

Assessment and Taxation Branch

December 2020 Employee Check-in

Summary Report

December Employee Check-in

The December 2020 Employee Check-in was focused on the employee experience and is the City of Edmonton's last quarterly check-in for 2020. The December 2020 Employee Check-in summary report outlines what we heard from employees in the Assessment and Taxation Branch.



Survey Questions

How happy are you working at the City of Edmonton?

How are you doing?

I would recommend the City of Edmonton as a great place to work.

The work that I do at the City of Edmonton is meaningful to me.

I have good opportunities to learn and grow at the City of Edmonton.

I feel satisfied with the recognition or praise I receive for my work.

I feel safe at my workplace.

I have confidence in the City Manager and Deputy City Managers.

I have confidence in my Branch Manager and Director.

This is the "eSat", which stands for the Glint Engagement & Satisfaction Score.



Survey Questions

I have confidence in my direct Supervisor.

The City of Edmonton does a good job communicating with employees.

I feel free to speak my mind without fear of negative consequences.

Racism is a problem.

What else is on your mind?

Open text



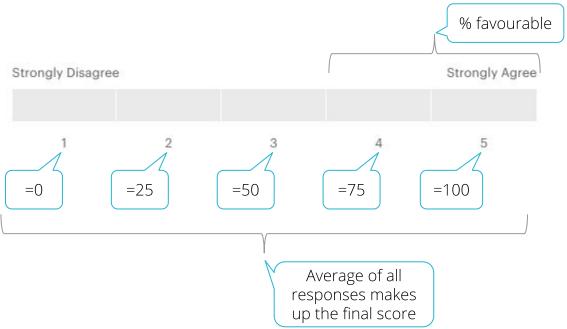
Branch Response Rate





Glint Scoring

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



Edmonton

Scores by Question

| | Dec 2020 | Aug 2020 | Dec 2019 |
|--|-------------|-------------|-------------|
| How happy are you working at the City of Edmonton? | 70 | 74 | 67 |
| How are you doing? | 67 | 73 | - |
| I would recommend the City of Edmonton as a great place to work. | 69 | 72 | 64 |
| The work that I do at the City of Edmonton is meaningful to me. | 74 | - | 73 |
| I have good opportunities to learn and grow at the City of Edmonton. | 64 | - | 63 |
| I feel satisfied with the recognition or praise I receive for my work. | 67 | - | 58 |
| I feel safe at my workplace. | 80 | - | 76 |

Edmonton

Scores by Question

| | Dec 2020 | Aug 2020 | Dec 2019 |
|---|-------------|-------------|-------------|
| I have confidence in the City Manager and Deputy City Managers. | 62 | - | - |
| I have confidence in my Branch Manager and Director. | 73 | - | - |
| I have confidence in my Direct Supervisor. | 81 | - | - |
| The City of Edmonton does a good job communicating with employees. | 72 | - | - |
| I feel free to speak my mind without fear of negative consequences. | 60 | - | 52 |



Racism is a problem:

Racism is a Problem:

