

Urban Planning & Economy

Quarterly Activity Report

FIRST QUARTER 2023

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LAND DEVELOPMENT PROCESS

The City of Edmonton's land development process aligns with and contributes to the goals of CONNECTEDMONTON, Edmonton's Strategic Plan for 2019 - 2028.

CONNECTEDMONTON's four strategic goals are:

·Healthy City - Edmonton is a neighbourly city with community and personal wellness that embodies and promotes equity for all Edmontonians

·Urban Places - Edmonton neighbourhoods are more vibrant as density increases, where people and businesses thrive and where housing and mobility options are plentiful

Regional Prosperity - Edmonton grows prosperity for our Metro Region by driving innovation, competitiveness and relevance for our businesses at the local and global level

·Climate Resilience - Edmonton is a city transitioning to a low carbon future, has clean air and water and is adapting to a changing climate



Strategic plans, such as The City Plan, shape how the city will grow by guiding how land is used and new developments are built. Area Structure Plans and Neighbourhood Structure Plans establish the layout and function of neighbourhoods and identify where roads, shops, schools, homes, and parks will be.

Rezoning determines the type and scale of development permitted on a parcel of land. Subdivisions create new parcels, including condominium and strata parcels. Servicing agreements provide for the construction of necessary infrastructure such as water, roads, and power.

Approval of **development permits** determine the site use, building size, building location, and landscaping. Whereas **building permits**, mechanical and electrical permits, and inspections ensure that buildings comply with safety codes and energy regulations.

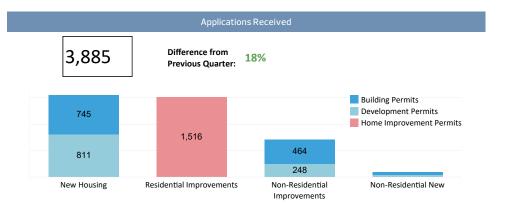
Licences are issued for business and transportation providers to make sure that requirements appropriate to the business, such as noise control, patron management and police information checks, are met.

This report is intended to highlight key activities throughout the land development process. It is not a comprehensive listing of all activities in the land development process or work completed by the Urban Planning and Economy Department.

URBAN PLANNING & ECONOMY HIGHLIGHTS

Construction Values

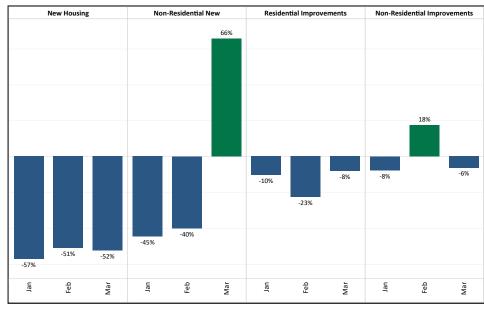
New Housing	Non-Residential New	Residential Improvements	Non-Residential Improvements	Grand Total
\$361M	\$115M	\$33M	\$127M	\$637M
8% from Q4 2022	-39% from Q4 2022	40% from Q4 2022	-18% from Q4 2022	-9% from Q4 2022



Month by Month Comparison of 2022 vs 2023 Construction Values

New Housing Non-Residential New Residential Improvements Non-Residential Improvements 0% -15% -85% Feb Feb Feb Mar Jan Mar Jan Jan Feb Mar

Month by Month Comparison of 2022 vs 2023 Volumes



LAND DEVELOPMENT APPLICATIONS

A land development application (LDA) is required to do any of the following:

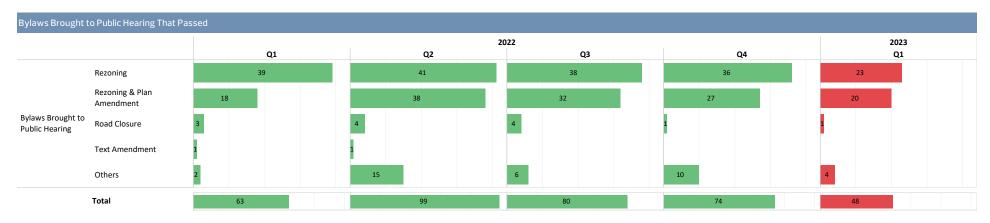
- create or amend an Area Structure Plan (ASP) or Neighbourhood Structure Plan (NSP)
- change the zoning of land (rezoning)
- close a portion of roadway (road closure), or
- change the regulations in an existing zone (text amendment)

Plans, rezonings, road closures and text amendments are executed by bylaw, which require approval by City Council. Subdivisions are approved by the Subdivision Authority. A single LDA can contain multiple elements, such as a plan amendment (includes ASP, NSP, and Plans), rezoning, each requiring its own bylaw or approval.

Bylaws resulting from LDAs are brought to Public Hearing for City Council's consideration. The number of bylaws brought to Public Hearing represents the completion of the City's work on a given LDA.

Text amendment values include applicant initiated bylaws only, and exclude amendments requested by City Council.

Land Developme	Land Development Applications Received											
				2022			2	2023				
		Q1	Q2	Q3	Q4	Total	Q1	Total				
	Rezoning	41	43	28	28	140	23	23				
	Rezoning & Plan Amendment	17	19	26	19	81	17	17				
LDA Applications	Road Closure	2	1	1	6	10	2	2				
Received	Text Amendment	1		1	2	4						
	Others	3	1	5	2	11	2	2				
	Total	64	64	61	57	246	44	44				



LAND DEVELOPMENT APPLICATIONS

Processing LDAs involves the review of technical information by civic agencies and external organizations (such as utilities), as well as engagement with the public. As new applications vary significantly in completeness and complexity, completion time varies.

Average timelines for completing LDAs are calculated on an annual basis, based on the difference between the date the LDA fees are paid and the date of council approval. Timelines reflect both processing time by the City and time spent by applicants updating, changing or pausing their application. The average is in calendar days.

Non-complex files conforms with the neighbourhood plan, goes from low density to low density, does not require the City to host a public event, aligns to City guidelines, and requires minimal servicing/infrastructure and technical implications.

Complex files can be accompanied by a plan amendment, involve a change of land use or scale of land use (residential to commercial, or low density to higher density).

Target: 90 calendar days for a Non-Complex Rezoning applications and 160 calendar days for complex rezoning applications.

Average Timelines f	Average Timelines for Completing LDAs* for Each Bylaw Type by Complexity										
				2022			20				
		Q1	Q2	Q3	Q4	Total	Q1	Total			
	Complex	194	153	152	149	162	164	164			
Rezoning	Non-Complex	204	117	129	114	144	206	206			
Total	Total	196	145	146	142	158	174	174			
	Complex	194	177	245	288	223	171	171			
Rezoning and Plan Amendment Non-Complex	Non-Complex				250	250	139	139			
	Total	194	177	245	277	225	168	168			
	Complex		181	780	313	447					
Road Closure	Non-Complex	292	125	257		252	658	658			
	Total	292	162	606	313	349	658	658			
Othora	Complex	1,384	182	250	448	361	142	142			
Others	Total	1,384	182	250	448	361	142	142			
Tout Amondanant	Complex		140			140					
Text Amendment	Total		140			140					

Generally Public Hearings, which represent the completion of LDA files, are held every two weeks. However, large breaks in the schedule such as summer or winter break, may increase timelines.

^{*}The annual average timelines for completing LDAs includes the timelines of agencies the City has no control over (ATCO, EPCOR). As of 2019 Q4, the methodology was revised. Start and end times have been updated to ensure consistent reporting. As well, applications that fall within multiple categories appear in the "Others" category.

SUBDIVISION

The following are brief explanations for what is included in subdivision statistics:

Complex - Includes applications that are in new or developing areas of the city where new infrastructure (such as roads, underground utilities, parks) have not yet been constructed.

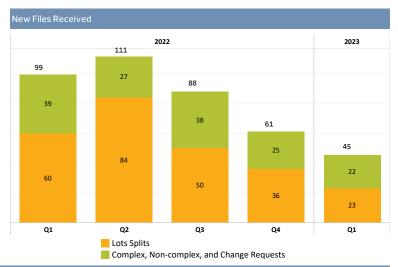
Non-Complex - Includes applications in greenfield and developed areas of the city, typically where infrastructure already exists. This includes applications such as boundary adjustments and title separations.

