy development of children from communities experiencing high levels of poverty. The program also provides family support, quality child care and a safe place for the children in a culturally sensitive environment. This in turn facilitates these families in becoming active participants in the community.	\$168,630
Big Brothers Big Sisters Society of Edmonton & Area 10135-89 Street Edmonton, AB T5H 1P6	Mentoring Big Brothers Big Sisters of Edmonton and Area mentoring programs is a community supported, mentor-based organization committed to the healthy development of children in need and their families. This is achieved through the provision of quality volunteer relationships. Mentoring programs for children and youth are offered in the community, in schools and in groups. While programs for refugee & immigrant populations are being developed in partnership with other community organizations in order to fill this need in the community.	\$253,658
Bissell Centre	Early Childhood Program is a flexible and comprehensive early childhood intervention program offered at no cost to families in need throughout Edmonton and surrounding area. This is an accredited program that provides high quality care for infants, toddlers, and preschool children on a drop-in basis, free of charge. The early childhood development programming is flexible and diverse, addresses a wide range of special needs. Through provision of education, support and linking them to resources, parents are more knowledgeable and confident to respond to their children's emotional, physical, cultural, and developmental needs.	\$264,781
10527-96 Street Edmonton, AB T5H 2H6	The Family Support Program provides direction and supports to assist socially and economically disadvantaged families in the Edmonton area. Supports are client directed and solution focused. They can range from assistance with forms to advocating and referring for income supports, assistance with child welfare issues, referrals to food banks and identification clinics, direction with parenting issues and concerns and enhancing skills to promote positive parenting and healthy families. Practical supports can be arranged to provide baby formula and diapers, clothing and household needs, and referrals to supports to access and maintain housing. The program strives to enhance the capacity of families to provide appropriate care for themselves and their children and more resilient to the many crises that families living in poverty must cope with.	\$121,627

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Boyle Street Community Services 10116-105 Avenue Edmonton, AB T5H 0K2	Inner City Outreach & Liaison The Inner City Outreach and Liaison Program, through its two drop-in areas, provides a welcoming environment to engage people and then connect them to social and recreational activities, events and volunteer opportunities. In this way, people who have been marginalized and isolated build self-esteem and come to feel part of a larger community. This process reinforces positive behaviours and prevents community members from falling into unhealthy and destructive ways of living.	\$507,952
	Volunteer The Boyle Street Community Services Volunteer Program focuses on social inclusion by providing people living in poverty with supported volunteer opportunities at Boyle Street Community Services. The Program is key to building the skills and confidence of Boyle Street clients and is used as a stepping stone for greater independence and self-reliance. It enables volunteers from all walks of life to work together to deliver special events and support ongoing activities for the organization.	\$42,295
	Parent Talk The Boys & Girls Clubs of Edmonton - Parent Talk is a peer support Program that offers parents the support, tools and information they need to raise healthy and responsible children. Through weekly groups, workshops, classes and/or one-on-one sessions, the facilitator/s guide participants to explore solutions and strategies for effective parenting.	\$102,979
Boys' & Girls' Clubs of Edmonton 9425-109A Avenue Edmonton, AB T5H 1G1	Community Outreach Services (formerly Youth & Family Directions) The work of the Community Outreach Services (COS) team compliments the activities of the staff in the various clubs by providing support and resources, ethical, non-judgmental services, and specific programming that meets the unique needs of the children and youth. The COS staff address relevant social issues by participating in a variety of partnerships, community enhancement activities and initiatives that positively impact the communities in which the clubs operate.	\$272,171
	Clubs (formerly Youth & Neighbourhood Centres) Boys & Girls Clubs of Edmonton (B & GCE) operates 6 full-time and 3 part-time community based Clubs located throughout Edmonton. Through education and recreational based activities B & GCE encourages children and youth, ages 6 to 19 years and their families to overcome the challenges, explore interests, discover their personal strength to pursue their dreams. Through these Clubs and their various programs it helps kids to become responsible and confident members of the community.	\$432,344
Calder Seniors Drop-In Society 12963-120 Street Edmonton, AB T5E 5N8	Outreach & Wellness The Calder Senior Drop-In Society is a non-profit organization and working in Calder for 30 years. Our Centre provides information, services and resources relating to older adults. We involved volunteers of all ages in our day-to-day operations and program delivery. Programs and Services include: Outreach and wellness programs and resources, social and recreational programs, sport and fitness, music and dance, crafts and a variety of special events.	\$126,532



