# What We Heard Report Rollie Miles Recreation Centre

November 2022

SHARE YOUR VOICE SHAPE OUR CITY

**Edmonton** 





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# **Public Engagement**Summary and Approach

# **Project Overview**

The Rollie Miles Recreation Centre will be a small recreation facility that responds to the city-wide recreation facility requirements, demographics, and community needs. It will be a vibrant community hub to serve as a replacement for Scona Pool, inspire local recreation participation, and showcase how a new facility can respond to climate change pressures. The project is funded for planning and preliminary design, but detailed design and construction are currently unfunded.

# PROJECT HISTORY AND PREVIOUS PUBLIC ENGAGEMENT

Extensive public engagement was completed during the initial phases of the Rollie Miles Athletic Field District Park Renewal Project. At that time, the preferred location and park amenities were defined. The Rollie Miles Park Master Plan, approved by City Council in 2019, describes the program for this new facility. In June of 2021, City Council approved funding from the Facility Planning and Design Growth Composite to complete the preliminary design of the Rollie Miles Recreation Centre.

While this project is separate from the Rollie Miles Athletic Field District Park Renewal project, the projects will be closely coordinated to ensure design alignment, community engagement and overall project success. Planning and preliminary design on the park renewal project is complete. The project is prepared for delivery and awaits City Council's funding approval in the 2023–2026 Capital Budget cycle.



Public engagement is an important part of generating and developing the design for the new facility. The community will be engaged during the Concept Design, Schematic Design and Design Development phases to provide input on the project vision as it progresses.

Phase 1 Engagement followed the Refine level on the City of Edmonton's <u>Public Engagement Spectrum</u>. During this phase, the public was consulted to gather feedback and perspectives that will be considered as the design of the new facility is developed. The public has been and will be involved by the City to adapt and adjust our approach to the facility's design.

The public is consulted by the City to share feedback and perspectives that are considered for policies, programs, projects, or services.

The public is involved by the City to adapt and adjust approaches to policies, programs, projects, or services.

BINIE

The public collaborates with the City to develop and build solutions regarding policies, programs, projects, or services. This can include community initiated engagement.

The public is empowered to make decisions directly or on behalf of the City about policies, programs, projects, or services.



Pop-Up event at Strathcona High School to engage underrepresented youth voices.

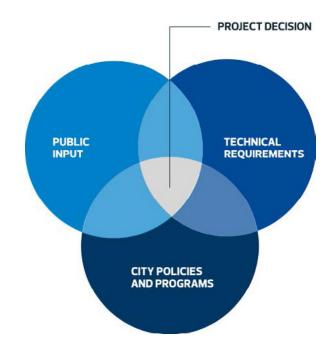


Project team site meeting at Rollie Miles Athletic Field District Park and Strathcona High School.

# **PUBLIC ENGAGEMENT APPROACH**

Project decisions are made based on three components:

- + Technical Requirements what infrastructure best meets the area's needs, what can fit on site, and what impacts the facility will have on the immediate and surrounding areas.
- + **City Policies and Programs** how City initiatives and activities are implemented.
- + **Public Input** general public engagement, local knowledge, and feedback from community stakeholders.



# PHASE 1 ENGAGEMENT: CONCEPT DESIGN

This What We Heard Report summarizes the first phase of engagement for the Rollie Miles Recreation Centre Design, which collected feedback for the Concept Design Phase of the project. During this phase, the community was engaged on the programming, design concepts, and vision for the facility. The public provided their input on the project vision by evaluating how successfully each of the three proposed design concepts meets the community's needs. This input will aid the project team in narrowing the options down to one preferred design.

- + Phase 2 Engagement will collect feedback for the Schematic Design Phase of the project. The project team will ask the public to provide input on the preferred design option (generated by the project team based on previous engagement inputs and this What We Heard Report). The project team will use the input to continue to refine the preferred option.
- + Phase 3 Engagement will collect feedback for the Design Development Phase of the project. The project team will be showing the public what we heard and will demonstrate how this input helped shape the design.

# Fall 2022 Phase 1 Engagement: Concept Design

Procurement of a Consultant team to lead the design.

