

**Community Services Department**

Edmonton

**April 2025 Employee Check-in**

Summary Report

The City of Edmonton checks in with employees two times a year.

In **April 2025**, 14 questions were asked to all City of Edmonton employees to see how employees are doing in regards to the six positive employee experience dimensions listed below.

**1,247** of **4,409** Community Services employees responded (**28%**).



### Meaningful Work

I feel connected to the City's Vision through purposeful work



### Growth Opportunities

I am supported to develop my skills and accomplish my career goals



### Supportive Environment

I feel respected and recognized for my unique contributions



### Wellness

I feel safe and secure and am supported to achieve wellness



### Trust in Leadership

I observe leaders listening, communicating transparently, and inspiring



### Empowered Employees

I share my thoughts on how to improve and support improvement

## Survey Topics

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. I am satisfied with my involvement in decisions that affect my work.
5. I receive feedback on how I can improve from my direct supervisor.
6. I have good opportunities to learn and grow at the City of Edmonton.
7. My direct supervisor acknowledges my contributions at work.




## Survey Topics

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|-----|--|
| 8.  | I am able to successfully balance my work and personal life.                                       |
| 9.  | The City of Edmonton does a good job communicating with employees.                                 |
| 10. | My direct supervisor provides me with clear expectations about my work.                            |
| 11. | The support and resources for mental health and well-being that are available to me are effective. |
| 12. | I feel safe at my workplace.   |
| 13. | I am treated with respect at my workplace.   |
| 14. | What would help you feel more supported right now? (open ended)                                    |



## Scores by Topic



Topic/Question	Score	City	Trend*
1. How happy are you working at the City of Edmonton?	69	69	 Increase of 2 points since May 2024
2. I would recommend the City of Edmonton as a great place to work.	68	68	 Increase of 2 points since May 2024
3. How are you doing?	62	63	 Increase of 1 point since May 2024

\*Trend compares scores to previous Employee Check-in Survey

## Scores by Topic



Topic/Question	Score	City	Trend*
4. I am satisfied with my involvement in decisions that affect my work.	64	65	Increase of 9 points since Mar 2021
5. I receive feedback on how I can improve from my direct supervisor.	73	72	Increase of 4 points since Mar 2023
6. I have good opportunities to learn and grow at the City of Edmonton.	62	62	Decrease of 1 point since Sept 2023
7. My direct supervisor acknowledges my contributions at work.	77	77	Increase of 4 points since Sept 2023

\*Trend compares scores to previous Employee Check-in Survey

## Scores by Topic



Topic/Question	Score	City	Trend*
8. I am able to successfully balance my work and personal life.	69	70	 Increase of 1 point since Mar 2023
9. The City of Edmonton does a good job communicating with employees.	61	62	 Increase of 3 points since Dec 2020
10. My direct supervisor provides me with clear expectations about my work.	78	77	 Increase of 3 points since Mar 2023
11. The support and resources for mental health and well-being that are available to me are effective.	60	63	 Decrease of 3 points since May 2024

\*Trend compares scores to previous Employee Check-in Survey

## Scores by Topic



Topic/Question	Score	City	Trend*
12. I feel safe at my workplace.	71	71	 Decrease of 2 points since May 2024
13. I am treated with respect at my workplace.	74	74	 Increase of 3 points since Oct 2021
14. What would help you feel more supported right now? (open ended)	N/A	N/A	Communication, Career Opportunities, Compensation, Feedback, Learning and Development

\*Trend compares scores to previous Employee Check-in Survey