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Canadian Arab Friendship Association of Edmonton 18 Capital Centre 9228 – 144 Avenue Edmonton, AB T5E 6A9	Family & Early Childhood Development The Family and Early Childhood Development program assists families to develop independence, strength, and coping skills that aid in the successful integration of their children into mainstream education. The program also empowers the families with the necessary skills to reduce or prevent the risks involved with poverty and isolation.	\$61,238
Canadian Red Cross Society (The) 9931 – 106 Street Edmonton, AB T5K 1E2	RespectED: Violence & Abuse Prevention Services RespectED is a nationally recognized education program focused on preventing violence in the lives of children and youth. Through programs promoting healthy teen dating relationships, and addressing child abuse, bullying and harassment, RespectED helps young people to identify risk areas, to seek healthy interactions, and to identify helping resources for themselves or a friend. The program also provides violence prevention & risk management training to adults who work with youth.	\$91,870
CANDORA Society of Edmonton (The)	Community & Family Resource Centre The CANDORA Society of Edmonton is located in northeast Edmonton & uses a community development & participatory approach to provide support to individuals & families to work towards self-sufficiency. CANDORA provides group activities, one-on-one support, drop-in programs, resources & referrals in a safe, respectful & welcoming environment. The Program primarily supports low income families with children 0-6 & individuals living in the Abbottsfield & Rundle area. CANDORA believes each individual is the expert in their lives, values their strengths & provides support using strategies which develop basic life skills and reduces barriers & poverty in individuals & the community.	\$181,451
#248, 3210-118 Avenue Edmonton, AB T5W 4W1	Community Economic Development Initiatives The Community Economic Initiatives Program (CEDI) supports families in the community to earn a living wage or supplement a family's wage while providing a valuable service in their community. Our goal is to provide quality training & support for participants wanting to start a childcare business in their home (family day home) or a small home-based business. It is for low income participants who require assistance in developing interpersonal & group skills & require community based support in opening a small business.	\$49,006



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	Cross-Cultural Counselling & Outreach The Cross-Cultural Counselling and Outreach Program (Immigration and Settlement Service) offers culturally sensitive counselling services that assist immigrant and refugees to Canada/Edmonton address settlement and integration challenges. Outreach and support programs for immigrant/refugees, seniors and children and youth strengthen adaptation and coping skills, connect newcomers to mainstream services, reduce isolation and promote social integration.	\$157,136
Catholic Social Services 8815-99 Street Edmonton, AB T6E 3V3	Elderly Adult Resource Services The Elderly Adult Resource Services (EARS) provides preventive support services to older adults who are at risk of abuse or being abused, including physical, emotional, financial, sexual, neglect, and medication abuse. This program also provides education and community awareness on elder abuse issues.	\$67,960
	Evening & Saturday Counselling The Evening and Saturday Counselling Program provides confidential preventive-focus counselling services to financially strained individuals, couples and families, during times that are convenient and least likely to require time-off from their work or school. The accredited counselling services are offered by Masters/Doctorate level Counsellors. Counselling services are available in several languages, from male and female counsellors of varying ages, from four locations in the South, Central and East parts of Edmonton.	\$38,474
Centre for Family Literacy Society of Alberta #201, 11456 Jasper Ave Edmonton, AB T5K 0M1	Rhymes that Bind for Aboriginal, Immigrant and Refugee Families Multicultural Rhymes that Bind is an oral language program promoting the use of first language and cultural traditions through singing, rhyming, and storytelling. Positive interactions and bonding between caregivers and children happen naturally in a relaxed, supportive atmosphere. Parenting strategies are shared between participants in similar situations and program content often becomes part of daily routines and play.	\$33,836



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City West Childcare & Community Support Society 9915-148 Street Edmonton, AB T5N 3G1	City West Community Support Society provides parent-child interactive activities, parent education workshops, child development assessments, family event dinners and activities, collective kitchens, food co-operatives and clothing and goods exchanges for children and families. This program is financed with the generous support of Family and Community Support Services and fundraising. In addition, this program makes referrals to services in addition to offering family support programs to the members of the society and the broader community. The strategies used to work with children and their families are proactive in order to maintain quality childcare and encourage healthy family interaction.	\$139,721
	Unpack 'n Play Unpack 'N Play is a unique, innovative program developed exclusively by City West Community Support Society providing interactive activities for parents and children. Knowing how difficult and even intimidating it can be for some parents and families to seek help in a more structured setting, we take the program to them in a relaxed, casual setting.	\$44,776
Community Options-A Society for Children & Families #200, 12345-121 Street Edmonton, AB T5L 4Y7	Program activities include parent education information, child development assessments, story time, songs, crafts and interactive play. Early Child Development Community Options' inclusive Early Childhood Program offers children opportunities to develop interpersonal and groups skills which enhance their social abilities and enable constructive relationships. Early childhood development staff foster and extend relationships with children through support, guidance, and facilitation of learning through play and social interaction. Provision of nutritious meals and snacks and education on healthy food and healthy eating forms an important aspect of the program for both children and parents. Parents are viewed as partners, collaborators and advocates for their children. Early childhood staff respect parents as each child's first teacher and involve parents in every aspect of the program, striving to build trusting relationships with parents and working with individual parents/families to address specific needs and issues. Family support is a key aspect of the daily programming.	\$158,163
	Volunteer Development Community Options is a leader in the provision of inclusive, quality programs and services for young children and families. The priority is the well being of children, families and the community. Volunteers are a vital and valuable aspect in governing the organization and the supporting programs.	\$42,295



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Dickinsfield Amity House 9213-146 Avenue Edmonton, AB T5E 2J9	Neighbourhood Drop-In & Family Resource Centre Dickinsfield Amity House is a community drop-in and family resource center, providing programs and services primarily to low-income resident in northeast Edmonton.	\$151,167
Edmonton City Centre Church Corporation (E4C) 9321 Jasper Avenue (Alex Taylor	Edmonton School Lunch The Edmonton's School Lunch Program provides well-balanced, hot, and nutritious lunch each school day so that children can concentrate on their schoolwork and not on their hunger. The Program positively influences student behaviours, attendance, morale, concentration and learning ability, eating habits and the social climate in the school. The Program also facilitates the Nutrition Snack Program, Snack in the Shack, Young Chefs, Collective Kitchen, the Breakfast Club and Community Garden.	\$123,251
School) Edmonton, AB T5H 3T7	Clareview Head Start The Clareview Head Start Program is a comprehensive preschool and family support program for families with low in-come. Working together with the community, the Program enhances children's physical, social, emotional, cognitive and creative development; support parents to enhance their parenting skills; and help parents meet their own goals.	\$90,906