Public engagement on three proposed design options.

### Winter 2023

Phase 2 Engagement: Schematic Design

Public Engagement on the preferred design option.

# Spring/Summer 2023

Phase 3 Engagement: Design Development

Public Engagement on the developed design.

# **How We Engaged**

The tactics and tools used to promote engagement opportunities were varied and widespread to reach a diverse demographic of people. In line with current City public engagement policies, digital engagement opportunities were prioritized, with additional targeted in-person engagement for harder-to-reach groups.

### **COMMUNICATION TACTICS**

To promote the project and the engagement opportunities, the following communication methods were used:

# **Website Project Page**

+ The Rollie Miles Recreation Centre page was regularly updated with information.

### **Postcards**

+ Postcards with information on the public event, survey and project page were mailed to surrounding neighbourhoods.

# **Road & Yard Signs**

+ Temporary road and yard signs with information on the public event and survey were placed in key locations.

# **Online Advertisements**

 Social media posts and advertisements were placed on the City of Edmonton's Facebook, Twitter and Instagram accounts.

# **Neighbourhood Resource Coordinator Updates**

 Updates and communications were sent out to the following communities: Queen Alexandra, Garneau, McKernan, Belgravia, Windsor Park, Strathcona, Allendale, Parkallen, Ritchie, and Hazeldean.

### ONLINE ENGAGEMENT REACH





Social Media advertisements were used from November 1to 14 on Facebook and Instagram and achieved more than 1,500 clicks to the website, 58,000 impressions, and reached 24,000 unique individuals.





From October 19 to November 17, the Rollie Miles Recreation Centre project page on the City of Edmonton website received 4,660 page views.

### **ENGAGEMENT OPPORTUNITIES**

# **Advisory Committee Meetings**

The Advisory Committee was established during the Rollie Miles Park Athletic Field Redevelopment Project to provide expertise, advice and feedback at critical points in the project's development. The committee is made up of representatives from surrounding Community Leagues, Friends of Scona Recreation, and Strathcona High school.

Advisory Committee meetings for this project were held in the fall. Committee members advised on the Public Engagement Plan and provided their feedback on the development of the three design options.

### **Online Public Information Session**

An online Public Information Session was held on November 1, 2022. The project team presented a detailed update on the progress and introduced each of the three design options.

Fifty seven (57) people attended the session, and more than 80 per cent of attendees were present for the majority of the two-hour session. A total of 109 questions were received during the session; 45 questions were answered live by the project team, and the remainder of the questions were answered and posted on the project website.

# **Online Survey**

An online survey was launched the same week as the Public Information Session; it was open to the public for two weeks between October 31 to November 14, 2022. Hardcopy surveys were available upon request. The survey provided information on each concept and posed a series of questions intended to gather input on the community's priorities in relation to the new recreation centre and feedback on the three design options.

A total of 545 responses were received. The results are summarized in the following section of this document.

# **Targeted Pop-Ups**

Youth Pop-Up - Targeting a typically underrepresented youth demographic, the project team provided students with an opportunity to provide input and feedback on the proposed design options during a pop-up at Strathcona High School.

Older Adult Pop-Up – Recognizing that digital literacy limitations and access issues among the older adult demographic may be barriers to participation, the project team hosted pop-ups at the Strathcona Place Society and nearby seniors housing, offering hardcopy surveys.

ENGAGEMENT BY THE NUMBERS

Fall 2022

57

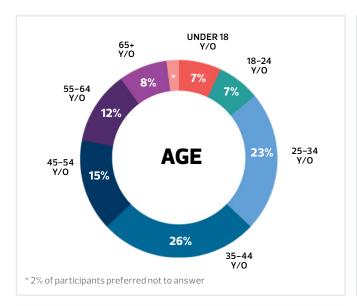
Online Public Information Session Attendees 109

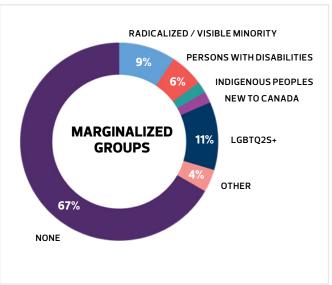
Questions Submitted at the Online Public Information Session 545