Lot splits (Residential lot splits only) - Subdivision of an existing residential lot to create additional single detached, semi-detached, or row housing lots. These subdivisions typically occur in mature residential neighbourhoods.

Conditionally Approved Applications - Subdivisions that have been reviewed and conditionally approved by the Subdivision Authority with conditions attached. Conditions must be satisified or removed before the subdivision can be registered.

Approved for Registration - Plan of Survey has been reviewed, Conditions of Approval letter have been completed, and Subdivision Authority has granted consent to register the Plan of Survey.

Target: 100 days for conditional approval of complex, non-complex, and change requests; 60 days for conditional approval of lot splits. All endorsement files have a target of 18 days. These are joint targets between the City and applicants, in calendar days.



File Intake									
		2022					20	2023	
		Q1	Q2	Q3	Q4	Total	Q1	Total	
Complex, Non-complex, and Change Requests	Number of Files Accepted	26	24	32	27	109	19	19	
	Average Days from Submission to Acceptance	19	39	51	65	174	41	41	

Subdivision Conditional Approvals										
		Q1	Q2	Q3	Q4	Total	Q1	Total		
	Conditionally Approved Applications	56	32	20	23	131	37	37		
Complex, Non-complex, and Change Requests	Average Days from Fee Payment to Decision	127	90	188	112	129	105	105		
	% Completed Within Target (100 days)	71%	72%	70%	65%	70%	57%	57%		
Lots Splits	Conditionally Approved Applications	56	79	60	39	234	28	28		
	Average Days from Fee Payment to Decision	57	32	40	33	41	46	46		
	% Completed Within Target (60 days)	100%	100%	95%	100%	99%	89%	89%		

SUBDIVISION

Approved For Registration	Approved For Registration										
				2022			2023				
		Q1	Q2	Q3	Q4	Total	Q1	Total			
Complex, Non-Complex, and Change Requests	Approved Applications	25	29	44	36	134	21	21			
	Average Days from Fee Payment to Decision	53	22	35	48	40	30	30			
Lots Splits	Approved Applications	48	41	48	62	199	22	22			
	Average Days from Fee Payment to Decision	17	18	18	18	19	32	32			

ots Approved For Registration										
			2022			2023				
	Q1	Q2	Q3	Q4	Total	Q1	Total			
Single	490	813	1,508	1,144	3,955	487	487			
Semi-Detached	12	113	115	258	498	55	55			
Row Housing	0	27	85	210	322	0	0			
Multi-Unit	0	0	1	0	1	0	0			
Commercial	3	1	9	7	20	6	6			
Industrial	6	3	2	1	12	6	6			
Grand Total	511	957	1,720	1,620	4,808	554	554			

SERVICING AGREEMENTS & ENGINEERING DRAWINGS

A servicing agreement is a legal contract between the developer or property owner and the City of Edmonton which must be met and agreed upon prior to the development proceeding.

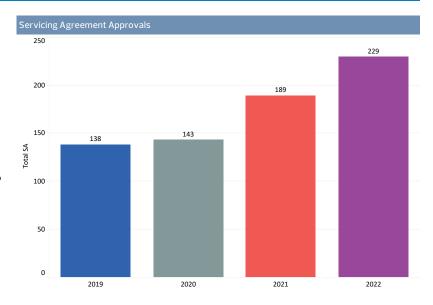
Servicing agreements provide for the construction of necessary infrastructure such as water, roads, and power. The agreement can be a requirement of a Subdivision or a development permit and often includes the review and approval of engineering drawings. The engineering drawings include the design and construction of municipal improvements such as water mains, storm and sanitary sewers, roads, sidewalks, curbs and gutters, power, street lighting, landscaping and various other items that are necessary to service land being developed or redeveloped.

With every servicing agreement application received, there are a number of residential, multi-family, commercial and industrial lots that are proposed to be serviced. The number of applications approved indicates the volume of serviced lots that will be available in the near future. This data is displayed on an annual basis due to the seasonality of the business.

Engineering Drawings are circulated to various reviewing agencies to confirm that standards are met for their respective areas of expertise. Reviewing agencies include transportation planning, streetlights and signals, parks planning, drainage planning, and EPCOR.

Projects Approved - Refers to the volume of projects that have gone through all necessary iterations between the applicant and reviewing agencies. Drawings have been approved by the City.

Target: Joint target between City and application of 100 calendar days. Projects over 300 days are removed from the analysis.



Engineering Drawings										
			2023							
	Q1	Q2	Q3	Q4	Total	Q1	Total			
Approved Projects	22	39	36	21	118	12	12			
% Completed Within Target	45%	59%	22%	5%	36%	42%	42%			
Average Days to Complete Application	128	100	136	158	126	123	123			

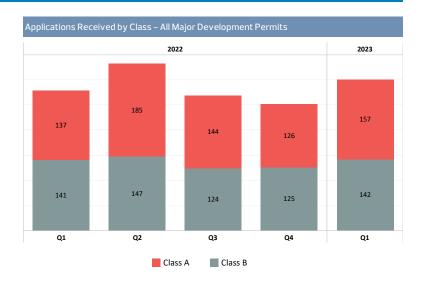
COMMERCIAL, INDUSTRIAL AND OTHER DEVELOPMENT PERMITS

Development permits are written approvals from the City that the location, size, and use of a building complies with the Zoning Bylaw regulations. A development permit is required for new construction, some renovations, signs, new businesses, and changes to how a building is being used.

The amount of time taken to issue a development permit varies significantly, depending on the type of development permit and application complexity. Permits for minor changes can be issued in one day, while permits for new commercial buildings typically take several weeks. Applications for developments that are listed as a discretionary use in the Zoning Bylaw require notification to neighbouring property owners and typically take longer to complete.

Other factors that influence timelines include whether circulation to other civic agencies or assessments are required.

The single most common cause of delay in processing development permits is incomplete or insufficient information, which may result in reviews of the permit prior to the approval.



Development Permits for New Commercial, Industrial & Apartment Buildings											
		2023									
	Q1	Q2	Q3	Q4	Total	Q1	Total				
Applications Received	47	51	46	55	198	48	48				
Permits Issued	50	46	58	47	200	44	44				
Average Days to Issue	113	85	101	92	98	80	80				
Other Major Development Perm	its										
Applications Received	282	319	265	235	1,094	300	300				
Permits Issued	258	305	250	214	1,024	280	280				
Average Days to Issue	21	17	24	29	22	21	21				

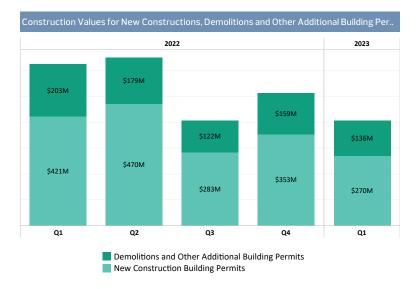
COMMERCIAL, INDUSTRIAL AND OTHER BUILDING PERMITS

Safety code permits, such as building, mechanical and electrical, confirm that buildings comply with safety codes and energy regulations.

Commercial, industrial, and other permits includes various types of non-residential permits: permits for new buildings (including apartments), additions, exterior or interior alterations, parking lots, and change of use.

The combination of applications received and the construction value of projects indicates the volume and complexity of the permits being processed.

*Other additional building permits includes additions, exterior and interior alterations, excavations, footing and foundation, and structural frames.



Building Permits for New Construction											
		20	2023								
	Q1	Q2	Q3	Q4	Total	Q1	Total				
Applications Received	97	111	94	81	383	60	60				
Permits Issued	81	118	141	97	397	115	115				
Average Days to Issue	209	218	222	246	224	247	247				

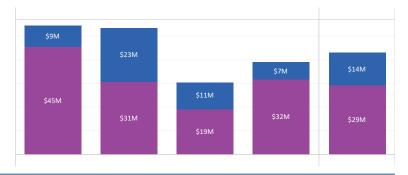
Demolitions and Other Additional Building Permits*									
Applications Received	580	611	516	447	2,152	474	474		
Permits Issued	529	727	547	573	2,226	480	480		
Average Days to Issue	103	85	104	118	101	129	129		

RESIDENTIAL MULTI-FAMILY PERMITS

A Multi-Family residential development includes row housing and apartment dwellings.