Northeast Edmonton Community Program



The Northeast Community	\$50,754]
Program – is a preventive		
after-school program tailored		
to the "Tween" age group of		
kids, (Ages 9 to 13 years) in		
Bannerman School twice		
weekly during the school year.		
In each group, the youth are		
taught life skills that		
encourage them to make		
positive and informed choices		
in their own lives. Topics		
taught during the group include: addiction, safe		
people, relationships, self-		
esteem, nutrition, home		
safety, bullying, anger		
management, feelings and		
environmental issues.		
	New Neighbours	
	The New Neighbours Program reaches out to new immigrant and refugee families and individuals in order to prevent the crises that	
Edmonton Immigrant Services	may result from isolation, language barriers, unemployment and under-employment, lack of awareness of available community	
Association #201, 10720-113 Street	services, and cross-cultural conflicts. Community volunteers help individuals and families learn about living in the community; find out	\$90,897
#201, 10720-113 Street Edmonton, AB T5H 3H8	about services in the community and how to access them; fill out forms and complete documents (Alberta Health Card, SIN, child tax	\$90,09 <i>1</i>
Editionion, AB 10110110	benefits). The Program also provides personal and social support through various activities such as matching newcomers with	
	Canadian community volunteers, supportive counselling, information, orientation and referrals, social and recreational, and field trips	
	to facilitate settlement and successful integration of newcomers into the City of Edmonton.	
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	Meals on Wheels	i ananig
Edmonton Mode on Wkssks	Edmonton Meals on Wheels provides nutritious meal support programs, grocery delivery service and nutrition education that promote	
Edmonton Meals on Wheels 11111-103 Avenue	daily social interaction, independence, well-being and safety checks for the frail, at-risk elderly and disabled through the assistance of	\$265,049
Edmonton, AB T5K 2P1	volunteers Hot and frozen meals are delivered daily, groceries are delivered weekly and the lunch club	Ψ203,043
	provides a buffet style lunch served to seniors in a group social setting.	
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	Putting Down Roots	
Edmonton Mennonite Centre for Newcomers #101, 10010-107A Avenue	Putting Down Roots represents community development work that supports refugees & immigrant communities to develop their own capacity to address their issues. We believe that all communities have within themselves the capacity to build strong futures for all of their members. The work helps immigrant groups develop their own programs & initiatives through planning, training, organizational support & providing assistance with applying for funding and building partnerships between communities & within the mainstream.	\$97,667
Edmonton, AB T5H 4H8	Towards Full Participation – Multicultural Family Connections	
	Working in partnership with families and communities this program fosters the development of intercultural programming for preschool children and parents building on their socio-cultural approaches to early learning and care. Through this program we enter into relationships with newcomers as co-learners, both having much to offer and much to learn. Programming is offered year round for newcomer parents and their preschool children.	\$50,712
Edmonton Seniors Centre 3Y, 11111 Jasper Avenue Edmonton, AB T5K 0L4	Both the Edmonton Seniors Centre Outreach/In-reach and Volunteer Programs promote health and well-being among seniors, "aging in place" or independence in the community, and social inclusion. More specifically, Outreach/In-reach Outreach services target less-able or vulnerable seniors in the community by assessing their individual needs, advising them of options/measures available to meet those needs, and making the appropriate referrals or helping to access resources accordingly until the necessary supports are put in place. Centre-based In-reach services also provide information and assistance, with emphasis on on-site access to a spectrum of preventive programs/activities to meet the social, physical/recreational, and educational needs of seniors.	\$78,624
	Volunteer	
	The Volunteer Program offers a broad range of opportunities and a supportive environment wherein seniors can contribute their experience and skills to the community and feel a sense of accomplishment, while also contributing fundamentally to the Centre's capacity for service provision. It encompasses semi-annual volunteer appreciation events and regular volunteer orientation sessions, and is administered by a Volunteer Manager, whose responsibilities also include recruiting, supervising, scheduling and providing support to the volunteers, as well as membership database and organizing fundraising activities.	\$30,415



