



**2024
PERFORMANCE
REPORT**
CORPORATE
BUSINESS PLAN
2023-26

Edmonton

CITY OF EDMONTON

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INTRODUCTION

CITY OF EDMONTON PERFORMANCE REPORT

The Performance Report is the City's commitment to public accountability for the priority actions outlined in the 2023–26 Corporate Business Plan. This includes delivering programs and services that Edmontonians need while achieving the long-term goals and objectives identified in the City's strategic plans: [ConnectEdmonton](#) and [The City Plan](#).

This report complements the information found on the City's [Open Performance website](#) where the most up-to-date performance information for the City's strategic plans is published. The [Financial Annual Report](#) outlines how the City uses financial resources to provide services and infrastructure.

The City responds to the evolving needs of our community and prioritizes this important work using three corporate objectives that complement each other: **Transforming for the Future**, **Serving Edmontonians** and **Managing the Corporation**. The following map outlines the various priorities and programs that contribute to these objectives.



CORPORATE OBJECTIVES

TRANSFORMING FOR THE FUTURE

Council's 6 priorities (what Edmontonians want Council to focus on)



Community Safety and Well-being



Arts and Culture



Mobility Network



District Planning



Economic Growth



Climate Action and Energy Transition

SERVING EDMONTONIANS

RECREATION AND CULTURE

Edmontonians are physically and emotionally healthy

SOCIAL SUPPORT

Edmontonians have what they need to succeed

CIVIC SERVICES

Edmontonians contribute to civic society and are engaged in promoting the quality of the community

PUBLIC SAFETY

Edmontonians are safe and secure in our community

COMMUNITY DEVELOPMENT

Edmontonians are connected to their neighbours

MOVEMENT OF PEOPLE AND GOODS

Edmonton has an accessible and varied transportation system moving people, goods and services efficiently

LAND DEVELOPMENT

Edmonton is developed to support growth and social, cultural, economic and environmental well-being

ECONOMIC DEVELOPMENT

Edmonton has a diverse and prosperous economy that thrives locally and globally

ENVIRONMENTAL PROTECTION

Edmonton has sustainable access to nature, parkland and green infrastructure while protecting the natural environment and biodiversity, minimizing environmental impact and mitigating climate change

MANAGING THE CORPORATION

PEOPLE, RELATIONSHIPS AND PARTNERSHIPS

The City of Edmonton's service delivery is informed by Edmontonians and is optimized by relationships and partnerships

PROJECT AND ASSET MANAGEMENT

The City of Edmonton's projects are well managed and assets are maintained for accountable service delivery

STRATEGY AND BUSINESS

The City of Edmonton's corporate processes are robust and helpful for integrated service delivery

TECHNOLOGY AND DATA

The City of Edmonton's technology and data are leveraged to enable quality decision-making and enhance innovative service delivery

POSITIVE EMPLOYEE EXPERIENCE

The City of Edmonton's employees are safe and supported to achieve their aspirations and deliver excellent services

ENVIRONMENTAL STEWARDSHIP

The City of Edmonton's operations and service delivery sustains and conserves the environment

FINANCIAL SUSTAINABILITY

The City of Edmonton's resilient financial position enables both current and long-term service delivery and growth

TRANSFORMING FOR THE FUTURE

ConnectEdmonton is the City's highest-level vision. It collaborates with public, private and non-profit organizations to achieve four long-term goals:



Healthy City



Urban Places



Regional Prosperity



Climate Resilience

The City Plan supports the growth of Edmonton into a city of two million people and sets the direction for the way our city grows and the choices that impact its mobility systems, open spaces, employment and social networks. The five Big City Moves within The City Plan are bold, transformative priorities that advance the four goals in ConnectEdmonton with an eye on creating an inclusive, vibrant, resilient and prosperous city:



Inclusive and Compassionate



A Community of Communities



A Rebuildable City



Catalyze and Converge



Greener as we Grow





TRANSFORMING FOR THE FUTURE

Edmontonians have shared their priorities with City Council. Council, in turn, tasked Administration to focus actions on six transformational priorities that will advance ConnectEdmonton's strategic goals in the 2023-2026 period:



Community Safety and Well-being



Arts and Culture



District Planning



Mobility Network



Economic Growth



Climate Action and Energy Transition

The Performance Report presents a summary of accomplishments and activities for the second year of the corporate business planning cycle (2024); they are categorized under the nine programs that address our Serving Edmontonians objective. It also includes highlights from the supporting programs under Managing the Corporation, and progress on the everyday services provided to Edmontonians. Each program page demonstrates the links between the work of serving Edmontonians and Council priorities using the icons above.

RECREATION AND CULTURE

SERVING EDMONTONIANS AND MANAGING THE CORPORATION

Service is at the heart of what the City does. The City continuously adapts and improves services, taking advantage of future opportunities and meeting the evolving needs of those we serve.

The City has nine program areas and subsequent outcomes, each describing the overall benefit delivered to Edmontonians. This section highlights notable achievements in Serving Edmontonians and Managing the Corporation.

Edmontonians are physically and emotionally healthy.



Arts and Culture



Community Safety and Well-being



District Planning

Edmonton Tourism Award Finalist: River Valley Parks

8.8 million tracked visits to recreation facilities

Over **4,500** Youth After School memberships sold in 2024

120,000 participants made **1.8 million** visits to facilities through the Low income Leisure Access Program



RECREATION AND CULTURE

RECREATION AND EVENTS

Four Edmonton recreation facilities celebrated milestones in 2024. The Mill Creek Pool, which was closed in 2020 for rehabilitation work, officially reopened in July. Due to its zero-depth entry, Edmontonians can enjoy improved accessibility into the pool. In addition, the pool added a waterslide, new inclusive changerooms and washrooms, and updated signage throughout the facility.

The Wihkwêntôwin outdoor pool celebrated its 100th birthday in August. This was followed by the Meadows and Clareview Community Recreation centres each celebrating their 10-year anniversaries in November.

500,000 hours of bookings across sports facilities, arena surfaces, picnic sites, aquatic and gym facilities, and room and court rentals

791 civic events and festivals

City sponsorship and partnerships brought in national and international level sporting and cultural events which sparked economic impact for the city and region while also elevating Edmonton's reputation as a top tier host city, including:

Event	Economic Impact (millions)
Oilers Playoffs	\$280M
Volleyball Canada Nationals	\$48.2M
Canadian Finals Rodeo	\$32M
Canadian Country Music Awards	\$15.9M
Hlinka Gretzky Cup	\$13.8M
Great Outdoors Comedy Festival	\$10.6M
Red Bull Soapbox Race	\$7.8M
IFAF World Junior Football Championships	\$7.2M
FIBA 3x3 Masters and Women's series	\$4.4M
Americas Cup and Do North Triathlon	\$1M
Edmonton Athletics Invitational	\$1M

Edmonton Valley Zoo

In February, the Zoo welcomed a pair of female Artic wolves from France. In July, two red panda cubs were born and 1,804 endangered Northern Leopard Frog "head-started" tadpoles were released into protected wildlands.



RECREATION AND CULTURE

MANAGING THE CORPORATION

PEOPLE, PARTNERSHIPS AND RELATIONSHIPS:

The City successfully supported and managed multiple weeks of vibrant and safe celebrations during the Oilers playoff run, as fans from all over North America celebrated and cheered on the team.

City social media accounts saw a surge in engagement, impressions and followers through real-time content and interactive storytelling. Two organic posts went viral on two platforms, reaching over 8.9 million views and counting.

ARTS AND CULTURE

The Vibrant Streets program supports Edmontonians in adding vibrancy to their communities through outdoor patios, decorative crosswalks, alleyways and traffic control boxes. In 2024, more than 20 crosswalks/alleyways were painted and more than 50 traffic control boxes were wrapped with vibrant artwork. Through the Vibrant Streets Art Contest, the City installed 12 winning designs (one in each Ward) to celebrate the diverse artistry and culture in Edmonton.

