

Office of the City Clerk

March 2023 Employee Check-in

Summary Report

The City of Edmonton checks in with employees two times a year.

In **March 2023**, 9 questions were asked to all City of Edmonton employees to see how employees are doing in regards to the six positive employee experience dimensions listed below.

**57** of **68** Office of the City Clerk employees responded (**84%**).



### Meaningful Work

I feel connected to the City's Vision through purposeful work



### Growth Opportunities

I am supported to develop my skills and accomplish my career goals



### Supportive Environment

I feel respected and recognized for my unique contributions



### Wellness

I feel safe and secure and am supported to achieve wellness



### Trust in Leadership

I observe leaders listening, communicating transparently, and inspiring



### Empowered Employees

I share my thoughts on how to improve and support improvement

Survey results are always available online at [edmonton.ca](https://edmonton.ca).

Curious about how Glint surveys are scored? Click [here](#).



# Survey Topics

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. I am able to balance my work and personal life.
5. I receive feedback on how I can improve from my direct supervisor.
6. My direct supervisor provides me with clear expectations about my work.
7. I feel safe at my workplace.
8. What do you appreciate most about your conversations with your direct supervisor?
9. What would help you feel more supported right now?






## Scores by Topic



Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	64	 Decrease of 2 points since October 2022
2. I would recommend the City of Edmonton as a great place to work.	66	 Decrease of 2 points since October 2022
3. How are you doing?	58	 Decrease of 2 points since October 2022

## Scores by Topic



Topic/Question	Score	Trend
4. I am able to balance my work and personal life.	63	 Decrease of 4 points since March 2021
5. I receive feedback on how I can improve from my direct supervisor.	75	 Increase of 1 point since June 2021
6. My direct supervisor provides me with clear expectations about my work.	77	No change since June 2021
7. I feel safe at my workplace.	68	 Decrease of 4 points since June 2022

## Scores by Question



Topic/Question	Score	Top Themes
8. What do you appreciate most about your conversations with your direct supervisor?	N/A	Feedback, Communication, Learning & Development, Meetings, Support

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.

A word cloud of feedback themes. The most prominent words are 'feedback' and 'manager'. Other visible words include 'listen', 'respectful', 'care', 'encourage', 'honesty', 'check-in', 'appreciate', 'advocate', 'opinion', 'problem', 'action', and 'problem'.

## Scores by Question



Topic/Question	Score	Top Themes
9. What would help you feel more supported right now?	N/A	Communication, Decision Making, Feedback, Trust, Safety

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.

job role  
expectation  
manager

Edmonton