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Eldercare Edmonton Society for Adult Day Programs Suite C201, 2 nd Floor, 17203 99 Avenue Edmonton, AB T5T 6S5	 Caregiver Support ElderCare Edmonton is a non-profit organization offering an array of services to isolated seniors and to the caregivers of frail seniors. Through FCSS funding we provide the services of a Registered Social Worker (assisting seniors to access needed resources, enhancing coping skills, and one-to-one counseling). Volunteer opportunities for well seniors and persons with barriers to inclusion, and in-home assessment of caregiver needs. 	\$114,090
Elizabeth Fry Society of Edmonton, Alberta (The) 10523-100 Avenue Edmonton, AB T5J 0A8	Aboriginal Women's The Aboriginal Women's Program supports the efforts of Aboriginal Women in reducing the likelihood that they will continue to come into contact with the legal system by encouraging them to reconnect with their culture and develop a sense of themselves as Aboriginal People.	\$56,394
Family Centre of Northern Alberta (Ass'n.) The #20, 9912-106 Street Edmonton, AB T5K 1C5	Education Services Education Services offers over 70 courses and workshops related to three of The Family Centre's areas of focus. Education Services strives to ensure that: Parents will be better equipped to raise healthy children. Individuals will build understanding and skills required to develop strong and healthy relationships. Individuals, families, and institutions (schools, communities, and workplaces) will build the knowledge to effectively navigate through change. Courses/workshops are offered in three ways: courses/workshops are advertised and delivered as groups on-site at The Family Centre; as individual sessions that are based on the clients' availability; and courses/workshops delivered as groups off-site at	\$74,231
	community-based locations (schools, community centres, and workplaces). Roots & Wings The Partners for Kids (which includes the Roots & Wings program) is an intentional, sustained movement to create long term success for high needs children, youth and families by integrating the work of multiple service providers within a resiliency framework that focuses simultaneously on caregivers, children/youth, schools and communities.	\$656,744



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Family Centre of Northern Alberta (Ass'n.) The Continued	North East Action for Teens (NEAT) (Fiscal agent) The Action for Teens (formerly known as North East Action for Teens - N.E.A.T) is a youth program that offers support to youth from Ethno Cultural and Mainstream Communities. Healthy relationships between the Diversity Youth Workers and the youth are developed in order to help the youth strengthen their sense of identity, sense of belonging and self-confidence. By providing the youth with relevant information and support, the youth will have a better understanding and ability to cope with the cultural differences they are experiencing in their new country, community and/or school. This support is offered through recreational activities, sharing circles, summer programming, and being present where the youth come together. The main goal of the Program is to decrease the youth's vulnerabilities and increase their strengths and resiliencies.	\$108,865
	Support & Advantages for Children & Families	
Fulton Child Care Association 5910-103 Avenue Edmonton, AB T6A 3X9	The Fulton Child Care Association's Supports and Advantages for Children and Families program is a preventive program for infants to children six years of age and their families who are experiencing economic, emotional or physical stresses. The program provides families with support and opportunities that are necessary for healthy child development and that positively impact the families' ability to resolve related issues. Children are provided physical, mental and emotional support along with opportunities for school readiness skills and social development. The program also assists parents – whether teen parents, single parents, or couples sharing parenting responsibilities – by providing opportunities to network with other families and build a sense of community.	\$78,951
Glengarry Child Care Society 13315-89 Street Edmonton, AB T5E 3K3	Family & Community Enrichment The Glengarry Family and Community Enrichment Program (FACE Program) is an extension of Glengarry Child Care Society. The program provides its clients with support in choosing quality childcare for their children, workshops to assist with current parenting information on health, safety and nutrition, the provision of computers with internet access, the WECAN Food Basket, and more.	\$90,230
Hope Foundation of Alberta 11032 – 89 Avenue Edmonton, AB T6G 0Z6	Hope-focused service-learning combines service to the community with student learning in a way that improves both the student and the community. It is a method by which young people learn & develop through active participation in thoughtfully organized experiences that meet actual community needs by collaborating with parents, community members & organizations. The program provides young people with opportunities to use newly acquired academic skills & knowledge in real life situations in their own communities. Young people who are engaged in defining, solving & evaluating solutions to problems are less likely to engage in risk behaviours.	\$8,775



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Inner City Youth Development Association P.O. Box 11506 [9515-104 Avenue Site Address] Edmonton, AB T5J 3K7	Youth Support The Inner City Youth Support program provides youth with the tools, attitudes and resources they need to change their life situations. From popular theatre to bus tickets this program makes it possible for youth to succeed. The Youth Support Program provides counselling to repair damaged lives, meals to feed hungry youth, and transportation/bus tickets when needed, housing referrals, and other preventive programming.	\$67,672
Institute for Sexual Minority Studies and Services (iSMSS) 7-104 Education Building North Faculty of Education, U of A Edmonton, AB T6G 2G5	Youth Understanding Youth The Youth Intervention & Outreach Worker (YIOW) provides one on one frontline support and advocacy to sexual minority & allied youth in the Edmonton area. The YIOW works to provide safe spaces for queer youth in our community with weekly drop-in programming (Youth Understanding Youth), as well as community initiatives to support queer youth involved in community & government systems, such as GSA roundtable meetings, Queer Prom as a safe space initiative, Queer to Queer mentorship programming and completing a community needs assessment.	\$28,197
Islamic Family & Social Services Association Unit 85, 4003-98 Street Edmonton, AB T6E 6M8	Youth Development & Parenting Education The Youth Development & Parenting Education program is to involve the youth (males and females) and their parents to plan and participate in educational and skill development sessions on various types of societal issues. YDPE staff and volunteers consistently research and meet with other local organizations to stay current on social issues and provide the community with timely and effective activities, sessions and workshops. Qualified speakers educate youth and parents on these social issues and provide strategies on how they can safeguard themselves from these negative influences. This way destructive habits or behaviors are prevented from occurring and community members can instead become valuable and contributing citizens to society.	\$76,767
Jasper Place Child and Family Resource Society 8770-165 Street Edmonton, AB T5R 2R8	Family Support Services The Jasper Place Child & Family Resource Centre's West Edmonton Parent Link programming provides family and child related programs and services by offering parents of young children information/referrals, parent education, early learning experiences, family support and developmental screening to promote positive parenting skills and healthy child development.	\$145,217
Jewish Family Services #202, 10339-124 Street Edmonton, AB T5N 3W1	Edmonton Bereavement Centre The Jewish Family Services' Bereavement Centre is a comprehensive bereavement support program providing to the community both support for and education on coping with loss, and supporting people through and beyond the process of grief. This is done through a variety of means, including community lectures, small group education and support, one-to-one counselling, self-help opportunities and training for professionals and volunteers who work with grieving persons.	\$74,876



