

Community Services Department

Edmonton

May 2024 Employee Check-in

Summary Report

The City of Edmonton checks in with employees two times a year.

In **May 2024**, 11 questions were asked to all City of Edmonton employees to see how employees are doing in regards to the six positive employee experience dimensions listed below.

1298 of **3169** Community Services employees responded (**41%**).



Meaningful Work

I feel connected to the City's Vision through purposeful work



Growth Opportunities

I am supported to develop my skills and accomplish my career goals



Supportive Environment

I feel respected and recognized for my unique contributions



Wellness

I feel safe and secure and am supported to achieve wellness



Trust in Leadership

I observe leaders listening, communicating transparently, and inspiring



Empowered Employees

I share my thoughts on how to improve and support improvement

Survey results are always available online at edmonton.ca.

Curious about how Glint surveys are scored? Click [here](#).

Survey Topics

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. I feel safe at my workplace.
5. The supports and resources for mental health and wellbeing that are available to me, as a City employee, are effective.
6. My direct supervisor (person I report to) has meaningful discussions with me about my career development.
7. I have confidence in my direct supervisor.
8. The work that I do at the City of Edmonton is meaningful to me.
9. I have the resources I need to do my job.
10. The City of Edmonton takes a genuine interest in employees' well-being.
11. What would help you feel more supported right now?







Scores by Topic



Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	67	 Decrease of 3 points since Sep 2023
2. I would recommend the City of Edmonton as a great place to work.	67	 Decrease of 3 points since Sep 2023
3. How are you doing?	61	 Decrease of 1 point since Sep 2023

Scores by Topic



Topic/Question	Score	Trend
4. I feel safe at my workplace.	73	 Increase of 1 point since Mar 2023
5. The supports and resources for mental health and wellbeing that are available to me, as a City employee, are effective.	63	 Increase of 4 points since Sep 2023
6. My direct supervisor (person I report to) has meaningful discussions with me about my career development	65	 Increase of 5 points since Feb 2022
7. I have confidence in my direct supervisor.	75	 Increase of 2 points since Dec 2020

Scores by Topic



Topic/Question	Score	Trend
8. The work that I do at the City of Edmonton is meaningful to me.	76	 Increase of 3 points since Jun 2022
9. I have resources I need to do my job.	69	 Increase of 5 points since Oct 2021
10. The City of Edmonton takes a genuine interest in employees' well-being	54	 Decrease of 10 points since Jun 2020

Scores by Question



Topic/Question	Score	Top Themes
11. What would help you feel more supported right now?	N/A	Communication, Feedback, Career Opportunities, Compensation, Recognition

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.