

Q: Who can we contact about graffiti on utility boxes in neighbourhoods/communities?

A: We recommend calling 311 to report this. When you get in touch with 311, the agents will reach out to the [Capital City Clean Up](#) team. The team will then get in contact with the respective companies to inform them about the graffiti situation. (30:09)

Q: Is there a list of HOAs in Edmonton?

A: Currently, there is no master list of HOAs within the City, as there is no requirement for an HOA to notify the City when established. We have a list of HOAs based on requests we have received, however, there is no way to determine how representative the list is of HOAs as a whole. (32:00)

Q: What kind of maintenance is considered basic maintenance?

A: See City of Edmonton Base Level Maintenance levels at [City of Edmonton Parkland Care](#) (32:57).

Q: My HOA has a blanket maintenance agreement for all of the "pocket parks." With this agreement, does it mean all maintenance falls onto the HOA or does the City still do preventative maintenance? We have areas that are HOA owned /maintained. Does our contractor have to follow the CERP?

A: All parks receive base-level maintenance from the City. An agreement would allow the HOA to perform extra maintenance on top of what is already provided. (34:45)

Q: How many "engineered wetlands (EW)" are there in the city of Edmonton and where are they? I understand Stormwater Management Facilities (SWMF) are not considered EW.

A: See the [City of Edmonton Wetland Strategy](#) for more information on current constructed wetlands. These engineered wetlands are considered SWMFs because they contribute to the reduction of the overall flooding risk of a particular sub-basin. (37:53)

Q: How can we request a review of the transfer of a Maintenance Agreement from a developer to a Homeowners Association (HOA) for our community?

A: Please contact prsparklandmanagement@edmonton.ca. (39:48)

Q: Is there a list available of the native trees to Alberta used by the City of Edmonton?

A: See the original [City of Edmonton Naturalization Plan](#) that contains a list on page 13. We will have an updated version in our new plan listed later this year. See also our [Design and Construction Standards Vol. 5](#). Our [Native Plants in Edmonton Ecozone](#) page may also be a useful resource. (41:00)

Q: Some of the tree and shrub beds in various City-maintained pocket parks in our neighbourhood have been overrun with weeds. Why is the City not weeding these beds?

A: All shrub beds fall under a base level of service if not in “high profile” areas. Most residential shrub beds are subject to mechanical weed control treatment twice per year. If you feel as if it could use extra care, consider applying for a [maintenance agreement](#) or participating in the [Partners in Parks](#) program. (43:37)

Q: Will there be a fee for the maintenance agreement?

A: Currently there is no fee for the maintenance agreement. The only cost an organization would incur obtaining a Maintenance Agreement would be obtaining the Liability Insurance required (broker dependent). (47:09)

Q: Does the City provide a post and bags for dog waste bags for communities?

A: All dog waste stations would be installed and operated by the developer or HOA and would require a Type Two Maintenance Agreement for a Park Amenity, meaning the responsibility for repair, replacement, and stocking of the stations would be the HOA's responsibility. (47:40)

Q: Will the maintenance agreement have to be applied annually?

A: Maintenance Agreements are typically issued for a 5-year term. (48:05)

Q: Similar to the City of Calgary ELM Program, will the COE subsidize organizations for the additional maintenance if performed internally?

A: We do not currently have a subsidized program for enhanced-level maintenance. The City Operations budget is approved for base-level maintenance. If an HOA wishes to bring the level of maintenance above the base level, it is at their expense completely. (48:50)

Q: Is there a direct link to understand these agreements and insurance requirements?

A: Not at this time, but we are looking to update the parkland care website and maintenance agreement application form in order to provide more information on these requirements in the fall. (49:47)

Q: What is the expected time frame from the Type 1 maintenance application to the signed finalized agreement?

A: There is no established average timeframe at this time, all agreement applications are unique to what the HOA is requesting and therefore reviewed independently. (50:20)

Q: If we submitted an application for a maintenance agreement last year, and are still awaiting a response from the City, do we need to submit a new application?

A: Please reach out to prsparklandmanagement@edmonton.ca to confirm file status. (50:57)

Q: Thank you for your response. Appreciating that the list may not be complete, can you share the list of HOAs that you have compiled?

A: See video time (51:35) for the response. Unfortunately, at this time, the City is not able to share the compiled list of HOAs without a written permission from each HOAs on the list.

Q: We have an agreement in place with the City expiring in October 2023 will the City send a new contract to continue the program we have in place?

A: If there is a maintenance agreement that is up for expiration, it is the responsibility of the organization to reach out and apply for a new one. Agreements are not looked at as renewals, but instead as separate applications. (52:05)

Q: What is the maintenance plan for noxious weeds in shrub beds and around stormwater ponds? For example, thistles.

A: Depending on the location and species there are a few options for control. If the species is within a 1-2 m radius of the pond edge mechanical cutting is the primary method for non-prohibited species (thistles). If a prohibited species is found it will be dug out. It's important to note there are some native thistle species in Edmonton and those will not be controlled.

Chemical controls can only be used in very specific locations and buffer zones exist for open water, therefore chemical controls are not usually used in stormwater pond locations.

Q: Do we have your permission to put a link on our HOA website and share this presentation - the PowerPoint, the FAQ - not the Q&A?

A: We recommend that all citizens refer to edmonton.ca/parklanduse for information on the webinar.

Q: If we observe that the City is not actually doing twice-per-year weeding in some parks, how do we bring this to the City's attention?

A: Please call 311 to report this. Our Crews have a tracking sheet we fill out when we complete a site with the date we were there.

Q: If the HOA wants to start adding mulch in place of the city. Where can we find out exactly what types of mulch we can use to start filling the beds? Is Cedar Mulch an approved type (I ask as it is what was placed in a new tree planting area but is the HOA allowed to place the same type)?

A: In order for an HOA to perform any maintenance of City Lands the HOA must have an active Maintenance Agreement in place. Within the maintenance agreement schedules the provision to be able to do mulch top-ups or replacements will be outlined. The HOA can purchase and install mulch at their cost. There is no guarantee that when the COE does mulching on the site that we would match the type of mulch. Please consult the City of Edmonton Design and Construction Standards Volume 5-Landscaping for mulch types and depths to ensure you meet the standards.

Q: What type of maintenance agreement is required to plant some shrubs and flowers in front of the entry signs to the neighbourhood? Is there a cost involved?

A: In order to add or remove plants from the horticulture beds in the city, you need to fill out an application for a maintenance agreement. This application must include specific details of your request, such as detailed drawings of the beds showing the changes you want to make, and a list of the plant species you plan to use, along with their pot sizes. The HOA is responsible for all costs associated with the plants, including the cost of buying them, installing them, and maintaining them. The city will not cover any expenses related to adding more shrubs, perennials, or flowering plants to entry signs. Before you can install anything on city lands, your proposed changes need to be reviewed and approved by the City, and a maintenance agreement must be signed and provided to you.

Q: What is the status of the City's naturalization initiative? What are the next steps? Looking for involvement to avoid this in our neighbourhood.

A: Once potential naturalization locations are identified in a neighbourhood, Public Engagement will be initiated with the affected neighbourhood. During the public engagement citizens will have a chance to comment on these locations, if there is a public interest to add or remove Naturalization locations the project team will review all feedback to inform our decisions.