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KARA Family Resource Centre 6717-132 Avenue Edmonton, AB T5C 2A4	KARA Program The KARA Program is a preventive program that enhances parenting skills as well as providing parents with an opportunity to learn about effective parenting strategies, life skills, early childhood development, community resources as well as personal development. The KARA Program provides parents with traditional learning opportunities as well as hands on, experiential learning opportunities which permit parents to reinforce the skills they learn at KARA. All programs are open to parents on a voluntary basis and are not intended for parents who are in crisis situations with their families.	\$243,060
Lansdowne Child Care & Family Centre 12323-51 Avenue Edmonton, AB T6H 0M6	Early Intervention & Resource Lansdowne Child Care and Family Centre's Early Intervention and Resource Program offers services that provide children, parents and community members opportunities that build on strengthening the family unit in a culturally diverse setting. Such services include family support, referrals, home visitation, workshops, quality child-parent interaction activities, stay and play, home work assistance, resources and family social support opportunities. The program supports families in providing them with the tools they need to become active participants in the community.	\$87,387
Mediation & Restorative Justice Centre #430, 9810-111 Street, Eric Cormack Centre Edmonton, AB T5K 1K1	Community Mediation The Mediation & Restorative Justice Centre's (MRJC) Community Mediation (CM) program brings people together to work creatively to overcome obstacles and divisions by building relationships between people and bridges between groups. MRJC provides free mediation services, teaches conflict resolution skills, mobilizes volunteer community mediators and educates the public in order to improve communication and effectively resolve conflict.	\$71,101
Métis Child & Family Services Society 10437-123 Street Edmonton, AB T5N 1N8	Family Services Métis Child & Family Services Society's Family Services program provides a wide variety of support and assistance to Aboriginal children and families who may be experiencing personal, family or community difficulties that could lead to intrusive intervention by Children's Services, Justice or legal authorities. As part of the program, Métis music and dance program is offered at Sacred Heart Church on Wednesday evenings for youth and families to better connect with the inner city community. The services are available to everyone who requests them at no charge and no restrictions. The program hopes to build on the existing strengths and capacities of the family to help them better deal with their situation.	\$117,298



AGENCY INFORMATION	PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVCES (FCSS)	2011 FCSS Funding
Mill Woods Family Resource Centre Society 5704-19A Avenue, Edmonton,	Family Support The Mill Woods Family Resource Centre's (MWFRC) Family Support program offers information, education, and support to families in the community to help them develop coping skills and maintain their independence. The program offers support to families through: structured groups; a children's program provided while parents attend selected adult programs; telephone; and drop-in support. Utilization of volunteers is crucial for the delivery of MWFRC programs and services.	\$111,253
AB T6L 1L8 Site Address: 1733 Mill Woods Road T6K 3L9	Parents as Teachers Parents as Teachers program is a voluntary early-learning program for parents with children from birth to age three. The program helps parents lay a strong foundation for their child's future success through increased awareness of language, motor skills, social-emotional, and cognitive skill development. Through in-home mentoring and group meeting opportunities, parents gain skills and knowledge to further their own skills in observation, encouragement, goal planning and self-esteem.	\$78,387
Multicultural Families Resource Society, The 10867 – 97 Street Edmonton, AB T5H 2M6	Parents & Children's Groups in Multicultural Communities The Parents and Children's Groups in Multicultural Communities: Parents and children groups enhance the well-being of families as they adapt and integrate into Canadian culture. The groups support the social development and self-esteem of children by offering homelanguage and culturally affirming activities and by partnering with established pre-school programs to develop intercultural relationships. The groups address issues that arise for the parents in their transition to Canadian culture such as parenting in two cultures, family violence, gender concerns, healthy and nutrition and other topics as identified by the participants.	\$69,422
Multicultural Women & Seniors Services Association 3923-36 Avenue Edmonton, AB T6L 5M9	Community Outreach, Social & Emotional Wellness for Seniors & Women The program provides social support, education, translations, outreach services, information, skill building classes, referrals and a range of activities immigrant and refugee seniors and women especially those at risk and isolated before a crisis situation occurs. The program also promotes community economic development initiatives especially among lower income and new immigrant women.	\$90,230
Native Counselling Services of Alberta 10975 - 124 Street Edmonton, AB T5M 0H9	Urban Aboriginal Family Resource Centre The Urban Aboriginal Family Resource Centre provides services to individuals and families on an as needed basis. The Program operates 5 days a week and weekly activities include: sharing circles, experiential exercises, individual and group work, films, presentations by guest speakers, one-on-one non-therapeutic counselling, referrals and group sessions on parenting issues, hands on opportunities through cooking, cleaning, and crafting; Aboriginal cultural and spiritual teachings, and talking circles.	\$118,047