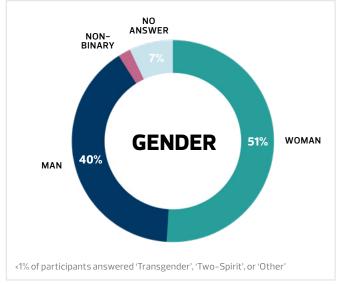
Survey Participants (Online and hardcopy responses)

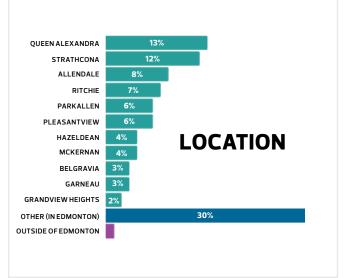
# **Who Was Engaged**

Community members surrounding the site were notified about engagement opportunities through various communication methods. Hard-to-reach groups were targeted, including the youth demographic and older adults. The Advisory Committee was involved throughout Phase 1 to advise on the engagement plan and help promote the engagement opportunities among their networks. The following are the demographic results from the online survey.









# What We Asked

The project team collected feedback on how well each of the three proposed design options meet the community's needs. The public survey was developed to prompt participants to rank their design priorities, share their thoughts on each option, and provide input on how they will use the facility.

# → DESIGN PRIORITIES

A ranking system was developed to gather input on seven key considerations and design priorities. These factors were developed by the project team and were based on previous engagements, input from the Advisory Committee, nd work completed to date. The survey asked the participants to rank the following factors from most important to least important:

- + Keeping the largest amount of park space.
- + Keeping the highest number of existing trees.
- + Connectedness to the park space.
- + Using the building to create a sound buffer from Calgary Trail traffic.
- + Sustainability and energy efficiency in the building layout.
- + A distinct community building.
- + Cost-effectiveness.

# → DESIGN OPTIONS

The participants were introduced to the concept designs and asked to rate how much they liked each option (from strongly like to strongly dislike). They were then given the opportunity to provide open-ended comments on what they liked best about each option and what they were most concerned about.

# → FACILITY USAGE

To aid the project team and the City in the planning of the proposed spaces, the participants were asked three questions relating to facility usage. These included a question about future activities, a question about preferred pool amenities, and a question on how they anticipate getting to the new facility.

# **Public Engagement**Results

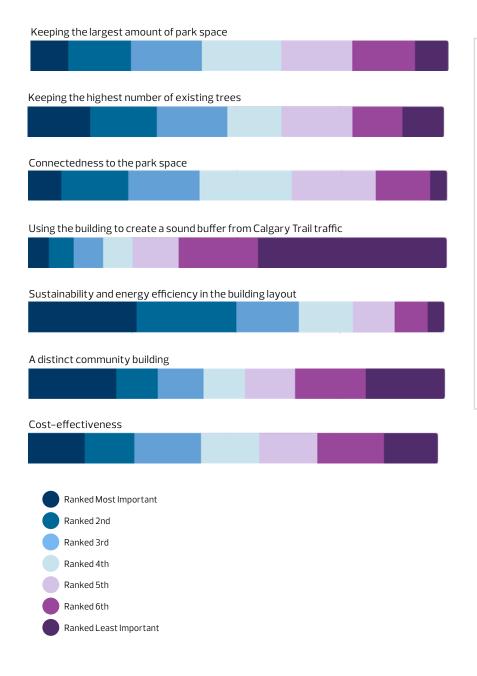
# **What We Heard**

This section will outline the results and summarize the feedback from the public survey and the in-person pop-up events.

# **Public Survey**

# 1: Design Priorities

The project team will use data from this section of the survey to determine which priorities and features the public values most for a new facility on this site. The survey asked the participants to rank the factors below from most important to least important.

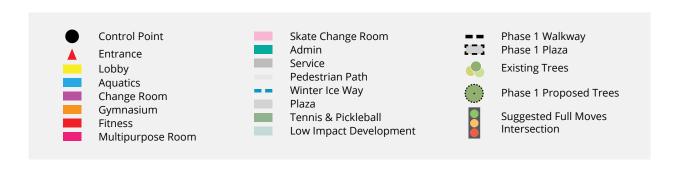


- + While most of the identified design priorities were generally viewed as equally important, "Sustainability & energy efficiency in the building layout" was clearly regarded as the most important with a quarter (26 per cent) of participants ranking it first.
- Conversely, "Using the building to create a sound buffer from Calgary Trial traffic" was regarded as the least important design priority with nearly half (44 per cent) of participants ranking it last.
- Among the design priorities positioned in the middle, "A distinct community building" appears to be the most polarized, receiving both the most first and last rankings (apart from the abovementioned).
- + Interestingly, the three park-related design priorities all shared similar favourability rankings apart from "Keeping the highest number of existing trees" obtaining the most first rankings among the three.

# **Public Survey**

# 2: Design Options

In the next section of the survey, participants were introduced to three options and asked to provide feedback. The survey was developed to randomize the order in which each option appears to individuals to avoid potential biases. Overall, all three designs were well received and scored very closely, with only a 5 percent gap between the most-liked and least-liked options.





# **Power Bar**

This option composes the building form into two compact, east-west oriented bars with distinct park and urban faces. This approach creates a small building footprint that maximizes the park space. The 2-level structure opens to the parking lot on the south and the park on the north.



# **Backdrop**

This option elongates the building and locates it on the site's east side. This approach uses the building as a 'backdrop', framing the park space and protecting it from Calgary Trail traffic noise. People can enter the building from three sides. The gym is located on the second level on the south end.



# **Jackknife**

This option organizes the building form into two bars that rotate around a central point on the south–east corner of the site. This approach creates a distinct park space with a strong relationship to the building. This 2–level structure opens to the parking lot on the south and the park on the north.

# **Design Option: The Power Bar**

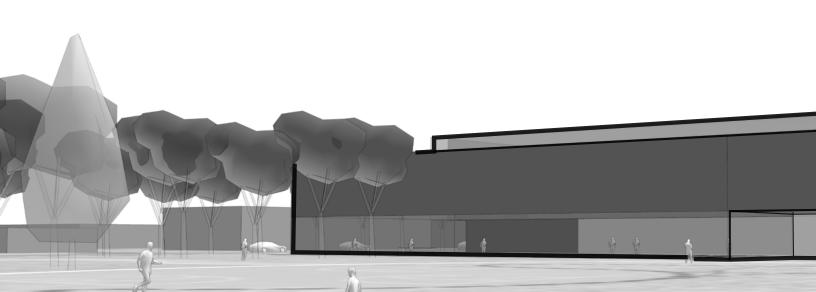
Participants generally felt that the Power Bar presented itself as a compact, cost effective building design that would have minimal impact on the existing park space while retaining an acceptable number of trees. While the majority viewed its compactness as a positive, some viewed it negatively, particularly in the way the building relates to the park space and Calgary Trail. A number of participants also perceived the building's presented form to be boring and uninteresting.

# **RESULTS AND TRENDS: LIKES**

- + 45% of respondents provided comment(s) for this question (58% of those that liked the option responded; 27% of those that disliked the option responded)
- + 62% of comments related to the building's compactness and spatial/energy efficiencies (even those that disliked the option tended to like this aspect of building's design)
- + 21% liked that the option had a **minimal impact on the park** (this tended to lean heavily on those that liked the option versus those that disliked it)
- + 20% liked that the **park seemed to be maximized** in this scheme

# **RESULTS AND TRENDS: CONCERNS**

- + 39% of respondents provided comment(s) for this question (35% of those that liked the option responded; 59% of those that disliked the option responded)
- + 24% of comments stated that the building was **boring / not interesting aesthetically** (this sentiment was more prevalent among those that disliked the option)
- + Even though the **compactness** of the building seemed to be liked, 17% of comments saw it as a concern (again, this sentiment was more prevalent among those that disliked the option)
- + 16% of comments voiced concern about noise from Calgary Trail (this was felt pretty evenly among those that liked and disliked the option)







