

Benefits at a Glance Supplementary Health Care/Major Medical Plan Civic Service Union 52

Edmonton

Coverage	Benefit Description
Hospital	Semi-private hospital room accommodation.
Ambulance • 80% coverage	 Charges incurred in Canada for professional ambulance services to an active treatment hospital when required due to illness or injury.
 B0% reimbursement of the drug cost based on Least Cost Alternative with some exceptions \$5.00 Dispensing Fee Cap 	 Drugs that require a prescription under Provincial or Federal law, prescribed by a Health Care Professional and dispensed by a licensed pharmacist and included in the drug formulary with some exceptions. New drugs that meet the criteria above will be reviewed to determine if the new drug product will be added to the formulary. Drugs that can be purchased over-the-counter are not eligible under the plan. Reimbursement is based on the Least Cost Alternative (LCA). LCA drugs have the same active ingredients as other drug products (e.g. brand name) but are less costly. Prescription smoking cessation products for one continuous course of treatment per lifetime per covered person. Oral contraceptives at 80% up to a maximum of \$250 per year. Drugs for the management of obesity or weight loss, sexual dysfunction, fertility and hair replacement are not covered.
 Clinical Psychology 80% of the cost of a treatment session Maximum of \$2000* 	 Treatment must be provided by either a psychologist registered with the Psychologists' Association of Alberta (PAA) or a Registered Social Work.
 Home Nursing 80% coverage Maximum of \$2000* Physician written order required 	 Nursing care provided in the home by a practical or registered nurse where the covered person is suffering a chronic or debilitating condition. Home-making services are not eligible. Practical or registered nurse cannot be related to the member or their dependent(s).
Respiratory Equipment • 80% coverage • Maximum of \$2,500*	 Oxygen and related supplies (including compressors, nebulizers, masks, aerochambers, and tubing). Air cleaning devices, ionizing machines, vaporizers, and humidifiers are excluded. Physician written order required.
Braces and Prosthetics	Artificial limbs (excluding myoelectric-controlled prosthesis)

* Per calendar year per single or family coverage

 80% coverage \$2000 Maximum* Physician written order required 	 Artificial eyes Braces which incorporate a rigid support of metal or plastic Trusses Cervical collars Breast prosthesis as a result of a mastectomy All appliances must be required to treat an existing medical condition. The repair or replacement of breast prosthesis does not require the written order of a physician; however such replacement or repair shall be limited to once in twenty-four (24) months.
 Colostomy/lleostomy Supplies 80% coverage Physician written order required 	 Colostomy Supplies Ileostomy Supplies Urostomy Supplies Adult Incontinence Supplies
 Diabetes Supplies 80% coverage Physician written order required 	 Lancing Devices Blood Glucose Test Strips Urine Test Strips Syringes Insulin Pen Needles Continuous/Intermittent Glucose Monitoring Systems Blood Glucose Monitors
Insulin Pumps • 80% coverage*	 Excludes transmitters and sensors.
 Physiotherapy 80% coverage Maximum of \$1000* 	 Services of a licensed physiotherapist.
Chiropractor • 80% coverage • Maximum of \$1000*	 Services of a licensed chiropractor.
Massage Therapy 80% coverage Maximum of \$1000* 	 Services of a registered massage therapist.
 Podiatry 80% coverage Maximum of \$500* 	 Services of a licensed podiatrist. The plan will pay for podiatry services once all allowable limits have been reached under Alberta Health Care. A letter from Alberta Health Care stating the date the maximum was reached must be submitted with the claim.
Acupuncture 80% coverage Maximum of \$500* 	 Acupuncture administered as a pain reliever or anesthetic. Reason for treatment must be noted on the receipt.
 Hearing Aids 80% coverage Maximum of \$2,500 in any 5 consecutive calendar years Physician written order required 	 Purchase and repair of hearing aids. Maintenance, batteries and recharging devices are not covered.

 Eye Exams 80% coverage Maximum of \$80 per covered person in any two consecutive calendar years 	 Eye examinations administered by an optometrist or ophthalmologist. Reimbursement in excess of amounts not paid by Alberta Health Care.
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For some benefits the first payer will be a government program or another plan. For further information, please call Alberta Blue Cross Customer Service at 780-498-8000 with Edmonton and area or toll-free at 1-800-661-6995.

The Major Medical Plan is not provided through a contract of insurance. For this Plan, the benefits are payable from premiums, interest or investment earnings and an excess of revenue over expenditures.

This summary provides general information only. The terms and conditions of the collective agreement take precedence.

June 2025