

City of Edmonton

Edmonton

May 2024 Employee Check-in

Summary Report

The City of Edmonton checks in with employees two times a year.

In May 2024, 11 questions were asked to all City of Edmonton employees to see how employees are doing in regards to the six positive employee experience dimensions listed below.

6,866 of 13,320 City of Edmonton employees responded (52%), with 9,306 comments. The response rate was up 3% and comments were up 42% from the last check-in survey in September 2023.



Meaningful Work

I feel connected to the City's Vision through purposeful work



Growth Opportunities

I am supported to develop my skills and accomplish my career goals



Supportive Environment

I feel respected and recognized for my unique contributions



Wellness

I feel safe and secure and am supported to achieve wellness



Trust in Leadership

I observe leaders listening, communicating transparently, and inspiring



Empowered Employees

I share my thoughts on how to improve and support improvement

Curious about how Glint surveys are scored? Click [here](#).

Survey Topics

Survey Question	Employee Experience Element
1. How happy are you working at the City of Edmonton?	ESat Score/Meaningful Work
2. I would recommend the City of Edmonton as a great place to work.	Supportive Environment
3. How are you doing?	Wellness
4. I feel safe at my workplace.	Wellness
5. The supports and resources for mental health and wellbeing that are available to me, as a City employee, are effective.	Wellness
6. My direct supervisor (person I report to) has meaningful discussions with me about my career development.	Growth Opportunities
7. I have confidence in my direct supervisor.	Trust in Leadership
8. The work that I do at the City of Edmonton is meaningful to me.	Meaningful Work
9. I have the resources I need to do my job.	Empowered Employees
10. The City of Edmonton takes a genuine interest in employees' well-being.	Wellness
11. What would help you feel more supported right now?	Open Ended Question





Scores by Topic



Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	65	 Decrease of 2 points since Sep 2023
2. I would recommend the City of Edmonton as a great place to work.	63	 Decrease of 2 points since Sep 2023
3. How are you doing?	61	 Decrease of 1 point since Sep 2023

Scores by Topic



Topic/Question	Score	Trend
4. I feel safe at my workplace.	70	 Increase of 2 points since Mar 2023
5. The supports and resources for mental health and wellbeing that are available to me, as a City employee, are effective.	62	 Increase of 3 points since Sep 2023
6. My direct supervisor (person I report to) has meaningful discussions with me about my career development	66	 Increase of 5 points since Feb 2022
7. I have confidence in my direct supervisor.	75	 Increase of 1 point since Dec 2020

Scores by Topic



Topic/Question	Score	Trend
8. The work that I do at the City of Edmonton is meaningful to me.	76	 Increase of 2 points since June 2022
9. I have resources I need to do my job.	66	 Decrease of 1 point since June 2021
10. The City of Edmonton takes a genuine interest in employees' well-being	52	 Decrease of 16 points since June 2020

Scores by Question



Topic/Question	Score	Top Themes
11. What would help you feel more supported right now?	A blue rounded square icon with the white text "N/A" inside.	Feedback, Career Opportunities, Well-Being, Benefits, Compensation

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated and rolled up into themes.