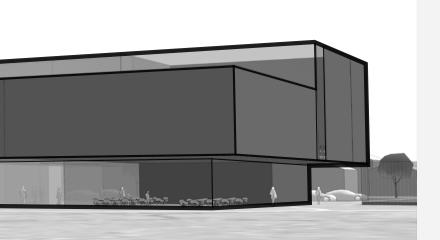


61% OF PARTICIPANTS LIKED THIS OPTION

> 17 % NEITHER LIKED NOR DISLIKED

21% DISLIKED

1% DIDN'T KNOW



# **VERBATIM QUOTES**

- "Compact, smallest footprint, attractive design, energy efficient, enables more trees to remain."
- "Compact, appears to use all space efficiently. Green space versus building matches well."
- + "Love the small building footprint. values park/outdoor space. small size makes entire building accessible for those with mobility issues. entrances are closer together."
- + "Shows the park space from the road making it more visible and accessible for anyone who sees it."
- "Most functional use of space and allows for larger park area to the north; should be somewhat cheaper to construct."
- + "Won't cut noise from Calgary Trail. Looks like it will be a small facility."
- + "Too disconnected from the park, it doesn't block noise from Calgary Trail."
- + "No connection from parking lot to park."

# **Design Option: The Backdrop**

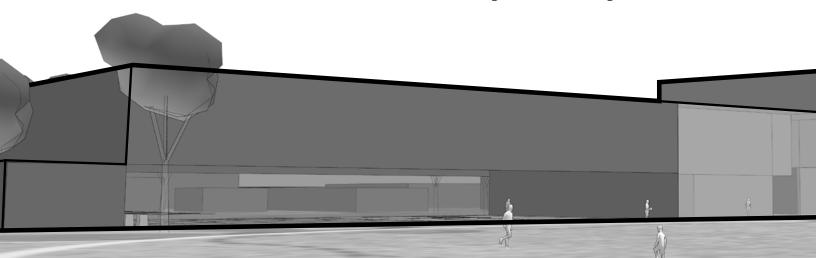
Participants were in general agreement that the Backdrop's greatest strengths are the manner in which it acts as a sound buffer between the park and Calgary Trail, as well as the potential for strong connections between building and park spaces. However, there was some concern that the building's long footprint would cause the park to feel isolated and would negatively impact the accessibility of amenities within the facility.

# **RESULTS AND TRENDS: LIKES**

- + 47% of respondents provided comment(s) for this question (54% of those that liked the option responded; 36% of those that disliked the option responded)
- + 63% of comments liked that the building **protected the park acoustically** from Calgary Trail (this opinion was slightly more prevalent among those that liked the option)
- + 11% of comments liked the **connection of the park to the building** (this sentiment was significantly higher among those that liked the option versus those that disliked it)
- + 11% of comments also liked the **increased building access** (third entrance) and the
  seemingly **maximized park space** (these were
  felt pretty evenly among those that liked and
  disliked the option)

### **RESULTS AND TRENDS: CONCERNS**

- + 40% of respondents provided comment(s) for this question (34% of those that liked the option responded; 62% of those that disliked the option responded)
- + 25% of comments were concerned with the large building footprint/potential lack of energy & cost efficiencies (this sentiment was significantly more prevalent among those that disliked the option)
- 15% of comments were concerned with the number of existing trees removed (again, this sentiment was significantly more prevalent among those that disliked the option)
- + 10% of comments were concerned with the narrowness of the building resulting in potential walkability/accessibility issues
- + 9% of comments were concerned that the attention given to buffering the park from Calgary Trail would actually lead to a secluded and **potentially unsafe park**, particularly at night when the building is closed