The City also fostered a new arts and culture partnership with the Grindstone Theatre Society. The society was awarded exclusive management of the performance theatre and the Black Box Theatre at The Orange Hub (the former MacEwan University Arts Campus). The newly renovated theatres now include a brand new orchestra pit and state of the art technical equipment.

In 2024, City Council designated the following as historical resources:

- The 1936 Field Log House in Bellevue
- The 1929 Crawford Residence in Groat Estates
- Alexander Circle Park in Glenora, which was subdivided in 1911 and whose design is considered a precursor to neighbourhood parks across Edmonton

The Ortona Armoury, a 110-year-old municipal historical resource in Rosssdale, reopened in 2024 after completing its rehabilitation to meet current codes and preserve its historical significance. To support this, a \$2.05 million grant from the Government of Canada through the Canada Cultural Spaces Fund, covered more than 10 per cent of the project. This has allowed for ArtsHub Ortona to continue to be an arts and community hub with sustainable and accessible creative spaces for artists.

RECREATION AND CULTURE

The City's heritage collection represents the stories, people and activities of Edmonton. In 2024, the City:

- Supported 2,659 archives reference requests and welcomed over 65,000 visits to our on-line archives catalogue.
- Relunched the Archives Volunteer Program and 314 volunteers contributed 1,823 volunteer hours.
- Secured 18 donations of heritage materials from diverse communities of interest.
- Welcomed 1,134 participants in tours and workshops.



Winter Patio Program

As part of the [WinterCity Strategy](#) and [Vibrant Streets](#) program, the City awarded Winter Patio Grants to 27 businesses during the 2023–24 winter season. The grants provide up to \$2,000 per business to spend on eligible winter patio expenses.

MANAGING THE CORPORATION

PEOPLE, PARTNERSHIPS AND RELATIONSHIPS:

Leveraging Edmonton's ranking in Maclean's Best Affordable Places, proactive media outreach and targeted marketing drove 24,000 unique new users, including first-time visitors, to the [Why Edmonton](#) website.

SOCIAL SUPPORT

Edmontonians have what they need to succeed.



Community Safety and Well-being

AFFORDABLE HOUSING

In Edmonton, affordable housing is rental or ownership housing that receives financial help from the government, either upfront or ongoing. This helps keep rents or mortgage payments below the average market price and is meant for people who earn less than the median income for their household size. Affordable housing may also include support services on-site to help residents meet their health, social and cultural needs and retain their housing.

2,879 new and renovated affordable housing units committed and in development

(surpassed medium-term target of 2,700 units by 2026, as set out in the 2023-26 [Affordable Housing Strategy](#))

Edmonton named one of the
“Best Affordable Places to Live in Canada”

[Maclean's Magazine](#)



SOCIAL SUPPORT

Progress in 2024 on affordable housing included:

- Development of 2,879 units (1,977 renewal units and 902 new units, including 272 units of permanent supportive housing).
- Listed 11 surplus school sites for sale or lease, potentially creating hundreds of non-market affordable housing units.
- Awarded the Metis Capital Housing Corporation \$2.29 million through the Indigenous-led affordable housing grant for a new seniors lodge in the Montrose neighbourhood.
 - The new lodge will include 36 affordable suites, a common dining area for sharing meals and on-site social programming.
- Allocated \$8.3 million as part of the Indigenous-led housing stream of the Affordable Housing Investment Plan, to support one transitional housing unit and two affordable housing developments. This will result in the construction of 93 new units of affordable housing in Edmonton.
- Streamlined affordable housing initiatives that provide assistance with navigating the land development process, including: rezoning, subdivision, permits and inspections. Any affordable housing project with an active grant can request this service.
- Development of two purpose-built supportive housing projects using City-owned land in Garneau and Canora.
 - This will create 34 and 63 units respectively. The City will use \$33.4 million from its affordable housing budget to construct the buildings. The Government of Alberta is also providing \$6.59 million toward construction.

COMMUNITY SAFETY AND WELL-BEING

The Community Safety and Well-being (CSWB) Strategy addresses the root causes of complex social challenges by prioritizing collaboration and practical solutions across seven pillars of action: Reconciliation; Anti-Racism; Poverty; Safe and Inclusive Spaces; Crime Prevention and Crisis Intervention; Well-being and Equitable Policies; Procedures and Guidelines.

In 2024, CSWB funding supported a range of strategic initiatives to improve community safety and well-being including:

- \$1.2 million for anti-racism grants for community-led initiatives aimed at reducing hate-based violence, amplifying diverse voices and creating equitable opportunities for racialized and Indigenous organizations.
- Over \$4.5 million for various Reconciliation efforts including Missing and Murdered Indigenous Relatives Action Plan, operating grants for Indigenous-led organizations, Truth and Reconciliation Municipal Response Plan and kihcihkaw askî-Sacred Land.
- \$1.2 million for the Problem Property Initiative, which addresses properties in Edmonton that have significant negative impacts on the well-being of the surrounding community and/or those living or working in them.
- \$1 million for the Extreme Weather Response, which involves an integrated approach within the City and externally with key stakeholders to support vulnerable Edmontonians during extreme weather situations throughout the year, from extreme heat to poor air quality to extreme cold.
- \$250,000 for 24/7 Crisis Diversion, which addresses issues of poverty, mental health and addiction by helping people in crisis connect with the best available resources to support their needs.
- \$1.3 million for Edmonton's Strategy for Community Mental Health to effectively improve outcomes for those living with mental health challenges in Edmonton.

SOCIAL SUPPORT

- \$411,000 for the [Municipal Drug Poisoning Response](#) to help with prevention, intervention and education to reduce the impact of drug poisonings.
- \$5 million in funding for 27 grants that enhance collaboration and address pressing challenges such as safe and inclusive spaces, crime prevention and poverty. Grant recipients included organizations like the Edmonton John Howard Society and YWCA Edmonton, and supported partnerships to advance the CSWB Strategy's goals.
- \$1.17 million for high risk encampment cleanup, a mobile Hygiene Hub and support workers focused on fire safety and hazard reduction.
- \$0.9 million for Indigenous-led encampment outreach to improve housing readiness, access and retention.

On September 25, 2024, the City held the inaugural Community Safety and Well-being Symposium. The event brought together over 110 attendees from 80 organizations, including social agencies, the Edmonton Police Service, ethnocultural organizations, grassroots collaboratives and Business Improvement Areas (BIAs). The event highlighted Edmonton's ability to unite diverse voices, share learnings and support strengthened relationships.

ANTI-RACISM

The [Anti-Racism Grant Program](#) distributed \$1.2 million in 2024, supporting efforts towards addressing racism within the Community Safety and Well-being Strategy; 53 grants were awarded in 2024.

In fall 2024, 12 recipients from 2023 were featured in a [showcase in City Hall](#) to display their community impact. This was the first for the program.

This past spring was the second year of the Civic Youth Fellowship. The program welcomed 19 future leaders from equity-deserving backgrounds into Council and Executive Leadership Team offices for a 10-week paid internship. They worked on a broad range of initiatives:

- Supported the implementation of the Chinatown Strategy and developed an evaluation guide for the Chinatown Vibrancy Fund.
- Focused on increasing transit connectivity, and the connection between environmental concerns and transit CO2 emissions.
- Established an informational podcast about City structure and operations.
- Completed research to help address the housing crisis.



MANAGING THE CORPORATION

POSITIVE EMPLOYEE EXPERIENCE:

To reduce barriers for job seekers, the City of Edmonton has significantly simplified job postings, including making job requirement language more accessible.

