We're making a change to our claims process that will help us serve you better.

Starting June 18, you'll need to upload a receipt when you submit any claim on the Alberta Blue Cross member site or app.

HERE'S WHAT YOU NEED TO KNOW:

- You'll need to upload receipts for all claims submitted online or through the app beginning June 18, 2025.
- 2. This change won't slow down your payments.
- 3. Uploading receipts helps us process claims more efficiently and reduces the need for follow-up requests.
- 4. This change helps keep your benefits plan strong for the future.
- 5. The receipt upload process is simple and intuitive on both the member site and app (iOS or Android).

To help you through this new process, we've created an **easy-to-follow guide** to show you how to upload your receipts and guide you through the claiming process. You can find this guide at **ab.bluecross.ca** or scan the QR code below:





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