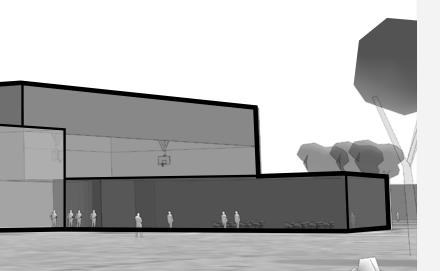


66% OF PARTICIPANTS LIKED THIS OPTION

14 % NEITHER LIKED NOR DISLIKED

19% DISLIKED

1% DIDN'T KNOW



# **VERBATIM QUOTES**

- + "This design is the most accessible to the maximum number of users, including people who are entering from Calgary Trail."
- "Separates the park from Calgary Trail nicely. Has potential for west facing windows to capture more sunlight. Interesting looking building design."
- "The park space feels really open and distinct here. Because it borders the recreation centre and not the road, it feels calmer and more tranquil."
- + "Good use of space, creates protected park space."
- + "This looks like it integrates the building with the park and green spaces making them look cohesive."
- + "Shades out morning sun for much of the park."
- + "Turns Calgary trail into a tunnel of buildings, the park is nice to drive past."
- "Building would sacrifice more trees, fitness area only has view of traffic and parking lot."
- + "Prefer keeping the fitness area and gymnasium together on the same level."
- + "Everything seems too spread out."

# **Design Option: The Jackknife**

Participants were enthusiastic about the building's distinctive form and how the design drew from the buffering aspects of the Backdrop while better respecting the existing park space and allowing views into it from Calgary Trail. While many voiced interest for the potential of the exterior space sheltered under the overhang of the gym, the manner in which it is designed and activated were felt to be critical to its success. There was also some concern regarding its perceived energy/cost inefficiencies.

# **RESULTS AND TRENDS: LIKES**

- + 43% of respondents provided comment(s) for this question (52% of those that liked the option responded; 28% of those that disliked the option responded)
- + 44% of comments liked the **distinct shape of the building's design**
- + 20% of comments liked the **relationship of the park and building** both in terms of physical
  connection/potential views (this sentiment was
  significantly more prevalent among those that
  disliked the option)
- 19% of comments liked that many of the existing trees, particularly along Calgary Trail were being retained
- A common opinion was that this option provided an appropriate balance between buffering the park from Calgary Trail while also allowing views into it to help prevent the seclusion of the park

### RESULTS AND TRENDS: CONCERNS

- + 38% of respondents provided comment(s) for this question (33% of those that liked the option responded; 62% of those that disliked the option responded)
- + 24% of comments were concerned with the **energy and cost efficiencies** particularly as related to the overhanging gym
- + 22% of comments were concerned with the **spatial efficiencies** and thought the building design might be too complex (this sentiment was significantly more prevalent among those that disliked the option)
- + 24% of comments were concerned with the **space under the gym overhang**: how would it be activated, potential dead space between the building wings, unsafe use of space/"inhabitants" at night, and the effects of weather on that north facing space
- + Even though the relationship of the park and building was liked in this option, 10% of comments were concerned about the building's impact on the size of the park







66% OF PARTICIPANTS LIKED THIS OPTION

14 % NEITHER LIKED NOR DISLIKED

19% DISLIKED

1% DIDN'T KNOW



# **VERBATIM QUOTES**

- + "This design seems to be the best of the three. It has a unique design along a drab highway. It seems to really incorporate the basketball courts in the center of the park. It leaves a large amount of space on the north side to still allow a green scape while driving/walking along Calgary Trail."
- "Nice compromise between the other two options. Some buffer from Calgary Trail. An interesting building design."
- "Unique design: can imagine a nice social outdoor gathering space between the buildings – maybe connected by an indoor lobby cafe that opens up?"
- + "The gym being cantilevered over the park should make for a interesting building and provide a open but covered space for creative use."
- + "Seems well laid out with a nice park space and good use of currently wasted space."
- + "How will space under gym will be activated? How will this be used during all the seasons?"
- + "I'm concerned the space between the two sides of the jackknife will be shaded and dark."
- + "Seems to occupy more existing green space."
- + "Larger footprint. More exterior surface so less energy efficient?"

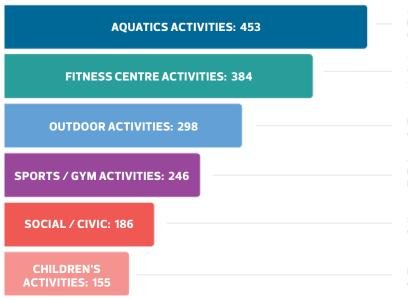
# **Public Survey**

# 3: Facility Usage

Aquatic activities, fitness centre activities and outdoor activities were among the most popular future uses for the new facility. The hot tub was the most popular aquatic amenity among the three choices. Future users saw themselves getting to the new centre in various ways, with driving as the top mode of transportation, followed closely by biking and walking.