The City of Edmonton's Employment Systems Review is the first comprehensive analysis of its policies, practices and workforce demographics. This Employment Systems Review supports the commitments made in The City Plan, the need for disaggregated analysis of representation, experiences and practices to implement the City's Anti-Racism Strategy, Anti-Black Racism Action Plan and the Indigenous Framework.

SOCIAL SUPPORT

- Collaborated with the Boyle Street Education Centre to explore intercultural learning in the context of reconciliation.
- Identified different hate symbol databases to be used in collaboration with the City's [Lighthouse](#) tools launched last year to counter the presence of hate symbols in public spaces.
- Engaged youth with the Edmonton Insight Community.

The program also celebrated a five-year commitment to continue with dedicated funding from the three core partners: Canadian Race Relations Foundation, IslamicFamily and the City of Edmonton. Other local partners include Africa Centre, kihêw waciston at MacEwan University and ASSIST Community Services Centre.

Edmonton was one of two Canadian cities selected by the [Strong Cities Network](#) to work on initiatives that address online hate

SOCIAL SUPPORT

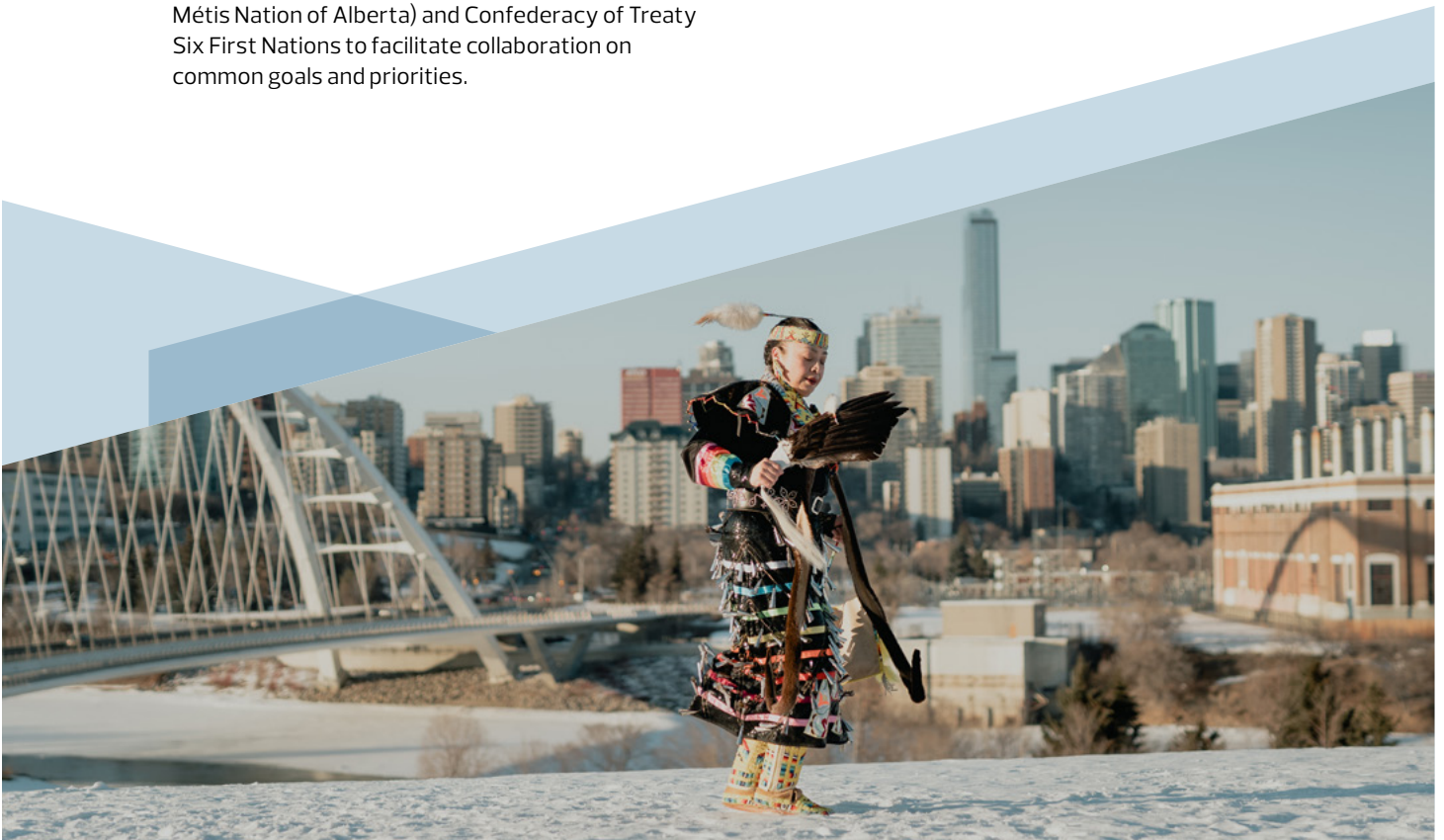
RECONCILIATION

Marking the 10th anniversary of the Truth and Reconciliation Commission (TRC) Alberta National Event, the City launched an interactive dashboard to share our progress toward addressing the TRC's 94 calls to action.

The [Truth and Reconciliation Dashboard](#) outlines the City of Edmonton's TRC Municipal Response Plan and the status of our efforts to address as many of the 94 calls to action as possible. To date, 39 calls to action have informed more than 90 commitments in the plan.

Initiatives and developments in 2024 for the TRC Municipal Response Plan included:

- Continued funding of \$1 million for an operating grant that supports Indigenous-led organizations, 20 of which were awarded funding in the 2023–2024 term.
- Funded municipal liaison positions with the Otipemisiwak Métis Government (formerly the Métis Nation of Alberta) and Confederacy of Treaty Six First Nations to facilitate collaboration on common goals and priorities.
- Hosted the first internship cohort for the Indigenous Women and Two-Spirit people with the Indigenous Relations Office along with Ociciwan Contemporary Art Centre and tapahtymôkamik. This was funded by the Missing and Murdered Indigenous Relatives (MMIR) Action Plan.
- City Council approved Wiḱkwêntôwin (we-kwen-to-win) as the new name for the community formerly known as Oliver. Wiḱkwêntôwin is a Cree word that means "circle of friends," and was proposed by the neighbourhood's community league in February as a better reflection of the community's diversity and spirit of inclusion.
- Nearly 50 City of Edmonton employees participated in duty of consult training to increase their understanding of critical components of Indigenous engagement and consultation.



SOCIAL SUPPORT

OKĪSIKOW (ANGEL) WAY

On June 1, 2024, the City celebrated the official renaming of 101A Avenue, between 96 and 97 street, to Okisikow Way NW. Okisikow (oh-kee-see-cow) comes from the Cree word for “angel.”

The City also officially declared June 14 as Okisikow (Angel) Way Day in Edmonton, a day to honour all people who have experienced domestic and gender-based violence, and a day to encourage more support for women's shelters.

As a commitment to being listeners, the Indigenous Relations Office and the High Level Office for Reconciliation and Anti-Racism hosted an Elder's Engagement Conference in July 2024. This conference ensured priority City of Edmonton projects are informed by the lived experience and wisdom of participants who are connected to communities impacted by the work. The three-day event began in ceremony and included more than 40 Elders and Knowledge Holders from First Nations, Métis and Inuit communities who share perspectives on the following projects:

- Renaming Government Centre LRT Station
- Residential Schools monument
- Space for ceremonial fires
- Northeast River Valley Park

The City also welcomed the First Nations Inspection Authority (FNIA) as its newest safety codes inspection contractor. FNIA, an Indigenous-owned and operated company, is fully accredited by the Safety Codes Council. The business will provide electrical, plumbing and gas, building and HVAC inspections for buildings throughout Edmonton.