- Rowhousing Building Permits Projects with 3 or 4 dwelling units
- Rowhousing Building Permits Projects with 5 or more dwelling units

Construction Values for Row Housing Building Permits



New Multi-Family [Development Permits							
				2022			20	023
		Q1	Q2	Q3	Q4	Total	Q1	Total
Applications Received		79	65	49	31	224	66	66
New Multi - Family 3 or	Permits Issued	16	36	18	10	80	25	25
4 dwellings	Average Days to Issue	37	17	30	9	23	33	33
New Multi - Family 5 or	Permits Issued	22	14	3	9	48	4	4
more dwellings	Average Days to Issue	49	180	122	71	96	56	56
Mature Neighbourhood Overlay	Permits Issued	9	6	16	11	42	6	6
,	Average Days to Issue	200	199	139	143	162	164	164

Row Housing Building Perm	Row Housing Building Permits									
Applications Received		60	64	41	42	203	49	49		
Rowhousing Building Permits - Projects with 3 or 4 dwelling units	Permits Issued	14	35	20	13	81	20	20		
riojecto meno or rancining anto	Average Days to Issue	54	30	15	32	31	21	21		
Rowhousing Building Permits - Projects with 5 or more dwelling	Permits Issued	8	10	15	13	45	10	10		
units	Average Days to Issue	52	34	130	39	73	75	75		

RESIDENTIAL SEMI-DETACHED HOUSE PERMITS

Class A applications are those not contained within

a mature neighbourhood overlay, Class B applications are discretionary development not within a Mature Neighbourhood Overlay and Complex are those within a Mature Neighbourhood Overlay.

Incomplete permit applications, those requiring bylaw exceptions, or those put on hold by the applicant are likely to take additional time. The actual results include times for complete and incomplete applications.

The combination of applications received and the construction value of projects indicates the volume and complexity of the permits being processed.



New Duple	ex/Semi-Detached House Develo	pment Permits						
				2022			20)23
		Q1	Q2	Q3	Q4	Total	Q1	Total
Application	ns Received	114	135	60	41	348	59	59
Permits Iss	ued	117	117	73	52	358	54	54
Class A	Permits Issued	94	94	44	26	257	36	36
Class A	Average Days to Issue	13	11	11	23	13	9	9
Class B	Permits Issued	6	5	4	2	17	0	0
Class B	Average Days to Issue	73	14	18	10	34	0	0
Complex	Permits Issued	25	24	18	17	84	18	18
complex	Average Days to Issue	63	47	41	65	53	49	49

Semi-Detached House Building Permits	Semi-Detached House Building Permits								
Applications Received	105	127	69	51	350	53	53		
Permits Issued	88	117	89	63	356	54	54		
Average Days to Issue	23	33	38	26	30	31	31		

SINGLE DETACHED HOUSE PERMITS

Development and building permits are both required for the construction of a Single Detached House.

The City measures and reports time from receipt of a complete application, including fees paid, to the time a decision is made. Decisions can be threefold: approved, refused, or more information required. Circulation to other City departments, notification period, and where required, community consultation are included in these timelines.

Applications submitted includes applications that meet the requirements to start the review process. These applications still may not have all the necessary information to approve or refuse an application.

If an application qualifies for an expedited review, the development permit can be issued by intake team.



