

Relationships and Customer Access

Edmonton

June 2022 Employee Check-in

Summary Report

The City of Edmonton checks in with employees three times a year.

In **June 2022**, 12 questions were asked to all City of Edmonton employees to see how employees are doing in regards to the six positive employee experience dimensions listed below.

168 of **226** Relationships and Customer Access employees responded (**74%**).



Meaningful Work

I feel connected to the City's Vision through purposeful work



Growth Opportunities

I am supported to develop my skills and accomplish my career goals



Supportive Environment

I feel respected and recognized for my unique contributions



Wellness

I feel safe and secure and am supported to achieve wellness



Trust in Leadership

I observe leaders listening, communicating transparently, and inspiring



Empowered Employees

I share my thoughts on how to improve and support improvement

Survey results are always available online at edmonton.ca.

Curious about how Glint surveys are scored? Click [here](#).

Survey Topics

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. I feel safe at my workplace.
5. As a City employee, I know what supports and resources are available to me for my mental health and wellbeing.
6. I feel satisfied with the recognition or praise I receive for my work.
7. I feel a sense of belonging at the City Of Edmonton.
8. My direct supervisor (person I report to) values different perspectives.
9. The work that I do at the City Of Edmonton is meaningful to me




Survey Topics

- | | |
|-----|---|
| 10. | I am encouraged to find new and better ways to get things done. |
| 11. | Enviso Awareness |
| 12. | What would help you feel more supported right now? |





Scores by Topic



Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	70	 Decrease of 3 points since February 2022
2. I would recommend the City of Edmonton as a great place to work.	74	No change since February 2022
3. How are you doing?	59	 Decrease of 1 point since February 2022

Scores by Topic



Topic/Question	Score	Trend
4. I feel safe in my workplace	74	 Decrease of 11 points since December 2020
5. As a City employee, I know what supports and resources are available to me for my mental health and wellbeing.	78	This is the first time this question was asked.
6. I feel satisfied with the recognition or praise I receive for my work.	65	 Increase of 9 points since December 2020

Scores by Topic



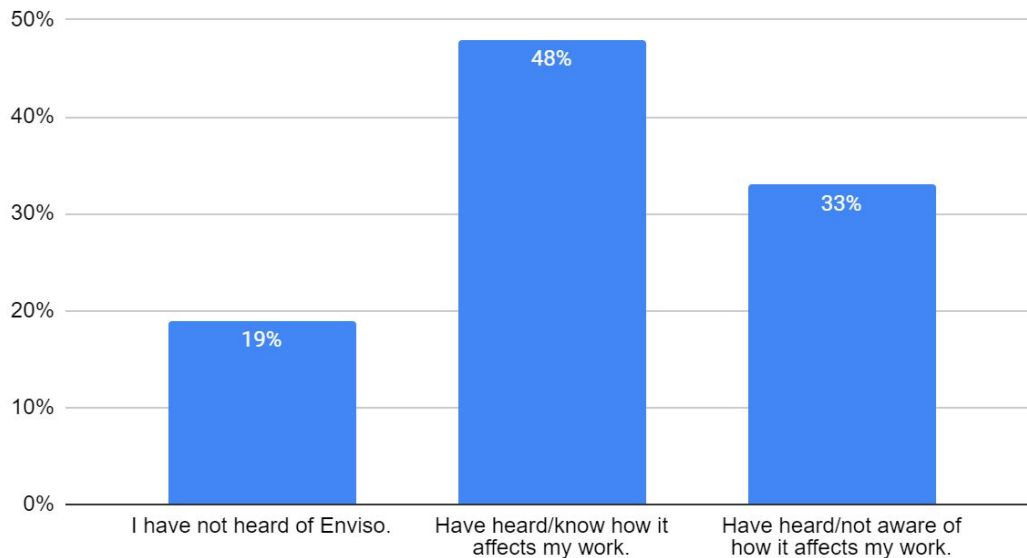
Topic/Question	Score	Trend
7. I feel a sense of belonging at the City Of Edmonton.	65	 Decrease of 10 points since March 2021
8. My direct supervisor (person I report to) values different perspectives.	78	 Decrease of 3 points since March 2021
9. The work that I do at the City Of Edmonton is meaningful to me	75	 Decrease of 6 points since December 2020
10. I am encouraged to find new and better ways to get things done.	66	 Decrease of 9 points since March 2021

Scores by Question



Topic/Question

11. Enviso Awareness



Scores by Question



Topic/Question	Score	Top Themes
12. What would help you feel more supported right now?	N/A	Communication, Health, Recognition, Feedback, Safety

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.