In June, 29 youth were celebrated for completing the Nikânîw Indigenous Youth Leadership Program. The Nikânîw program combines the cultural teachings and guidance of Indigenous Elders and Leaders with an aquatic pre-employment program for Indigenous youth. The City and Bent Arrow Traditional Healing Society started the program together over 20 years ago. Since then, over 500 participants have gone through the program.



HIGHLIGHTS OF COMMUNITY EVENTS THE CITY PARTNERED IN:

NATIONAL INDIGENOUS HISTORY MONTH (JUNE)

The City of Edmonton supported National Indigenous History Month by organizing and promoting community events, such as:

- Connect with our Roots, a tree-planting event that encourages community members to learn about the native flora planted in Treaty Six territory, and receive Indigenous teachings from Elders and Knowledge Holders.
- The National Indigenous Peoples Day Festival was held in Borden Park on June 21, a day that coincides with the summer solstice and holds cultural significance.

NATIONAL DAY FOR TRUTH AND RECONCILIATION (SEPTEMBER 30)

- A leadership symposium at MacEwan University was attended by approximately 200 guests, invited to learn from Indigenous speakers and reflect on the importance of truth and reconciliation.
- The annual Orange Shirt Day Run and Walk in Kinsmen Park was organized with Root for Trees; 700 people registered for the event, and more than 3,400 native plant species were gifted to honour the lives and communities affected by residential schools.

SISTERS IN SPIRIT DAY (OCTOBER 4)

The City of Edmonton and Esquao, the Institute for the Advancement of Aboriginal Women (IAAW), hosted a gathering and commemorative event at City Hall. This day honours the lives of missing and murdered Indigenous women, girls, Two-Spirit, transgender and gender-diverse people, supports grieving families and loved ones and creates opportunities for community healing.

MÉTIS WEEK (NOVEMBER 10-16)

The City of Edmonton hosted the Otipemisiwak Métis Government and its members at City Hall to recognize, celebrate and officially declare November 10-16 as Métis Week in Edmonton.

This year's event featured a milestone agreement; the re-establishment of a formal government-to-government relationship between the City of Edmonton and Otipemisiwak Métis Government through the signing of a new and revised Memorandum of Shared Recognition and Cooperation, the first official agreement between the two partners.



CIVIC SERVICES

Edmontonians contribute to civic society and are engaged in promoting the quality of the community.

Highlights in 2024 for the Civic Services program include:

- 311 helped inform and educate Edmontonians on service changes, such as the new epark system (Hot Spot), the Arc card rollout and further expansion of three stream apartment and condo waste collection.
- The Edmonton Service Centre supported 88,718 visitors seeking various payment services such as transit products, permits, business licences, taxes and parking.

Edmonton's Open Data Portal proved to be a valuable resource for residents in 2024, with over 2,330 different datasets viewed 1,198,005 times and downloaded 24,155,163 times.

Among the most popular resources were:

- Real-time road closure and construction updates **(4,740,804 clicks)**
- ETS bus stop locations **(3,325,425 clicks)**
- City Administration media releases **(2,723,901 clicks)**
- Building permit listings **(1,829,933 clicks)**
- ETS sales outlet locations **(1,744,622 clicks)**

Beyond providing access to vital information, the Open Data team focused on enhancing usability and data quality. Key initiatives included "Metadatathon 2024" to improve dataset descriptions, platform security enhancements to combat spam, an upgrade to GA4 analytics for better trend analysis and hosting the two-day Canadian Open Data Summit 2024.

311 Service:

915,043 contacts received electronically, online and by phone

3,748 items lost on ETS were returned to their owners through the Edmonton Service Centre

800 FOIP requests were processed

1,229 public speakers spoke at Council Committees and Public Hearings

MANAGING THE CORPORATION

FINANCIAL SUSTAINABILITY:

Edmonton is the first city in Canada to create a tax subclass specifically for derelict properties, at a rate of about three times the average residential property.

In conjunction with the Problem Property Initiative, the tax subclass helps to create safer and more vibrant mature neighbourhoods.

Additionally, Council approved prorated tax forgiveness for derelict property owners, providing them additional incentive to clean up properties quickly. With this new policy, property owners can apply for a refund of the derelict residential property tax for the portion of the year that their property was cleaned up. Of over 200 properties officially assessed as derelict in 2024, about 31 per cent were cleaned up or demolished and removed from derelict status.

PUBLIC SAFETY

Edmontonians are safe and secure in our community.



Community Safety and Well-being



Mobility Network

PROBLEM PROPERTY INITIATIVE

The Problem Property Initiative (PPI) addresses occupied and unoccupied, residential and commercial properties in Edmonton that have significant negative impacts on the well-being of the surrounding community and/or those living or working in them. The City co-ordinated with the Edmonton Police Service, Alberta Health Services and the Government of Alberta on the initiative. PPI work in 2024 included:

- Demolished six unsafe vacant properties and influenced 156 demolitions by owner, following City interventions.
- Coordinated 211 property cleanups. Demolitions and cleanups coordinated by the PPI removed 602,826 lbs (272,984 kg) of debris and hazardous materials from Edmonton neighbourhoods.
- Provided support to residents by making 492 referrals for vulnerable individuals to 123 different service agencies, and re-housed 104 individuals, including 41 children, from problem properties that were no longer livable.

PUBLIC SAFETY

ENHANCED TRANSIT SAFETY & SECURITY

Edmonton Transit Service (ETS) continues working with partners to advance the actions in the [Enhanced Transit Safety Plan](#). Some key actions in 2024 were:

- The Community Outreach Transit Team (COTT) made 6,324 connections; of these interactions, they recorded 6,140 referrals to other agencies (e.g. Alberta Health Services, Bent Arrow Traditional Healing Society, etc.) and 5,013 engagements (i.e. providing food/water).
 - While the number of referrals increased 37 per cent from 2023, the engagements and overall connections decreased (11 per cent and 27 per cent respectively). These decreases may actually indicate success in connecting people with the right resources and, thereby decreasing demand.
- The City and Edmonton Police Service (EPS) collaborated to launch the "Here to Help" campaign. The campaign involved Transit Peace Officers and EPS members deployed across the transit network to ensure a safe, welcoming and supportive transit experience for riders, including students returning to school. Highlights from the first 16 days of school in the fall included:
 - A 95 per cent increase for proactive patrol events, increasing from 766 in 2023 to 1,491 in 2024.
 - A 33 per cent decrease in high-priority calls at the eight target locations compared to 2023.
 - A 25 per cent decrease in high-priority calls across the entire network compared to 2023.
- Additional security measures for riders included nearly 4,000 security cameras across the service, blue emergency phones on all LRT platforms and at transit centres, and red alarm buttons, red pull handles and yellow alarm strips on all LRT trains. These tools connected riders directly with the LRT operator who could assist and connect with additional resources as needed.

The City distributed \$1.5 million in one-time funding from the Building Safer Communities Fund to **11 community projects**. This funding will address gang violence through prevention and intervention for youth and adults.

EXTREME WEATHER RESPONSE

The City participates in the Sector Emergency Response, a collaboration between the City, Homeward Trust and more than 25 system and partner agencies who work together to keep vulnerable Edmontonians safe during extreme weather events. In 2024, the City activated an extreme weather response on 67 days. To support this work, the City facilitated the following:

- During extreme heat in the summer, the City expanded its water bottle filling program to 27 stations across Edmonton, to support vulnerable Edmontonians. In total, there were 882,982 litres of water used across the 27 stations, a 53 per cent increase from 2023.
- The City activated the [Winter Safety Response Plan](#) in November to support vulnerable Edmontonians in extreme cold situations. Key components of the plan included:
 - Operated a free winter shelter shuttle service nightly from November 1 to March 31 and added additional transportation when required. In winter 2023-24, this service provided 5,478 transportations to shelters.
 - Funded 50 additional overnight emergency shelter spaces at Al Rashid Mosque. In winter 2023-24, Al Rashid operated for 14 nights and provided overnight accommodation for 469 people.
 - Distributed winter resource cards that contained essential emergency services and shelter information.