AGENCY INFORMATION	PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVCES (FCSS)	2011 FCSS Funding
Native Senior's Centre Cottage "E", 10107-134 Ave. Edmonton, AB T5E 1J2	Native Senior's Project The Native Seniors' Centre is the only self-governed Aboriginal senior's organization in Canada. The Native Senior's Project operates a drop in Centre which offers seniors, the majority Aboriginal, a meeting and gathering place for social, educational, recreational activities. Members of the organization can access services and programs that are designed to enhance their quality of life and promote healthy lifestyles. The Native Seniors' Centre is the City of Edmonton's major resource for Aboriginal seniors because of their role as senior's advocate, because of partnerships and collaborations with other senior-serving agencies, and through participation in projects, events and services offered to the greater community in Edmonton.	\$153,957
Norwood Child & Family Resource Centre 9516-114 Avenue Edmonton, AB T5G 0K7	Child and Family Support Norwood Child and Youth Resource Centre offers and family support programs including Healthy Families, Home Visitation, Early Start, Head Start, and Child & Youth. These programs have a strong focus on: • Enhancing child development • Increasing positive interactions between parents and their children • Increasing families' access to appropriate services in the city Taking a multicultural approach to offering of services.	\$514,756
Old Strathcona Youth Society 10325-83 Avenue Edmonton, AB T6E 2C6	Get Connected Through collaborative partnerships the Old Strathcona Youth Society (The Co-op) provides flexible resources and creates a supportive environment that fosters youth empowerment and development. The "Get Connected" program connects youth between the ages of 14 and 24 to appropriate community resources and services. This is done in two ways: The resources are brought to the youth at OSYS by way of service providers from various community agencies, and By OSYS staff identifying needs and making appropriate referrals to external community agencies.	\$102,469



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Oliver Centre – Early Learning Programs for Children & Families Soc. 10227-118 Street Edmonton, AB T5K 2V4	Head Start for At-Risk Pre-School The Program focuses on families with children 12 months to 12 years of age. The main objective of the Program is to partner with the families, providing them with resources and supports to strengthen the family unit and to ensure that community connections are made.	\$142,415
Operation Friendship Seniors Society	Outreach Operation Friendship's Outreach program reaches out and provides preventive services to seniors over the age of 55 living in Edmonton's inner city neighbourhoods. Outreach workers respond to referrals and visit seniors in their homes and in hospitals, and the drop-in centre. They also make contact with inner city seniors by going "door-to-door" throughout the inner city. The workers act as friend and advocate – providing information, assisting with the completion of forms and applications, and linking people with services.	\$147,210
9526-106 Avenue Edmonton, AB T5H 0N2	Volunteer The Volunteer Program is grounded in the belief that people should have an opportunity to be of service to their neighbors, to other human beings. This means that Operation Friendship Seniors Society, through its volunteer program, has an obligation to facilitate and support opportunities for individuals, groups and organizations to become actively involved with their community and, in our case especially, with people in need.	\$48,921
Options Sexual Health	Counselling The Counselling Program helps individuals to build their capacity to address sexual health issues, enhance coping skills, and increase resilience, independence and relationship skills. The program responds to individuals presenting with sexual health issues as well as reaching out to "at-risk" groups in the community.	\$215,509
Association 50, 9912-106 Street Edmonton, AB T5K 1C5	Multicultural Sexual Health Education The Multicultural Sexual Health Education is a preventative program that targets individuals, couples, families and groups from targeted immigrant communities to address sexuality issues that arise from their adaptation from culture of origin to the Canadian context. In addressing sexuality issues, the Program works to prevent intergenerational conflicts and establish dialogue to mediate conflicts between their culture of origin and norms of Canadian society.	\$107,797
Pride Centre of Edmonton 9639 – 73 Avenue Edmonton, AB T6E 1B3	Youth Transitions GLBTQ Youth face a great deal of daily abuse & prejudice which affects their ability to succeed in school & life. Many suffer from mental illness & face a life on the streets. The Pride Centre of Edmonton's "Youth Transitions" Program aims to give GLBTG youth & the people who work with them the resources to help deal with the difficulties of growing up as marginalized individuals so that they will become healthy & well adjusted adults who can give back to the community at large.	\$42,295