						2022			20)23
				Q1	Q2	Q3	Q4	Total	Q1	Total
	Greenfield			1,428	1,497	674	381	3,973	605	605
applications Received	Infill			89	140	106	52	385	53	53
-	Total			1,517	1,637	780	433	4,358	658	658
	Expedited Program Infill	Permits Issued	74	108	49	28	256	19	19	
		Greenneid	Average days to issue	6	4	3	3	4	3	3
		Permits Issued	6	8	3	4	21	1	1	
ermits Issued -		1111111	Average days to issue	16	12	23	21	16	21	21
erriits issueu		Greenfield	Permits Issued	1,229	1,518	744	411	3,828	583	583
	Non-Expedited	Greenneid	Average days to issue	18	16	18	17	17	20	20
	Program	Infill	Permits Issued	79	106	114	76	374	49	49
	Infill	Average days to issue	77	56	51	65	61	71	71	

Building Permits							
Applications Received	1,333	1,723	896	503	4,447	633	633
Permits Issued	1,070	1,544	1,364	679	4,608	599	599
Average days to issue	24	37	46	29	36	20	20

Note: Application volumes for prior quarters were changed due to the neighbourhood classifications (Infill/Greenfield) being updated in Q2 2023 to align with the City Plan neighbourhood typologies.

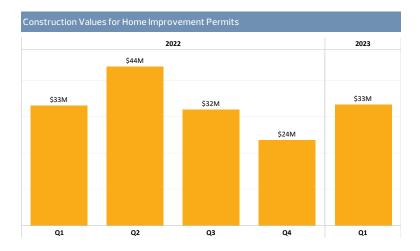
MINOR RESIDENTIAL PERMITS

Home Improvement Permits are for minor residential projects such as detached garages, decks, and interior and exterior alterations. The permit includes development and building permits; multiple projects can be issued under one permit. Home Improvement Permits replaces separate development, building, and other combined permits that were previously used for minor residential projects.

Simple residential permits, such as uncovered decks and minor accessory structures can be issued in one day at the Service Centre. Permits may take longer to issue if they are for discretionary development, require a variance, are located within a neighbourhood overlay, or the initial application submission is incomplete.

A permit is considered issued after all required documents have been received, all associated fees paid, and the plans review completed. After a permit is issued and construction is complete, at least one safety code inspection will be conducted.

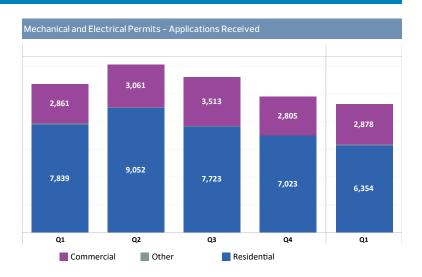
The combination of applications received and the construction value of projects indicates the volume and complexity of the permits being processed.



Home Improvement Permits							
			2022			20	023
	Q1	Q2	Q3	Q4	Total	Q1	Total
Applications Received	1,663	2,340	1,965	1,387	7,343	1,516	1,516
Number of Projects	1,796	2,548	2,148	1,483	7,975	1,618	1,618
Permits Issued	1,430	2,096	2,008	1,642	7,176	1,416	1,416
Average Days to Issue	28	33	40	35	35	32	32

TRADE PERMITS

New construction or alterations to a structure must comply with the Alberta Safety Codes Act. Safety codes permits include building and mechanical permits: HVAC and Plumbing & Gas. An HVAC permit is required when installing or altering heating and ventilating equipment. A plumbing or gas permit is required when installing or altering plumbing, drainage or gas equipment or infrastructure. Under the Alberta Safety Codes Act and Permit Regulations an Electrical Permit is required to install, alter or add to an electrical system.



HVAC Permits							
				2023			
	Q1	Q2	Q3	Q4	Total	Q1	Total
Applications Submitted	1,114	1,168	990	975	4,247	1,107	1,107
Permits Issued	798	829	875	1,103	3,605	928	928
Plumbing & Gas Permits							
Applications Submitted	5,094	3,753	3,925	4,995	17,767	4,335	4,335
Permits Issued	4,443	3,137	3,436	4,758	15,774	3,569	3,569
Electrical Permits							
Applications Submitted	4,508	7,201	6,322	3,858	21,889	3,793	3,793
Permits Issued	3,430	6,277	5,298	3,585	18,590	3,064	3,064

SAFETY CODES AND OTHER INSPECTIONS

Each permit building or trade permit requires at least one inspection after the work has been completed. Permits for new buildings require multiple inspections throughout the construction process.