PUBLIC SAFETY

SAFE AND WELCOMING COMMUNITY RECREATION AND CULTURE SPACES

Edmonton Police Service (EPS) Satellite Workspaces – Partnership Pilot:

- The City of Edmonton and EPS have partnered to create satellite workspaces located at Clareview Community Recreation Centre, Grand Trunk Fitness and Leisure Centre, and The Meadows Community Recreation Centre. The goal of the pilot is to increase police visibility and community connections.

Welcome Back Program with Edmonton Youth Justice:

- The Welcome Back program is a collaborative initiative between the City of Edmonton and Edmonton Youth Justice (EYJ) designed to encourage positive behavioural change through a restorative justice approach with youth ages 12 to 24 in community recreation centres and outdoor pools.



MANAGING THE CORPORATION

STRATEGY AND BUSINESS:

The launch of the Neighbourhood Priority Projects Cross Department Committee brought together City Departments to discuss and problem solve City projects that have community impacts on neighbourhoods.

The City piloted a Homeowners Association (HOA) connection event to explore engagement and build community connections with HOAs.



COMMUNITY DEVELOPMENT

Edmontonians are connected to their neighbours.



Community Safety and Well-being



Arts and Culture

Highlights for the Community Development program in 2024 included:

- Reviewed and moved ahead on 148 Community Led Park Project Proposals, an increase of 21 per cent over 2023.
- Developed and launched online training for community leagues in partnership with the Edmonton Federation of Community Leagues (EFCL).
- Hosted Community Ice Making Workshop and licenced 18 community snow bank rinks.
- Approved 612 neighbourhood event applications, and provided licencing and event hosting capacity support to 479 community gathering events in neighbourhood and district parks. This work supported 113 block parties and play streets.
- Funded 182 community projects totalling \$740,274 from Neighbourhood Services Micro and Connections Grants and Revitalization Micro and Macro Grants.
- Funded seven community projects totalling \$304,300 from the Revitalization Extensive Project Fund.
- Streamlined the Neighbourhood Grant Program to simplify the application process and update guidelines for clarity and consistency for communities.

Supported **84** community applicants with Macro Connections Grants

Supported **595** individual neighborhood events

MOVEMENT OF PEOPLE AND GOODS

Edmonton has an accessible and varied transportation system moving people, goods and services efficiently.



Mobility Network



Community Safety and Well-being



Climate Action and Energy Transition



Economic Growth

TRANSIT

Regional Transit Collaboration

A Memorandum of Understanding (MOU) for a new, collaborative framework intended to improve regional transit services was signed by the City of Beaumont, Town of Devon, City of Edmonton, City of Fort Saskatchewan, City of Leduc, Leduc County, Parkland County, City of Spruce Grove, City of St. Albert, Town of Stony Plain and Strathcona County.

Recent examples of how this collaboration has worked include:

- Strathcona County Transit stopping in Edmonton's Cloverdale neighbourhood.
- Sharing of Naki Transit Centre in St. Albert for special events service.
- Beaumont transit providing service to Mill Woods Transit Centre.

ETS ridership reached

61.6 million in 2024,
a **15% increase** from 2023

Edmonton Transit Service (ETS), in partnership with the Canadian National Institute of the Blind (CNIB), has made several enhancements to facilities and vehicles to help improve accessibility for those who are blind or have low vision

On Demand Transit

On Demand Transit service was added for Rundle Park and ACT Aquatic and Recreation Centre in September. These additions increased accessibility to the park and added to the transportation network.

Nearly **700,000 On Demand trips** were taken in 2024, which represents **25 per cent growth in trips from 2023**

MOVEMENT OF PEOPLE AND GOODS

Service and Fare Payment Enhancements

In February, ETS grew the bus network, including peak service, for the first time in almost 10 years. This included:

- Integrated permanent five-minute weekday peak service into regular Valley Line Southeast LRT service, allowing Route 73 A/B to be reinvested across the transit network to grow service. This added 70,000 more annual service hours.
- Added Route 926 to replace On Demand Transit in Uplands, Stillwater and east Edgemont neighbourhoods. On Demand Transit buses from this service were redirected to reduce wait times across the On Demand Transit service, address growing ridership demand and improve the rider experience.
- Reached a big milestone with Arc, the regional electronic fare payment system, with the last rider groups being phased in for Ride Transit and Providing Accessible Transit Here (PATH) low income transit fare programs, as well as those who use paratransit through Dedicated Accessible Transit Service (DATS) in 2024.
 - Phased out ETS paper fare products in November 2024, making Arc the primary fare payment system for ETS by the end of the year. More than 265,000 Arc cards have been distributed and over 570,000 Arc tickets have been sold to date.

Light Rail Transit (LRT) Expansion

Highlights for LRT Expansion in 2024 include the following:

- Opened the new NAIT/Blatchford Market LRT station for passenger service on January 20, 2024. This Phase 1 of the Metro Line Northwest LRT extension was completed on budget and more than a year ahead of schedule.
 - The new station accommodates four- and five-car trains on Metro Line, as ridership demand warrants, providing additional transit capacity to better serve students and residents travelling to and from the area.
- Reached a significant milestone in the Valley Line West LRT extension to Lewis Farms.
 - Opened Stony Plain Road between 129 and 139 Street, and the new Stony Plain bridge over Groat Road opened to vehicles, cyclists and pedestrians on November 30. The new Stony Plain Road bridge was reconstructed to accommodate LRT tracks in the middle, one lane of vehicle traffic in each direction and a shared-use path.
 - Completed significant progress on the LRT bridge crossing Anthony Henday Drive and the elevated guideway along 87 Avenue.
- Completed early work on the Capital Line South Extension (Phase 1 from Century Park to Ellerslie Road). In May 2024, the City awarded the Design-Build contract to Capital Line Design-Builder, made up of Ledcor and AECOM as their design partners.

The Valley Line Southeast, connecting Mill Woods and downtown, transported about 2.76 million people in 2024



2024 Transportation Association of Canada (TAC) Awards

- [Road Safety Achievement Award for Speed Limit Reduction Initiative](#)
- [Climate Action Achievement Award for Strathcona Neighbourhood Renewal and Garneau Neighbourhood Renewal projects](#)
- [Young Transportation Professional Award to City of Edmonton Project Engineer, Maggie Boeske](#)

MOVEMENT OF PEOPLE AND GOODS

ACTIVE TRANSPORTATION

Initiatives that support the City's goal of 50 per cent of trips being taken by transit and active forms of transportation continued to advance in 2024. This included:

- Contracted three e-scooter and e-bike vendors (Bird Canada, Lime and Neuron) to participate in the City's [Shared Micromobility Program](#), which has been updated to a three year, year-round term Licence of Occupation. The updated program will meet the evolving demand for e-scooters and e-bikes, provide consistent safe and accessible service, and improve compliance so users can share space safely.
- Started construction on new shared pathways at locations around the city, with six out of 10 connections now open. Overall, 57 routes are currently anticipated to be built, completing approximately 82 km of the active transportation network. New active transportation routes also include supporting upgrades, including lighting, wayfinding signage and end-of-trip facilities (i.e. bike parking).

In support of the [Edmonton Bike Plan](#) and implementation the City:

- Awarded the School Bike Parking Grant to nine selected schools representing a diverse range of locations around the city. This grant encourages and facilitates building secure, reliable bike parking that makes active transportation options more convenient.
- Installed 138 bike racks in 13 Edmonton Business Improvement Areas to support bike parking.
- Facilitated a pop-up bike parking pilot at events and festivals over the summer.
- Offered a free bike valet downtown over the summer. The valet was staffed by Hiregood, a social enterprise owned by Boyle Street Community Services.



MOVEMENT OF PEOPLE AND GOODS

Bridges for Pedestrians and Vehicles

Terwillegar Stage 2 construction has begun on the two pedestrian/cyclist bridges, adjacent to and across Whitemud Drive. The bridge will improve access and connectivity for walking, cycling and rolling in southwest Edmonton and beyond.

The **Mackinnon Ravine Pedestrian Trestle Bridge** was replaced in July. It connects pedestrians and cyclists to Stony Plain Road and Summit Drive, and is designed to ensure year-round safety, security and comfort.

In September, the **northbound overpass** between Sherwood Park Freeway and 90 Avenue opened to both northbound and southbound traffic. As a major achievement of the **50 Street Widening and Railway Grade Separation** project, this marks a significant step toward reducing traffic congestion.

Neighbourhood Renewal Program

The City reconstructed about **73 kilometres** of residential roads and alleys, **57 kilometres** of sidewalks and **12 kilometres** of active transportation infrastructure, including shared-use paths and bike lanes.

SAFE MOBILITY

Program highlights from the [Safe Mobility Strategy](#) included the following:

- Launched the [Towards 40 program](#) in four new project areas, which encourages safe driving habits and an increased speed limit compliance using adaptable measures to improve safety.
- Completed 11 initial public engagements for the Vision Zero Street Labs program, along with 17 installations and five evaluation surveys in neighbourhoods throughout Edmonton.
- Distributed through the Vision Zero School Kit program, 29 schools received 83 Do-It-Yourself (DIY) signs and 19 schools designed vibrant crosswalks to encourage safe driver behaviour during the 2023/2024 school year.
- Upgraded 189 crossing through the Safe Crossings program.
- Delivered approximately 9,000 community lawn signs, through the Safe Speeds Toolkit program to encourage safer speeds in neighbourhoods.

YELLOWHEAD TRAIL FREEWAY CONVERSION

There were significant advancements made on the [Yellowhead Trail Freeway Conversion](#):

- **The Fort Road Widening project (Yellowhead Trail to 66 Street)** – The newly widened road features three lanes for both northbound and southbound traffic and improved access to businesses via the new 125 Avenue collector road. Additionally, the new shared-use path (westside) and widened sidewalk (eastside) enhance the City's active mode network, resulting in improved connectivity for area residents and businesses.
- **The 156 Street and St. Albert Trail** – Three free-flow lanes in both the westbound and eastbound directions are open to traffic. Additionally, newly constructed one-way service roads along the northside and southside of the main corridor provide improved access to area businesses, adjacent communities and to St. Albert Trail,

MOVEMENT OF PEOPLE AND GOODS

149 Street and 156 Street. The significantly improved above-ground and underground drainage infrastructure will mitigate the risk of flooding during heavy rainfall events. This results in improved reliability and efficiency for the movement of goods and services.

- Construction activities on **St. Albert Trail to 97 Street** project continued. Work included utility relocations, building demolitions, road detours and installation of the pile foundations for the new interchanges at 127 Street and 115 Street.

The Assisted Snow Removal Program was launched in October. It is a **two-year pilot** initiative designed to support seniors and residents with disabilities or mobility challenges, by providing free snow removal services for eligible participants.

The City completed the three year Community Sandbox project by increasing the large bin locations; **11 large bin** locations provide a reliable source for free sand while reducing the overall number of sand locations to 100 total. This transition will result in approximately **\$800,000** being reallocated to other priorities within the snow and ice program.



MANAGING THE CORPORATION

PEOPLE, RELATIONSHIPS AND PARTNERSHIPS:

34 per cent increase in subscribers from 2023 due to the expansion of the City of Edmonton's Service Notifications Tool to include microsurfacing and pavement notifications. This update is in addition to existing alerts to snow and ice, parking bans and street sweeping notifications.

LAND DEVELOPMENT

Additional Public Spaces Developed or Under Development:

Warehouse Park – construction has begun on this downtown centre park. It will feature wide-open lawn space with a hill for tobogganing in the winter, an off-leash dog park, a pavilion with washrooms and community space, a playground and outdoor exercise area, picnic tables and other site furniture.

Centennial Plaza – this new accessible space in the heart of downtown is now open. The Plaza was designed as a gathering place filled with colour, art installations and play areas, and is part of Edmonton's Civic Centre, which also consists of City Hall, Sir Winston Churchill Square and Stanley A. Milner Library.

Land Development highlights:

- **\$4.2** billion in construction value enabled through building permits
- **178,603** safety code inspections completed
- **5,291** lots approved for registration
- **32,548** development and building permits issued

Edmonton is developed so that it supports growth and social, cultural, economic and environmental well-being.



District Planning



Climate Action and Energy Transition



Mobility Network

DISTRICT PLANNING

District Planning streamlines land use planning, design, open space, mobility and growth management information for 15 districts. City Council approved the new District Policy and 14 district plans, which came into effect in October. Progress on District Planning included the following:

- Implemented the new policy and the 14 approved plans immediately.
- Created a [digital map](#) of the district boundaries, nodes and corridors to help residents and stakeholders explore the changes in detail.
- Completed the [Old Strathcona Public Realm Strategy](#), within the Scona District in 2024. This is a long-term vision for improvements to streets and open spaces to support the significant population increases expected in Old Strathcona in coming years.
- Completed in 2024, the 2023 annual update to the [Growth Monitoring products](#) showed that 30 per cent of net new dwellings were approved in the redeveloping area.

HOUSING ACCELERATOR FUND

The City's [Housing Accelerator Fund \(HAF\)](#) action plan is designed to meet housing demand to accommodate Edmonton's growing population. The City will receive \$175 million from the federal government between 2024 and 2026 if it completes all agreed upon actions and meets its housing supply target, as represented by units with approved residential building permits. There is an overall housing supply target, as well as subtargets for different types of housing.

LAND DEVELOPMENT

Residential building permits issued in 2024 show a diversifying housing supply and demonstrate how the City is making progress toward HAF targets. Net new approved residential dwelling units from November 2023 to December 2024 totalled 18,172 or 51 per cent of the target of 35,433 homes. This included single-detached homes (3,146), multi-unit housing of four storeys or less (7,476), transit-oriented development (4,216) and other multi-unit housing (3,334). Of these, 537 are affordable, which represents 28 per cent of the subtarget of 1,940 dwelling units.

The City of Edmonton is the first municipality in Canada to introduce Auto Review for House Development Permits, a digital tool that allows applicants to apply for a development permit and start building on the same day. Since officially launching in September, 794 permits have been processed through automated review.

The newly developed \$39 million [Infill Infrastructure Fund](#) covers the cost of eligible shared public infrastructure, like water, storm and sanitary systems, mobility infrastructure and electrical distribution, for new multi-unit housing developments in Edmonton's redeveloping neighbourhoods. The fund began accepting applications on August 30, 2024 and allocated \$2.6 million dollars to three projects (representing 582 units) by the end of 2024.

There was a 39% increase in housing starts in the Edmonton Metro region for 2024 compared to 2023 (13,484 vs. 9,665)

[Canadian Mortgage Housing Corporation \(CMHC\)](#)

BLATCHFORD REDEVELOPMENT

Blatchford Redevelopment

Blatchford is continuing to take shape and Edmontonians are getting to see what Blatchford will look and feel like. More than 40 per cent of the developable land at the Blatchford site has either been developed by the City, is under development, or is in the planning and development stage. Almost all of that land has either been sold by the City to homebuilders, has a sale agreement in place or has active builder interest. Overall work includes:

- Homebuilders completed or are currently constructing more than 250 units, with another almost 800 units planned to build.
- Planning and Development work is underway to create the first parcels of land for sale in Blatchford Market (land adjacent to the existing LRT station).
- The 33 acres of land sold to NAIT on the east side of the site have been substantially serviced. Visitors to this area of the community will see completed roads, sidewalks and landscaping. It is important to note that the timing for building construction on this land is solely dependent on NAIT and their campus development master plan.

