



We're making a change to our claims process that will help us serve you better.

Starting June 18, you'll need to upload a receipt when you submit any claim on the Alberta Blue Cross member site or app.

HERE'S WHAT YOU NEED TO KNOW:

1. You'll need to upload receipts for all claims submitted online or through the app beginning **June 18, 2025**.
2. This change won't slow down your payments.
3. Uploading receipts helps us process claims more efficiently and reduces the need for follow-up requests.
4. This change helps keep your benefits plan strong for the future.
5. The receipt upload process is simple and intuitive on both the member site and app (iOS or Android).

To help you through this new process, we've created an **easy-to-follow guide** to show you how to upload your receipts and guide you through the claiming process. You can find this guide at ab.bluecross.ca or scan the QR code below:

