

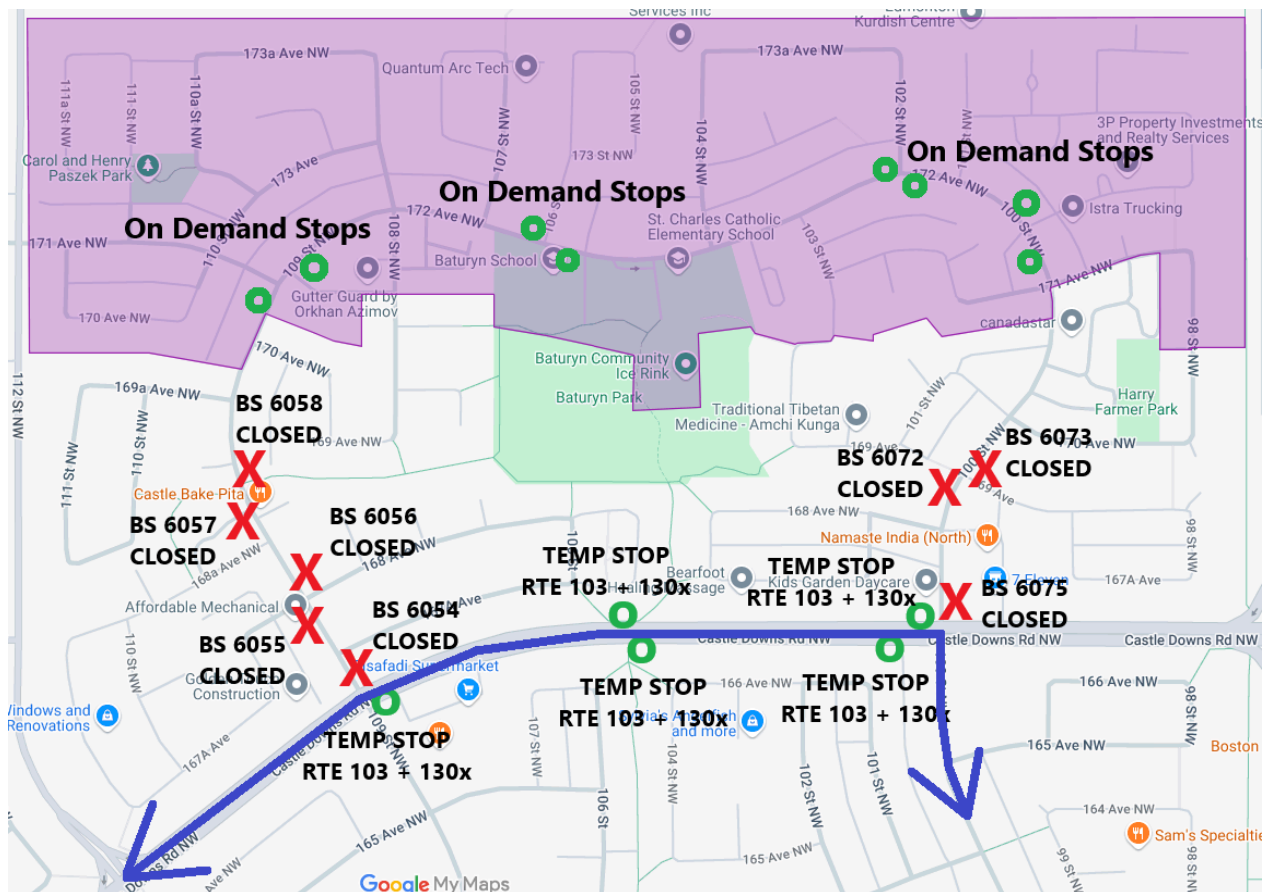
## Baturyn Neighbourhood and Alley Renewal Project Transit Service Adjustments Information Sheet

As part of the Baturyn Neighbourhood and Alley Renewal Project, crews will be reconstructing the main corridor of 100 Street, 172 Avenue, and 109 Street. The main corridor, which provides access for conventional ETS buses into the neighbourhood, is anticipated to be closed for construction from April 27 until the end of October 2025.

### Transit Service Adjustments

As conventional ETS buses will not be able to safely enter and exit the Baturyn neighbourhood during construction due to the main corridor closure, ETS will temporarily adjust service for residents so they can continue to access transit service.

- Residents who live **north of 169A/170 Avenue** will have access to On Demand Transit service with Mary Butterworth School, Eaux Claires Transit Centre and Castle Downs Transit Centre as their designated transit hubs.
- Residents who live **south of 169A/170 Avenue** can access Routes 103/130X as they detour on Castle Downs Road NW.



## On Demand Transit

Riders can book On Demand Transit trips in advance that will take them from a set pick up/drop off spot in the Baturyn neighbourhood to a designated transit hub at the Mary Butterworth School, Eaux Claires Transit Centre or Castle Downs Transit Centre. These buses are accessible for riders with limited mobility and include child-friendly seats.

To book a trip, riders can phone the call centre at 780-496-2400, use the website, use an On Demand Transit service phone (located at Eaux Claires and Castle Downs transit centres) or book through the Edmonton On Demand Transit app. Download the app through Google Play or Apple App Store. On Demand Transit service hours are Monday to Friday, 6am-10pm; Saturdays, 9am-7pm; and Sundays and holidays, 10am-6pm. To learn more about On Demand Transit and how to use the service, visit [edmonton.ca/OnDemandTransit](https://edmonton.ca/OnDemandTransit).

A free virtual information session regarding these changes will be held on Tuesday, April 15 at 7 p.m. **The link to the virtual session will be available at [edmonton.ca/TransitAlerts](https://edmonton.ca/TransitAlerts).**

## Frequently Asked Questions

### **Why don't residents south of 169A/170 Avenue get access to On Demand Transit?**

ETS strives to maintain a 600-metre walking limit as outlined in our transit service standards. Most residents south of 169A/170 Avenue will be walking within this distance to the stops on Castle Downs Road. Five temporary stops are being added along Castle Downs Road (for Routes 103 and 130X) to help riders access transit. Baturyn also offers numerous pedestrian walkways to access detour bus stops using a shorter path than walking on the sidewalk.

Residents south of 169A/170 Avenue are able to use On Demand Transit. However, due to the geofencing requirements of the On Demand System, they will have to indicate on the app, website, or to the phone operator that they wish to be picked up/dropped off at a location that is within the temporary On Demand zone.

### **Why isn't service returning to the neighbourhood when sections of the road have been completed?**

The crescents, cul-de-sacs and alleyways in Baturyn do not provide Operators a safe place to turn a 40-foot bus around. ETS Occupational Health and Safety policies do not permit a bus to reverse to make a two- or three-point turn without a spotter present.

### **Will Dedicated Accessible Transit Service (DATS) still be available during construction?**

Because DATS uses smaller buses, more similar in size to a van or truck, they will still be able to provide door to door service for DATS clients living in Baturyn.

For more information, please call 311 or visit the following websites:

[edmonton.ca/TransitAlerts](https://edmonton.ca/TransitAlerts)

[edmonton.ca/BuildingBaturyn](https://edmonton.ca/BuildingBaturyn)

[edmonton.ca/OnDemandTransit](https://edmonton.ca/OnDemandTransit)