AGENCY INFORMATION	PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVCES (FCSS)	2011 FCSS Funding
Primrose Place Family Centre 8455 – 101 Avenue Edmonton, AB T6A 0L1	Family Resource & Support The Primrose Place Family Centre's Family Resource and Support program provides assistance and support to families by offering community resources, parent workshops, parent and child programs, referrals and on-site guidance. The program provides strategies to increase knowledge and develop parenting skills. The program also offers social functions to all families which provides opportunities for networking and to reduce isolation.	\$82,994
Salvation Army (The) Community & Family Srvcs 9620-101A Avenue Edmonton, AB T5H 0C7	Volunteer Services The Volunteer Program is an integral part of client services and provides thousands of volunteer hours into the operation of the Community & Family Services Centre. The program is an active cycle of volunteer assignment development, the application process, recruitment and interviewing, orientation, training, supervision, motivating and empowering, conflict and risk management, recognition, volunteer evaluation and program evaluation.	\$42,284
Senior Citizens Opportunity Neighbourhood Ass'n 10440 84 Avenue Edmonton AB T6E 2H2	SCONA Drop-In Centre SCONA is situated in a small house in Old Strathcona that provides for a home-away-from-home atmosphere. Low-cost activities vary from month to month, with the needs of "senior" seniors in mind. Seniors may attend as their interest or their health dictates. Services provide for meaningful social connection, information on issues of concern to seniors, emotional support, advocacy, and referral to appropriate resources, community connection, nutrition enhancement, and good, old-fashioned fun.	\$67,672
Seniors Association of Greater Edmonton (SAGE) 15 Sir Winston Churchill Sq. Edmonton, AB T5J 2E5	Well-Being Services The Well-Being Program has four components: Seniors Social Work Services: provides individual and group support that addresses the social and emotional needs of older adults and their families. This includes Intake and Assessment which receives new clients and assesses their needs as well as offering referral and short-term term one-to-one counseling. Life Enrichment: provides life long learning opportunities through courses, activities, presentations and fitness programs. Volunteer Services: offer the opportunity not only to help others but to learn new skills, make friends, have fun and be part of the community. Community Services: publishes a bi-monthly newsletter, a Directory of Seniors Services, a website and offers Public Access Computers.	\$247,460
	Multicultural Seniors Outreach The Multicultural Seniors Outreach is a program that addresses the social isolation that many immigrant and refugee seniors face as a result of multiple barriers including a new language, a new culture and poverty. A Multicultural Health Brokers team with a Social Worker from Sage to reach out to seniors in the Kurdish, Spanish-speaking, Korean, Eritrean and Former Yugoslavian communities to support them in addressing their unique needs and engaging their strengths. The program includes one-to-one holistic support, creation of small mutual support groups, community mobilizing and responsive activities such English as Second Language classes, CHAT groups and Urban Gardening.	\$72,184

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Seniors Outreach Network Society #104, 11427-132 Street Edmonton, AB T5M 1G2	Seniors In-Home Outreach Services Registered Social Workers provide an in-home client centered assessment of the senior's needs and provide necessary social support, information, referrals and advocacy. These preventative actions assist to ensure continuing, safe residence at the senior's home of choice. Additional social support is provided by volunteers and through special events that include a monthly low-cost meal program. The agency targets low-income, isolated seniors and the services are provided at no cost or low cost.	\$45,327
Sexual Assault Centre of Edmonton #205, 14964-121A Avenue Edmonton, AB T5V 1A3	Public Education The Public Education Program at Sexual Assault Centre of Edmonton's (SACE) increases public awareness around issues of sexual violence, dispels myths that perpetuate violence, provides prevention strategies and researches new and emerging trends. The Public Education Program provides schools and community groups with presentations on a variety of topics. In addition to "mainstream" populations, SACE specifically works with diverse communities which include seniors, immigrants and refugees, Aboriginal people, people with disabilities, and sexual minority groups. These educational sessions target prevention of abuse and promoting healthy relationships. The Public Education Program offers an extensive collection of written material that may be picked up in person, faxed, mailed, emailed upon request, or accessed on the agency's website.	\$196,235
Society of Seniors Caring About Seniors in S.E. Edm. #106, 7814-83 Street Edmonton, AB T6C 2Y8	The Society of Seniors Caring About Seniors has been serving low income seniors on the south side of Edmonton since 1988. The program provides services to over 750 members as follow: Household Services – SSCAS maintains a database of pre-screened service providers to assist seniors with personal tasks and household maintenance. Services include carpentry, housekeeping, yard work, and shopping, light electrical and plumbing, painting and snow removal. The maximum rate is \$13 per hour paid directly to the worker. Transportation: Pre-screened volunteer drivers transport and assist members to appointments in Edmonton. Ticket must be purchased in advance from the office. A \$6 ticket is good for each 1 ½ hour round trip ride or portion thereof. Rides must be booked at least two business days in advance. Drivers can accommodate walkers but not wheelchairs.	\$42,500



AGENCY INFORMATION	PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVCES (FCSS)	2011 FCSS Funding
South East Edmonton Seniors Association 9350-82 Street Edmonton, AB T6C 2X8	Outreach The South East Edmonton Seniors Association (SEESSA) Outreach Services are designed to reach any senior in the southeast quadrant of Edmonton who needs help, support, connection, counseling, visitation and/or a link to resources. SEESSA offers groups and social programs to reach isolated seniors. It is the Centre's mission to provide programs and services that help seniors maintain and enhance their quality of life.	\$100,814
	Volunteer Coordination The South East Edmonton Seniors Association (SEESSA) is a vibrant and exciting place to be. SSESSA provides seniors with a wide array of activities, programs and volunteer opportunities. Whether looking for a one-time opportunity to volunteer or for something on a regular weekly or monthly basis come to SEESA and SEE what's happening!	\$43,564
Strathcona Place 10831 University Avenue Edmonton, AB T6E 4R1	Strathcona Place's Senior Citizen Centre is a retirement activity service providing information, referral, socializing opportunities, continuing education, self-improvement programs, and leisure activities for seniors living in south Edmonton. An enthusiastic Outreach program and a communal meal service add to the well-being of participants. A small staff complement assists a very large number of committed senior citizens and community volunteers to provide the energy of the program. 2011 will mark the 40 th year of continuous operation of Strathcona Place Society and its most important purpose of the provision of Strathcona Place Senior Centre to the seniors in Edmonton.	\$165,165



