

**Service Innovation and
Performance Branch**

Edmonton

February 2022 Employee Check-in

Summary Report

The City of Edmonton checks in with employees three times a year.

In February, 2022, 11 questions were asked to all City of Edmonton employees.

69 of **90** Service Innovation and Performance employees responded (**77%**).

Survey results are always available online at [edmonton.ca](https://www.edmonton.ca).

Curious about how Glint surveys are scored? Click [here](#).

Survey Questions

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. My direct supervisor (person I report to) has meaningful discussions with me about my career development.
5. I have good opportunities to learn and grow at the City.
6. I feel free to speak my mind without fear of negative consequences.
7. I am satisfied with the City of Edmonton's response to COVID-19.
8. The City of Edmonton is doing a good job communicating COVID-19 related information to employees.



Survey Questions

- | | |
|-----|--|
| 9. | What would help you feel more supported right now? (Open-ended) |
| 10. | If you have been working from home, what is your biggest concern as it relates to returning to the workplace? (Choose up to two options) |
| 11. | I know where to find more information about Enterprise Commons. |



Scores by Question



Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	69	 Increase of 6 points since October, 2021
2. I would recommend the City of Edmonton as a great place to work.	68	 Increase of 3 points since October, 2021
3. How are you doing?	59	 Decrease of 1 points since October, 2021
4. My direct supervisor has meaningful discussions with me about my career development.	72	 Increase of 5 points since March, 2021



Wellness

I feel safe and secure and am supported to achieve wellness

Scores by Question



Please note: there are no comparison scores as Branch did not exist previously or have enough respondents.

Topic/Question	Score	Trend
5. I have good opportunities to learn and grow at the City.	64	
6. I feel free to speak my mind without fear of negative consequences.	68	
7. I am satisfied with the City of Edmonton's response to COVID-19.	75	
8. The City is doing a good job communicating COVID-19 related information to employees.	81	



Wellness

I feel safe and secure and am supported to achieve wellness



Growth Opportunities

I am supported to develop my skills and accomplish my career goals

Scores by Question



Topic/Question	Score	Top Themes
9. What would help you feel more supported right now?	N/A	Communication, COVID, Remote Working, Burnout, Training

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.



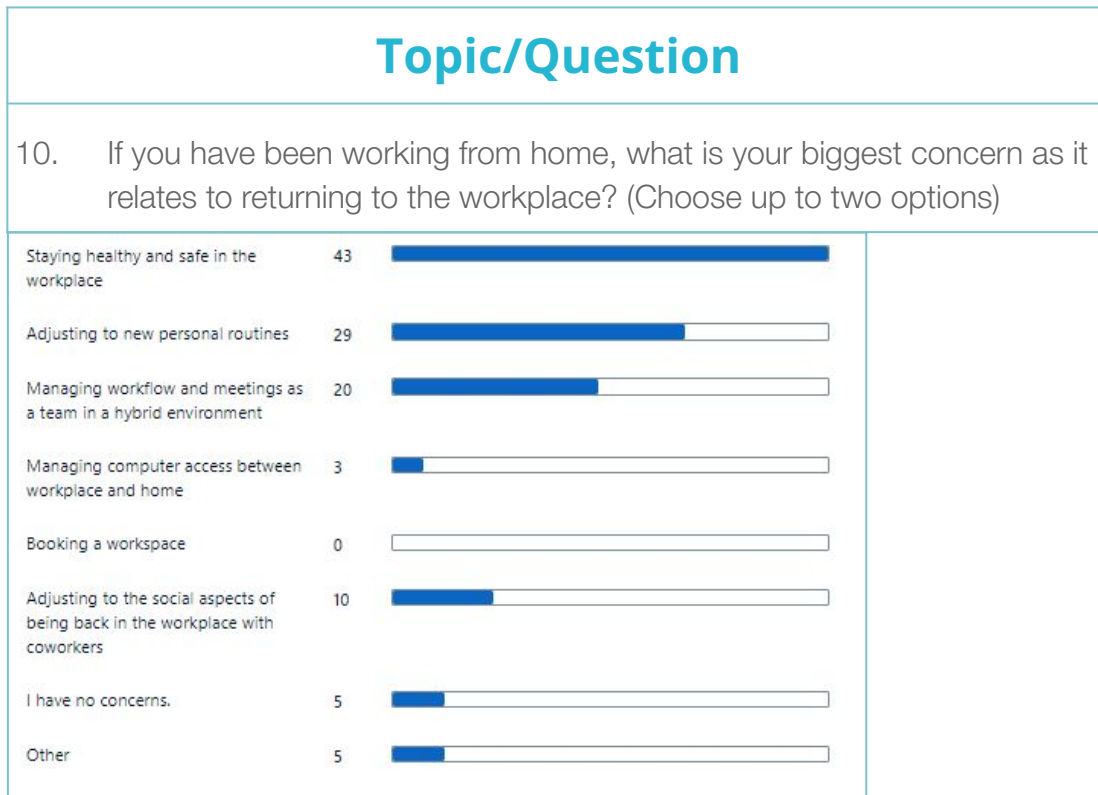
Supportive Environment

I feel respected and recognized for my unique contributions

work from home
employee job role support city management covid return to office

Edmonton

Scores by Question



Wellness

I feel safe and secure and am supported to achieve wellness

Scores by Question



Topic/Question	Answer	Percentage of Respondents
11. I know where to find more information about Enterprise Commons.	Yes	75%
	No	22%
	I have not heard of Enterprise Commons	3%