A portion of the Housing Accelerator Fund has been allocated to Blatchford, specifically to support homebuilders' district energy sharing system costs. The funding is planned to support eight multi-family buildings, including two affordable housing buildings. 2024 marked the five-year anniversary of Blatchford's multi-award winning District Energy Sharing System providing heating, cooling and domestic hot water services to the community's homes.

LAND DEVELOPMENT

LAND ENTERPRISE

Land Enterprise continues to directly support the growth of residential and non-residential opportunities by developing and redeveloping City owned land into shovel ready lots that are sold directly to the public. As an enterprise within the City, all capital and operating expenses are self-funded through land sales revenue, requiring no tax levy support. An annual dividend is paid to the corporation to further offset the City's operating expenses. Land Enterprise pays an annual dividend to the corporation based on the previous year's activity. In 2024, Land Enterprise provided a \$5.3 million dividend based on 2023 activity.

Residential Development

The City undertook development of the first residential stage in the Goodridge Corners Neighbourhood creating 112 fully serviced lots that will be sold to the general public and small builders. This development provides services necessary for net zero homes while focusing on attainability.

Heritage Valley Town Centre is a 98 acre development that created a transit oriented development, district park, storm pond, critical neighbourhood road connections and provided essential services to the Father Michael McCaffery Catholic High School. The development was substantially completed in 2024 and 18 acres of shovel ready multifamily land was listed for sale with another 1.4 acres of land being allocated to a potential affordable housing development.

The City also substantially completed the re-development of underutilized city-owned land in the Pleasantview neighbourhood. This redevelopment project was coordinated with neighbourhood renewal to reduce costs and disturbance to the community. On a property that previously had a single house, the City created five single family lots and one multifamily lot, all with enhanced services allowing for net zero development within an established, desirable neighbourhood.

Industrial Development

In 2024, the City continued to sell its inventory of fully serviced, shovel ready industrial land in the Rampart, Southeast and Roper Industrial neighbourhoods. In total, over 10 acres of industrial land were sold in these neighbourhoods, providing opportunities for businesses to start and grow in Edmonton.

The City remediated a contaminated site in the CPR Irvine neighbourhood, which will create new opportunities for industrial development. The City also began planning work on its next two major industrial land development projects in the Rampart Industrial and Ellerslie Industrial neighbourhoods.

Exhibition Lands and River Crossing

The Edmonton Exhibition Lands project took major steps forward in the site's redevelopment activities this year. The first two development parcels were approved for conditional sale by Council in quarter one of 2024, allowing the City and its development partner to move forward with planning and design of the first 20 acres of residential land at the Exhibition Lands. As part of the demolition program that began in 2023, planning and estimating was completed for the demolition of the Spectrum building and the Coliseum. In addition, major steps were taken in the relocation plans for the Edmonton Urban Farm, with a new site and site design details finalized in the latter part of the year.

River Crossing, the redevelopment of the western part of the Rossdale neighbourhood, achieved a milestone in 2024 with the approval of the River Crossing Indigenous Involvement Approach. This guides how projects in River Crossing will include rightsholders in various aspects of project work. This has enabled the advancement of previously funded work, including Phase 1 Community Redevelopment Planning and Design and River Crossing Park Concept Design. Exploration of approaches for adaptive reuse of the Rossdale Power Plant is also underway.

MANAGING THE CORPORATION

FINANCIAL SUSTAINABILITY:

Sustainable and Indigenous Procurement:

The City's Sustainable Procurement Program leverages its purchases to create positive Indigenous, social and environmental impacts.

The continued increase in use of sustainable criteria shows wide adoption of this element of the Sustainable Procurement Program across the City. This is a significant increase from previous years:

2020	10%
2021	41%
2022	78%
2023	80%
2024	91%

ECONOMIC DEVELOPMENT

Edmonton has a diverse and prosperous economy that thrives locally and globally.



Economic Growth



Climate Action and Energy Transition

ECONOMIC ACTION PLAN

Several key initiatives and actions advanced under the Economic Action Plan (EAP) in 2024:

- The Edmonton Edge Fund (EEF) awarded 17 grants worth over \$4.5 million to local businesses across eight industries. Once implemented, the funded projects are expected to produce the following outcomes within the local economy:
 - The creation of over 260 jobs.
 - The generation of over \$20 million in private investment.
 - The development of over 50 prototype products or services.
 - The commercialization of over 170 products or services.
 - The generation of over \$20 million in capital expenditure.
 - In addition, 56 per cent of funding was awarded to businesses majority-owned or majority-controlled by members of underrepresented groups.

ECONOMIC DEVELOPMENT

Red Tape Reduction efforts in Permits and Licencing save applicants an estimated **\$6 million** and **109,000 days** annually

Business licence applicants can now tie their development and building permits to their applications. Connecting these applications avoids delays for business owners while reducing processing time by **up to 30%**

- The City launched its new Industrial Investment Action Plan (IIAP). The IIAP is a roadmap with nine distinct actions for attracting investment into our city, growing and diversifying our economy, and increasing our industrial tax base.
- Data was released on the City's Open Data Portal from the Business Census, which focused on Ward O'day-min in its first year.
 - The census identified that there are 4,478 business establishments in the ward that support over 105,000 people employed, including over 40 establishments operating for over 100 years.
 - The census expanded to include Central, Jasper Place, North Central, Southeast, Scona and West Edmonton. Administration counted 17,655 businesses that support 342,917 people employed.
- An interactive dashboard was launched in May in order to track the progress of the EAP. It includes a wide variety of information, such as employment and business counts, investment, tech talent and the economic impact of major events.
- To help support our local businesses, the City ran a Shop Local campaign from September to December. The campaign targeted a mix of online ads, billboards, road signs and radio to consumers. Explore Edmonton supported the campaign and amplified the messaging.

ECONOMIC DEVELOPMENT

DOWNTOWN VIBRANCY

In support of a safer and more vibrant downtown, the [Downtown Vibrancy Strategy](#) continued to advance its efforts, including:

- Invested over \$3.9 million into 37 projects for the 2024 Downtown Vibrancy Fund, which included events, business support, placemaking, lighting and public safety.
- Established the City's first Entertainment District on Rice Howard Way and partnered with the Edmonton Downtown Business Association (EDBA) to create a block-long street patio during Saturdays in the summer months.
- Started a new pilot between the City and the Winspear Centre to have symphony music playing in LRT stations throughout downtown.

Centre City Service Optimization Project

The Downtown Special Waste Collection team collected:

- **23,648** bags of litter
- **582** shopping carts
- **26,641** needles
- **13,651** large items
- **22,323** bags of garbage from site servicing garbage containers

They removed bio-hazardous waste from **4,085** locations in the downtown core, including Chinatown. They also provided pressure washing to **837** sites and conducted pressure washing **80** times at parks.

CHINATOWN STRATEGY

The [Chinatown Vibrancy Fund](#) was launched in 2024 to support the implementation of the [Chinatown Strategy](#) by bringing visitors into the area through festivals, events and cultural projects, building community cohesion, and empowering residents both housed and unhoused. The fund invested \$480,000 into a dozen projects, including: the Azure Dragon of the East, Van Block Party and the Chinatown Summer Festival. These projects and events have helped celebrate the culture, community and businesses and have reinforced Chinatown's role as a destination in Edmonton.

The following projects also advanced in 2024, supporting implementation of the strategy:

- **McCauley Neighbourhood Renewal Chinatown Streetscapes (98 Street, 99 Street, 100 Street, portions of 105 Avenue)** - Various streetscape elements have been incorporated into the McCauley neighbourhood renewal project related to the Chinatown strategy. These include decorative streetlight features with opportunities for hanging baskets, catenary lighting, pole banners and tree lights.
- **Chinatown Gate** - The planning and design of the new gate continued to progress, in collaboration with key community partners in Edmonton and key individuals from the City of Harbin.