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Support Network (The) #301, 11456 Jasper Avenue Edmonton, AB T5K 0M1	211 211 provides a highly visible, easy to remember telephone number that connects people to a full range of non-emergency human services, community programs and volunteer information. Information and Referral Specialists answer 211 calls 24 hours a day, 7 days a week, assessing the needs of each caller, and linking them to the best available information and services. 211 fields many calls from third parties, including professionals from other community service agencies looking for referrals for their clients.	\$261,999
	Walk-In Counselling The Walk-In Counselling (WIC) program, offers single session, Solution-Focused professional counselling to individuals and families who want to initiate change on a walk-in basis. Service is on a sliding fee scale ranging from No Fee to a maximum of \$35.00, and on a— first-come, first-serve basis so no appointment is needed. Service is available in the morning, afternoon, and evening times to allow individuals to address issues at an early stage before they escalate into a crisis or impact interpersonal functioning.	\$58,018
	Volunteer Edmonton's (VE) goals are to promote volunteerism; advocate good standards of practice for volunteer involvement; and, to facilitate collective action among organizations that support volunteerism. To meet these goals, VE provides information and presentations on volunteering – what it is, how to start and where to find/how to post volunteer opportunities. VE also serves the non-profit/voluntary sector by sharing the latest news about the sector and resources on volunteer management, hosting workshops, training and events, providing relevant links on the website, partnering with other organizations on a variety of initiatives.	\$161,872
Terra Association – Meeting the Challenge of	Child & Family Support Centre Ferra Association's Child and Family Support Centre (CFSC) located at Braemar School, provides early learning opportunities, informal an ormal parenting education and support for teen parents attending Braemar School. The CFSC has 63 spaces for infants and toddlers agence where the support for the central parents are supported by the central parent	\$78,992
Teen Pregnancy 9930-106 Street Edmonton, AB T5K 1C7	Youth Leadership Program Terra Association's Youth Leadership Program provides leadership opportunities for teen parents to empower them to make a difference in their community. Ambassadors gain confidence, while realizing their potential as they share their personal stories with the community, volunteer at community and agency events and develop their leadership skills.	\$38,467



AGENCY INFORMATION	PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVCES (FCSS)	2011 FCSS Funding
Terra Association – Meeting the Challenge of Teen Pregnancycon't	Cultural Support Services Cultural Support Services offers group and individualized programming to assist young parents in learning more about their own cultural heritage with a primary focus on providing information and experiences related to Aboriginal cultures. Through an integrated approach with other Terra Association programs and services, young parents and their children are given the opportunity to meet Elders and engage in traditional ceremonies, crafts and teachings about Aboriginal or other cultures. Connections to other organizations that offer cultural support are an essential part of the programming for young parents to ensure that they build appropriate and healthy support systems for themselves and their families.	\$48,796
Unity Centre of North East Edmonton #101, 14530-72 Street Edmonton, AB T5C 0R7	Ray of Sunshine The Community Outreach program at Westend Seniors Activity Centre at Westend Seniors Activity Centre continues to provide various programs and services aimed at supporting seniors who might be "at-risk" due to isolation and/or have other barriers that can lead to decreased independence and quality of life.	\$129,299
Westend Seniors Activity Centre 9629-176 Street Edmonton, AB T5T 6B3	Community Outreach & Social Wellness The Community Outreach program at Westend Seniors Activity Centre acts as a preventative program focused on reducing the incidence of seniors at risk for isolation. The program also seeks to sustain the social wellness of seniors by engaging seniors through volunteer opportunities and individual support. Finally by focusing on integration within the community, this program enables seniors to access additional resources within their own neighborhoods.	\$207,314
Women Building Futures Society 10326-107 Street Edmonton, AB T5J 1K2	Community Service The Community Service Program increases capacity for unemployed/underemployed women to access community resources and services to help them and their families overcome personal challenges that are preventing them from developing sustainable futures and economic independence. The Building Connections for Aboriginal Women Program integrates Aboriginal culture into WBF programming, strengthens relationships between Aboriginal agencies & organizations & WBF, and helps Aboriginal women access programs that facilitate their independence and participation in mainstream economy. This increases an individual Aboriginal woman's capacity to gain successful employment & economic independence.	\$108,276



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Y.W.C.A of Edmonton #100, 10350 – 124 Street Edmonton, AB T5N 3V9	 Counselling Services The YWCA of Edmonton Counselling Centre works with individuals, families, and couples empowering them to deal effectively with life transitions or with the impact of family violence. YWCA Edmonton accomplishes this by offering: Education on psychological issues and life transitions, abuse and their impact on individuals and families. Support groups and individual counselling session to assist in psychological healing, understanding of oneself and encouraging personal growth. Linking programs and services with other organizations to increase the efficacy of service provided to clientele. Partnerships with local shelters to offer onsite services for women. Participation in community initiatives that address needs of the community. 	\$50,206
	 Children's Services The YWCA Edmonton – Counselling Centre Children's Services Program provides children and youth the opportunity to explore their thoughts and feelings as well as develop skills to assist in dealing with life issues. Services offered include those in a psycho-educational group setting as well as individual counselling sessions. There are also play therapy sessions available with qualified staff. Where appropriate, parents are also assisted in supporting their children. 	\$57,951