Development services completes over 30,000 safety code inspections per quarter. This figure is comprised of completed inspections for building, plumbing, gas, HVAC and electrical disciplines. Other completed inspections compiled quarterly include lot grading, landscaping, development site inspections and sidewalk cafes. These numbers vary greatly thoughout the year, as they are impacted by seasonal conditions.



Safety Codes Inspections	Completed						
		2023					
	Q1	Q2	Q3	Q4	Total	Q1	Total
Building	10,174	11,165	11,349	10,492	43,180	9,537	9,537
Electrical	8,305	11,799	12,609	10,919	43,632	10,014	10,014
HVAC	5,480	6,139	6,418	6,437	24,474	6,919	6,919
Plumbing & Gas	9,773	11,676	11,887	12,617	45,953	11,482	11,482
Grand Total	33,732	40,779	42,263	40,465	157,239	37,952	37,952

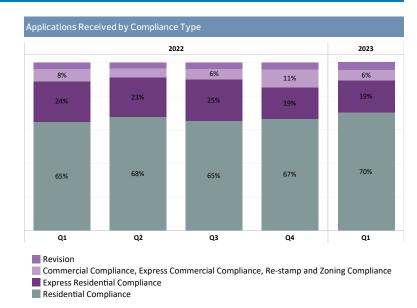
Other Inspections Complet	ed*						
Lot Grading	72	2,495	6,005	2,096	10,668	41	41
Others	117	124	119	35	395	140	140
Grand Total	189	2,619	6,124	2,131	11,063	181	181

^{* &}quot;Others" include Sidewalk cafe, landscaping and development site inspections.

COMPLIANCE CERTIFICATES

Compliance certificate is a formal response from the City of Edmonton that states that any development on a property, based on a Real Property Report from an Alberta Land Surveyor, meets all regulations of the Zoning Bylaw and/or has been issued any required Development Permits. Compliance certificates also include zoning confirmations and re-stamps.

The City has two levels of compliance service - regular and express. There are significantly higher volumes for regular service requests and response times can vary.



Compliance Certificate – Total							
			2022			2023	
	Q1	Q2	Q3	Q4	Total	Q1	Total
Certificates Issued	1,261	1,769	1,359	1,081	5,470	777	777
Applications Submitted	1,392	1,857	1,391	1,019	5,659	839	839
Express Certificates							
Certificates issued	337	436	359	213	1,345	163	163
Average Days to Issue	4	3	3	3	3	5	5
Regular Certificates							
Certificates issued	924	1,333	1,000	868	4,125	614	614
Average Days to Issue	11	11	12	13	12	18	18

* Including Zoning Confirmations and Re-Stamps | Page 17

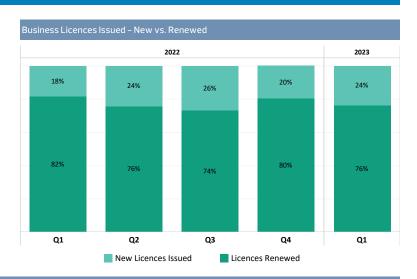
LICENSING

Urban Planning & Economy manages the issuance of all City of Edmonton business and vehicle for hire licences.

There are more than 30,000 active businesses operating within the City of Edmonton. For complete applications with fees paid on time, a new business licence can usually be issued within a few days. If the application requires referral from Fire Rescue Services, it can take up to 14 days. Existing businesses must renew their business licence annually.

Vehicle For Hire program ensures the safe and orderly provision of Vehicle for Hire services in the City through driver licensing, driver screening, vehicle inspections, and enforcement activities. Taxi, limousine, and shuttle businesses, vehicles, and drivers all require a licence to comply with the Vehicle For Hire Bylaw.