ENVIRONMENTAL PROTECTION

Edmonton has sustainable access to nature, parkland and green infrastructure while protecting the natural environment and biodiversity, minimizing environmental impact and mitigating climate change.



Climate Action and Energy Transition



District Planning



Economic Growth

25-YEAR WASTE STRATEGY

The [25-year Waste Strategy](#) celebrated being in place for five years with the following highlights from 2024:

- Improved waste diversion rates. Preliminary data shows a 44 per cent diversion rate, up from 17 per cent in 2020. This is a result of advancing the organics processing program through efficiencies and modernization.
- The [Single-use Item Reduction Bylaw](#) has been in place for over a year. In July, bag fees increased and 55 per cent of shoppers continued to use reusable bags.
 - A resident awareness campaign about the increase received more than 30 million views. Waste Services mailed out 8,000 postcards and provided resources for affected businesses to support them through the transition.
 - In November, more than 20,000 Edmontonians completed a survey on the Bylaw. The results indicated that the majority of respondents are reducing their single use bag consumption. Survey results will be used to help measure the ongoing adaptation of the Bylaw.
 - Noted that by the end of 2024, 33.5 per cent of Edmonton's apartments and condos were sorting their waste into food scraps, recycling and garbage: 1,106 apartments and condo buildings have received food scraps and recycling collection.

3,408 tonnes of compost processed from yard waste was given away to **21,373 residents**

- Completed the first 4-year Waste Reduction Roadmap, which identified ten waste reduction actions. These actions are contributing to the goal of stopping the continuous increase in waste generation per person. Preliminary data shows that in 2024, waste generation was 311 kg/capita compared to 333 kg/capita in 2021.

CLIMATE CHANGE ADAPTATION STRATEGY AND COMMUNITY ENERGY TRANSITION STRATEGY

Several actions are underway to implement the [Community Energy Transition Strategy](#) and the [Climate Adaptation Strategy and Action Plan](#), which work towards achieving Edmonton's greenhouse gas emission reduction goals and increase resilience to a changing climate including:

- The [Change Homes for Climate Solar Rebate Program](#) provides financial incentives to residential properties that install rooftop solar photovoltaic (PV) systems.
 - In 2024, for the first time, it was dedicated to providing direct financial support to multi-unit residential properties, making the benefits of solar energy more accessible to people historically underserved by renewable energy initiatives.
 - \$1.3 million in rebates was made available, and the program was fully subscribed by year-end.

ENVIRONMENTAL PROTECTION

- The [Clean Energy Improvement Program \(CEIP\)](#) launched permanently in October with a \$20 million approved in funding from Council.
 - The program supports eligible residential and non-residential property owners to access long-term, competitive financing to install energy efficiency and renewable energy upgrades, up to 100 per cent of the upgrade costs.
 - The financed amount is repaid through the owners' property taxes, making it accessible and manageable for a wide range of residential and non-residential property owners.
 - CEIP works closely with Alberta Municipalities, the program administrator for municipal Clean Energy Improvement Programs across the province.
- The City released the annual [Climate Change and Energy Perceptions Report](#), revealing insights on Edmontonians' views and attitudes towards climate change, energy efficiency and the ongoing need for environmental action. Conducted through an online survey, the study gathered responses from 1,046 residents. Insights included:
 - 73 per cent of Edmontonians report they are concerned about climate change and 74 per cent believe that urgent action is needed to address its impacts.
 - 62 per cent of respondents report they are taking action to adapt to climate change.
 - 63 percent believe it is not too late to take action to reduce the impacts of climate change.
- The City continues to encourage community-based action through Change for Climate tools and resources. The [Neighbouring for Climate](#) program brings neighbours together to identify community assets and climate risks, and act together to adapt their neighbourhood to a changing climate. The program offers a toolkit to help guide Edmontonians on actions they can take together.
- The City is taking significant steps to reduce greenhouse gas emissions (GHG) by entering into 20-year green energy contracts that will enable the City to utilize 100 per cent renewable electricity. The contracts will source 80 per cent of the power from wind energy and 20 per cent from solar energy. The solar project began supplying power to the City in 2024, and the wind project is anticipated to begin supplying power in 2025.

48 rehabilitations and energy retrofit projects currently delivering GHG savings:

- 16 in the design phase
- 18 in the delivery phase
- 14 in service

Successful 2024 Tree Planting Season

A new record of **342,157** trees and shrubs were planted through City programs, surpassing the 2023 record of over 230,000 trees and shrubs. This record number includes **42,366** trees and shrubs planted by community volunteers through the Root for Trees program.

City naturalization efforts also continued with plantings at **45 locations** this year compared to 22 locations last year.

ENVIRONMENTAL PROTECTION

The City continues to install solar photovoltaic (PV) systems on City-owned buildings (currently 20 with two more underway).

Commonwealth Recreation Centre is one of the newest solar installations with 1,128 panels that cover an area of 40,760 square feet. The panels are expected to produce 567 MWh of energy in the first year of operation, the equivalent to powering 49 average Canadian residential homes for one year (Source: [Natural Resources Canada GHG Equivalencies Calculator](#)).

The Edmonton Expo Centre will have Canada's largest rooftop solar PV array with a total of 9,384 panels. That covers an area of 316,787 square feet and will produce 5.8 GWh of energy in the first year of operation, the equivalent to powering 506 average Canadian residential homes for one year. Phase 1 is complete and Phase 2 will be completed in Q2 2025.

The River Valley Planning Modernization project renews the strategic planning for one of Edmonton's most cherished and iconic features – the River Valley. The project includes an update to the Ribbon of Green Strategic Plan and the North Saskatchewan River Valley Area Redevelopment Plan. The City engaged over 5,600 Edmontonians in phases 3 and 4 of the project through online surveys and interactive maps, workshops, pop-up engagement sessions and stakeholder meetings.



MANAGING THE CORPORATION

FINANCIAL SUSTAINABILITY:

The City released its second annual update to the carbon budget since it was first introduced in 2022. The 2023-26 Carbon Budget included more than \$376 million in services and construction that support the City's climate change and energy transition goals, and were not impacted significantly by the fall budget adjustment.

Despite a **9.3 per cent reduction** in community emissions in 2023 from 2005 (the baseline year), a 26 per cent reduction was needed to reach the annual target. The City continues to make strides in climate action, but community GHG emissions are trending upward.

ENVIRONMENTAL PROTECTION

RENEWABLE DISTRICT ENERGY SYSTEMS

Blatchford Renewable Energy

The utility continues to expand its infrastructure to support the delivery of renewable heating, cooling and hot water to the homes and buildings in the Blatchford community:

- Blatchford Renewable Energy continues to focus on maintaining the utility's operational performance, extending the distribution piping network, and optimizing and carefully developing the next energy centre.
- A \$23.7 million grant through the Smart Renewable and Electrification Pathways Program will help expand Blatchford's District Energy Sharing System as the community grows, creating an additional 13.1 megawatts of heating and 12.3 megawatts of cooling capacity.

Downtown District Energy Initiative

The Downtown District Energy Initiative is an opportunity to connect existing, energy-intensive buildings in downtown Edmonton to a district energy system reducing greenhouse gas emissions and increasing energy resilience in the downtown core.

The Downtown District Energy Initiative is currently in the construction phase with the central district energy plant nearing construction completion. This first phase, in partnership with EPCOR, is expected to be operational in Q3 2025 and will include a connection to the Winspear, Century Place and Chancery Hall.

BOMA Best Environmental Building Certification: 28 City facilities are either BOMA Best certified or in the process.





**2024
PERFORMANCE
REPORT**
CORPORATE
BUSINESS PLAN
2023-26

Edmonton