# **RECREATION CENTRE ACTIVITIES & USES**

Question: How do you see yourself using this recreation centre?



83% of participants saw themselves engaging in aquatics activities (e.g. swimming programs, using a hot tub, etc.)

74% of participants saw themselves engaging in fitness centre activities (e.g. working out with weights, using a treadmill, yoga classes, etc.)

57% of participants saw themselves engaging in outdoor activities(e.g. outdoor events, outdoor sports, winter skating etc.)

47% of participants saw themselves engaging in sports or gym activities (e.g. playing basketball, playing badminton, etc.)

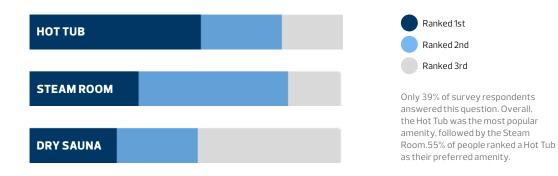
36% of participants saw themselves engaging in social, cultural, or civic activities (e.g. community events, informal socializing, meetings, etc.)

30% of participants saw their families engaging in children's activities (e.g. children's programs, day camps, birthday parties, etc.)

- On average, 3.3 activities were indicated by each respondent who planned to use the centre.
- + 70% of respondents selected 3 or more of the listed activities.
- + 41% of respondents selected 4 or more of the listed activities.

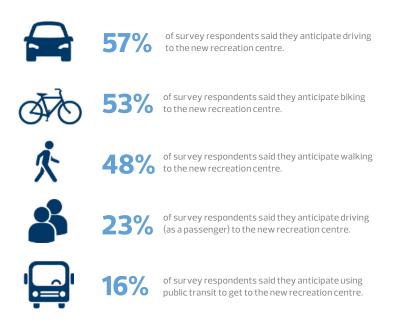
# **AQUATIC AMENITIES**

Question: Please rank the following possible aquatic amenities according to how important they would be to you (1=most important).



### **GETTING THERE**

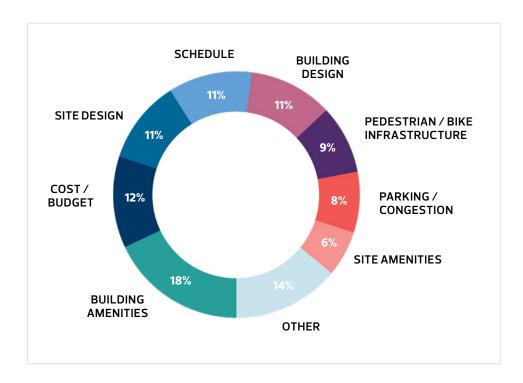
Question: How do you anticipate getting to the new Rollie Miles Recreation Centre? (Choose up to 2)



- On average, respondents indicated 2 modes of transportation to get to recreation centre.
- + 3% of people indicated 'Other' and responses included: Car Share, Skateboard, and E-Scooter.
- 2% of people indicated that they do not plan on using the new recreation centre.

# **Public Survey**Final Thoughts

The survey prompted participants to share any final thoughts with the project team on the design concepts proposed for the Rollie Miles Recreation Centre. Recurring themes among the comments received were building amenities, building design, site design and amenities, parking and traffic congestion, schedule, and cost/budget.