Business Licences – Total



			2022				23
	Q1	Q2	Q3	Q4	Total	Q1	Total
New Licences Issued	1,917	2,159	2,198	2,188	8,462	2,168	2,168
Licences Renewed	8,576	6,762	6,110	8,942	30,390	7,023	7,023
Total Licences	10,493	8,921	8,308	11,130	38,852	9,191	9,191
New Licences (without referral)							
Issued without referral	1,647	1,881	1,924	1,852	7,304	1,770	1,770
New Licences (require referral)							
Licences issued	270	278	274	336	1,158	398	398
Average Days to Issue	55	46	40	30	42	38	38
Vehicle for Hire							
Dispatch Licences Issued	5	29	8		39	6	6
Driver Licences Issued	216	272	334	311	1,133	298	298
Vehicle Licences Issued	59	1,272	51	53	1,403	44	44

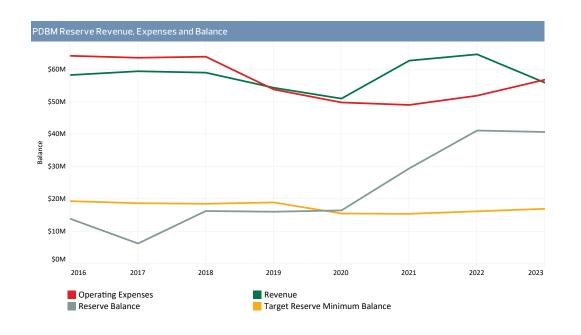
FINANCIALS

Urban Planning & Economy provide planning and development services to the City of Edmonton through review, approval and inspections associated with the following: Area and Neighbourhood Structure Plans, Rezoning and Subdivision, Servicing Agreements, Development Permits, and Building Permits.

The Planning and Development Business Model (PDBM) is used to support the long term financial sustainability of the City's Planning and Development work, by stabilizing service levels during times of revenue variability associated with these services. It allows the City to stabilize operating and capital resources across extended periods of time.

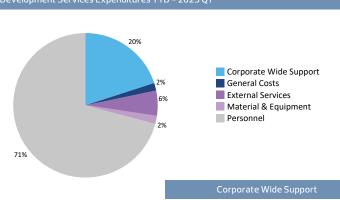
Revenue collected for the processing applications is directly and indirectly attributed to the delivery of those services. This includes corporate support costs and providing for investments in service improvement initiatives.

Note: The minimum balance is based on a percentage of budgeted expenses and fluctuates as budgeted expenses change.



S1.99M \$1.99M \$1.99M \$1.00M \$1.30M \$5.59M Solution Services & Operations Building Permits Certificates & Agreements Development Permits Electrical Permits Land Development Applications Mechanical Permits

\$1.35M \$0.14M



Corporate Wide Support	
Corporate Support Services	70%
Accomodations	18%
Other	8%
Planning and Environment Services	4%

EXPLANATIONS

General Explanations

The report is intended to highlight key activities throughout the land development process. It is not a comprehensive listing of all activities in the land development process or work completed by the Urban Planning & Economy Department.

The number of submitted applications may be greater than the number of issued permits because applications that are cancelled or denied are not included.

Unless otherwise stated, Days to Issue is calculated as the number of calendar days between the date on which the application was submitted and the date on which the permit was issued. This does not include timelines for completing inspections. Average calendar days to issue is calculated based on issued permits in each quarter. Processing timelines are not included for applications where reliable data is not available or where application complexity varies too significantly to provide a valuable summary measure.

Permits

A development permit is written approval from the City confirming that the location, size, and use of a structure complies with the Zoning Bylaw regulations. A development permit is required for new construction, some renovations, signs, new businesses, and changes to how a building is being used.

Safety code permits, such as building, mechanical and electrical, confirm that buildings comply with safety codes and energy regulations.

Commercial, industrial, and other permits includes various types of non-residential permits: permits for new buildings (including apartments), additions, exterior or interior alterations, parking lots, and change of use as examples.

Home Improvement Permits includes decks, exterior or interior alterations, demolitions, fences, and swimming pools as examples.

Financials

The reported revenues and expenditures are a combination of actual and projected values, which are updated on a quarterly basis.

The reported Planning and Development Business Model reserve balance is the cumulative balance at the end of the year.

Corporate Wide Support allocations will be monitored on an ongoing basis, and adjusted if necessary. Planning and Environment Services includes technical support for plans reviews by Transportation and Parks. Service Enhancements include both operating and capital expenses.