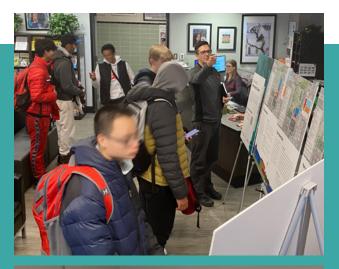
# **VERBATIM QUOTES**

- + "A welcoming park space and welcoming building with energy efficiency and preservation of existing green space are important to me."
- + "This should be a minimal building that sensitively maintains the park as primarynot landscape around a building, a building in a park."
- + "I think it makes sense to emphasize green space and entrance/use not from Calgary Trail because I feel like there [are] a lot of young families in the area that will be using it by walking (or biking)."
- + "I think the design is moving in the right directions, very excited by this new "rightsized" building for neighbourhoods."
- + "Where is the bike parking? Why is so much space dedicated to storing cars?"
- + "Please expedite this process given recent closure of Scona Pool."
- "I am looking forward to having more safe places for pedestrians to cross on Calgary Trail, and hopefully slower traffic will help to reduce vehicle noise in the area."
- + "I look forward to seeing a building that is inviting and attractive."
- + "Please make the building facade interesting, unique, and fitting with the diverse vibe of the neighborhood."
- + "Maximize the views from inside and out, and access from the park side to the building."

- + "Planning should be for all age groups."
- + "Please ensure there is enough parking. There is not much overflow residential parking available in that area."
- + "Ensure those with mobility issues will be able to easily access both buildings, esp. during winter. Consider wide sidewalks on Calgary Trail, lighting for safety, countdown light and crosswalks, disabled parking, and drop off for DATS, buses."
- + "Make an entrance off Calgary trail to reduce pinch point on 70Ave access to the Calgary Trail."
- + "Please make sure there are lots of seating areas in the park so that the outdoor space can be used as a community gathering place as much as the recreation centre will be."
- + "It would be important to create accessible spaces for seniors so they along with young families can use the facility."
- + "Try to reduce the environmental impact as much as possible- save as much park space and trees."
- + "The outdoor space being considered will be beautiful and create community."
- + "Please make this building accessible from the community and not just focused on drivers/ parking."
- + "Consider long term life in the design features."

# Pop-Ups High School & Senior Centre

Pop-up events were held at Strathcona High School, Strathcona Place Society and nearby seniors' housing to reach underrepresented demographics. Participants were met with project boards and project team members who encouraged them to complete the survey. Comments collected by the project team are paraphrased below.





# STRATHCONA HIGH SCHOOL

- + Prioritizing sustainability and costeffectiveness is important.
- The current Scona Pool is too shallow for a swim team.
- + Busy traffic along Calgary Trail is generally seen as a positive. It gives the site a more urban/active feel.
- + Compactness is an important quality for accessibility, it allows for more open space and cost-effectiveness.
- + Support for maximizing park space, more trees, natural feel.
- + Is it possible to have a pond? Biology students and teachers would benefit from this opportunity.
- + Positive comments about gender neutral change-rooms/washroom.
- The school does not play pickleball outdoors – they use the indoor badminton courts for pickleball.



# STRATHCONA HIGH SCHOOL (CONT'D)

- The school uses three of the four outdoor tennis courts for Physical Education. The City does not permit them to book the fourth court – leaving it for public use.
- + The Jackknife looks 'cool' and opens towards the school.
- + The Backdrop feels too 'spread out' it's physically closest to the school, but the entrance is still a long way to walk. Feels like a long walk from the school because you're walking along a building.
- The Power Bar retains most park space, good view out from pool to storm-water.
- + Like the simplicity of the Power Bar; easy to understand the layout of the spaces.

# STRATHCONA PLACE (SENIORS CENTRE)

- Challenges with transportation and questions about the availability of a shuttle to get to and from the centre.
- Interest in ensuring there would be programs offered for seniors, aquatic and dry-land.
- + General disappointment that there will not be a walking track.
- + Desire to save as many large mature trees as possible.
- + The Power Bar was preferred for accessibility reasons.
- + The Jackknife was also supported. There was an excitement about the concept of a "cool" facility.

# What Happens Next?

# **Phase 2 Engagement**

The next phase of engagement will gather feedback on the preferred design option.

# **NEXT STEPS**

Once a preferred option is chosen by the project team, the Schematic Design Phase of the project will begin. Ultimately, the decision-making process will be based on the technical requirements of the project, City policies and programs, and the public input outlined in this What We Heard Report. A second round of engagement will run in parallel with the Schematic Design Phase in the winter of 2023. Once developed further, the project team will be asking the public to provide input on the preferred design option. The project team will be using the input to continue to refine the preferred option as we enter Design Development in the spring of 2023.

